

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332602000
DATE : 17.08.2026
REQ No : 1032603582
REQ TITLE : AMC of HVAC System at Jebal
DELIVERY LOCATION
CLOSING DATE : 21.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	COMPREHENSIVE ANNUAL MAINTENANCE OF HVAC SYSTEM AT JEBAL ALI FAMILY BUILDINGS 1&2.#INTRODUCTIONTHIS COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (AMC) FOR THE HVAC SYSTEMOUTLINES THE TERMS AND CONDITIONS FOR THE MAINTENANCE AND SERVICING OFTHE RELATED EQUIPMENT AND S YSTEMS. THIS AGREEMENT IS BETWEEN DUBAIELECTRICITY AND WATER AUTHORITY (DEWA) AND SERVICE PROVIDERS.THE AMC ENSURES THAT SERVICES AR E PROVIDED THROUGHOUT THE ONE-YEARCONTRACT TERM, ENSURING THAT ALL EQUIPMENT AND SYSTEMS ARE REGULARLYMAINTAINED, MINIMIZING DOWNTIM E, AND ACHIEVING OPTIMAL PERFORMANCE INLINE WITH DEWA#S OPERATIONAL AND SAFETY STANDARDS. THE CONTRACT COVERSPLANNED PREVENTIVE MAIN TENANCE, CORRECTIVE MAINTENANCE, AND EMERGENCYRESPONSE AS REQUIRED, ENSURING THE RELIABLE AND EFFICIENT OPERATION OFTHE	4	JOB				

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			HVAC SYSTEM ACROSS THE DESIGNATED DEWA FACILITIES.THROUGH THIS AMC, DEWA AIMS TO ENHANCE ASSET LIFE, IMPROVE ENERGYEFFICIENCY, AND MAINTAIN INDO OR ENVIRONMENTAL QUALITY TO SUPPORT THEAUTHORITY#S SUSTAINABILITY OBJECTIVES. THE SERVICE CONTRACTOR SHALLADHERE STRICTLY TO THE SCO PE, SCHEDULES, AND PERFORMANCE STANDARDSDEFINED IN THIS CONTRACT, ENSURING THAT ALL MAINTENANCE ACTIVITIES AREDOCUMENTED AND REPORTE D FOR VERIFICATION AND COMPLIANCE.#SCOPE OF WORK:1.#THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM PRICE FOR COMPREHENSIVEMAINTENANCE OF HVAC SYSTEM (AHU, FCU, FAHU, DX TYPE UNIT, SPLIT AC,CHILLED WATER PUMPS, VFD AND CONTROL PANELS, PRESSURIZATION UNITS, AIRCURTAIN , DRINKING WATER COOLERS, DOMESTIC WATER-COOLED CHILLERS, DUCTEDEXTRACT						

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			FANS, CHILLED WATER PIPE INSULATION ETC..) INCLUDING SPARE P ARTSSUCH AS REPLACEMENT OF COMPRESSOR, FAN MOTOR, ACTUATORS, CONTACTOR,RELAY, CAPACITOR, BELTS, PULLEY, FILTERS, STRAINERS, ELECTRON IC BOARD,THERMOSTAT, ETC#2.#THE QUOTATION WILL BE SUBMITTED AS PER DEWA SPECIFICATION AND SURVEYONLY.3.#THE SPARE PARTS REQUIRED BY THE CONTRACTOR TO CARRY OUT THERECTIFICATION ACTIVITY SHOULD BE ARRANGED AT THE EARLIEST & BEFORE THEACTIVITY STARTS ON THE EQUIPMEN T.4.#IF THE CONTRACTOR SHOULD KEEP SPARE PARTS IN THE BUILDING TO KEEP THE EQUIPMENT DOWN TIME TO MINIMUM, THE SPARE PARTS MUST BE KE PT IN A PROPER PLACE & STORED CORRECTLY AND IN A PROPER PLACE WITHIN THEBUILDINGDEWA-CONFIDENTIALPREMISES TO PREVENT ANY DAMAGE OR WA RE OR EXPOSURE TO ANY ELEMENT THATCAN						

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			CAUSE A DAMAGE TO THE SPARE PART.5. THE SPARE PARTS PROVIDED BY THE CONTRACTOR MUST BE GENUINE SPARESFROM OEM OR OEM RECOMMENDED VENDORS AND APPROVED BY DEWA ENGINEERS.6. THE CONTRACTOR WHO ACCEPTS & SIGN THIS AMC MUST PROVIDE ONE SENIORHVAC TECHNICIANS AND ONE SENIOR ELECTRICIAN (WITH BMS KNOWLEDGE) FOROPERATING & MAINTAINING THE EQUIPMENT INCLUDING REPLA CEMENT OFELECTRICAL ACCESSORIES SUCH AS LIGHTS, SOCKETS, ETC. (ELECTRICALMATERIALS WILL BE PROVIDED BY DEWA) BY 24/7 FROM 06.00 AM T O 05:00 PM(MONDAY TO SATURDAY) THE TECHNICIANS SHALL BE SELECTED BY DEWA ENGINEER.SYSTEMS TO BE ATTENDED AS FOLLOWS:CHILLER PLANTS.H VAC.ELECTRICAL.MEP DAILY COMPLAINTS1.#DURING PPM ACTIVITIES CONTRACTOR TO PROVIDE SUFFICIENT MANPOWER TOCARRY OUT PREVENTIVE MAINTEN						

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			ANCE AND TO BE COMPLETED AS PER THE DEWASCHEDULE WITHOUT DELAY.2.#DURING PPM ACTIVITIES FOR THE HVAC SYSTEM, CONTRACTORS VERIFY THE CONDITION OF ALL VALVES, INCLUDING BUTTERFLY VALVES, GATE VALVES, ANDMOTORIZED VALVES. THIS INCLUDES CONDUCTING A DETAILED INSPECTION ,APPLYING LUBRICATION WHERE NECESSARY, AND PROVIDING A COMPREHENSIVEREPORT ON THE OPERATIONAL STATUS OF EACH VALVE, ADDITIONALLY, IF ANYVALVES ARE FOUND TO BE FAULTY OR MALFUNCTIONING, THEY MUST BE REPORTEDIMMEDIATELY TO THE DEWA SUPERVISOR. UPON APPROVAL, THE REPLACEMENT OFDEFECTIVE VALVES SHOULD BE CARRIED OUT WITHOUT DELAY TO ENSURE THECONTINUED EFFICIENCY OF THE SYSTEM.3.#DURING PPM ACTIVITIES FOR THE HVAC SYSTEM, THE CONTRACTOR TO APPLYOR REPAINT THE NECESSARY EQUIPMENT AS PER SITE REQUIREMENTS.						

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			THIS INCLUDES, BUT IS NOT LIMITED TO, CHILLER UNITS, PUMPS, PIPE SUPPORTS, VALVE BODIES, FAHU, AHU AND OTHER HVAC COMPONENTS THAT REQUIRE SURFACE PROTECTION AND AESTHETIC MAINTENANCE. 4. #IT#S MANDATORY FOR THE CONTRACTOR TO MAINTAIN DAILY LOGS FOR THE CHILLER PLANTS SUCH AS CHILLERS, COOLING TOWERS, CHILLED & CONDENSER WATER PUMPS, CHEMICAL DOSING SYSTEMS, CHLORINE DOSING SYSTEM AND THESE LOGS MUST BE COMPILED AND SUBMITTED TO THE CONCERNED DEWA SUPERVISOR FOR REVIEW AND RECORD. DEWA-CONFIDENTIAL 1. #ALL THE MATERIALS THAT WILL BE PROVIDED BY THE CONTRACTOR FOR THE USE IN ANY ACTIVITY RELATED TO THIS AMC SCOPE OF WORK MUST BE CONFIRMED AND APPROVED PRIOR BY DEWA ENGINEERS AND AS PER THE LATEST STANDARDS APPROVED AND						

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			IMPLEMENTED IN DEWA.2.#IT#S MANDATORY FOR THE CONTRACTOR WHO WILL ACCEPT & SIGN THIS AMCCONTRACT TO TAKE ALL PRECAUTIONS AND SAFETY MEASURES WHEN CARRYING OUT ANY KIND OF ACTIVITY RELATED TO THIS AMC SCOPE OF WORK.3.#ITS MANDATORY FOR THE CONTRACTOR WHO WILL ACCEPT & SIGN THIS ANNUALMAINTENANCE CONTRACT TO CARRIED OUT ANY ACTIVITY RELATED TO THISCONTRACT SCOPE OF WORK IN WAY THAT MUST NOT CAUSE ANY DAMAGE, FAILURE, WARE, BREAKDOWN AND MALFUNCTION TO ANY OF THE EXISTING EQUIPMENT/STRUCTURE OR ANY PROPERTIES OF DEWA.4.#THE CONTRACTOR WHO ACCEPTS AND SIGNS THIS AMC MUST DEPLOY ANDPROVIDE KNOWLEDGEABLE & PROFESSIONAL AC TECHNICIANS FOR CARRYING OUT THEMaintenance work & ANY RELATED MAINTENANCE ACTIVITY TO THE EQUIPMENT.5.#CONTRACTOR TO CARRY OUT THE PPM AND						

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			CORRECTIVE MAINTENANCE ACTIVITIES FOR THE CCU UNITS WITH OEM SUPPLIER ONLY AND REPORTS TO BE SUBMITTED FOR OUR RECORD.6.#THE CONTRACTOR WHO ACCEPTS & SIGN THIS AMC MUST CLEAN CHILLED WATER & CONDENSER WATER PIPELINES RELATED STRAINERS AND SIDE FILTRATION SYSTEM FILTERS AS WELL AS PER SITE REQUIREMENT & AS PER DEWA SITE SUPERVISOR RECOMMENDATION.7.#CONTRACTOR TO REPORT & REPLACE THE DAMAGED CONDENSER WATER & CHILLED WATER STRAINERS AS PER SITE REQUIREMENT.8.#CONTRACTOR TO REPORT & BE REPLACE THE DAMAGED AHU, FAHU, FCU & SIDE STREAM FILTRATION SYSTEM FILTERS BAG AND PREFILTERS AS PER SITE REQUIREMENT.9.#CONTRACTORS ARE REQUIRED TO REPORT, MAINTAIN, AND REPAIR ALL VARIABLE FREQUENCY DRIVES (VFDS) AND CONTROL PANELS IN THE EVENT OF ANY DAMAGE, MALFUNCTION OR FAILURE, THIS INCLUDES, BUT						

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			IS NOT LI MITED TOAHU, FAHU, COOLING TOWERS, FCU AND ALL OTHER HVAC SYSTEMS INSTALLED ATTHE FACILITY.10.#THE CONTRACTOR IS REQUIRED TO MAINTAI N AND CLEAN ALL KITCHEN WOODSURFACES WITHIN THE FACILITY. THIS INCLUDES REGULAR CLEANING, POLISHING,AND ENSURING THE WOOD SURFACES A RE KEPT IN GOOD CONDITION, FREE FROMDAMAGE AND STAINS, TO MAINTAIN HYGIENE AND APPEARANCE STANDARDS ANDINCLUDING REPLACEMENT OF FILT ERS.11.#CONTRACTOR TO REPORT AND REPLACE ALL SIZED & DEFECTIVE VALVES ANDVALVE ACTUATORS SUCH AS DRV, NRV, BUTTERFLY VALVES AND GATE VALVES FORCHILLED & CONDENSER WATER PIPELINES INCLUDING COOLING TOWER & CHEMICALDOSING SYSTEM PIPES.DEWA-CONFIDENTIAL1.#CONTRACTOR TO REPORT, ATTEND & REPAIR CHILLED AND CONDENSER WATERPIPELINES LEAKAGES AS PER						

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			SITE REQUIREMENT & AS PER SITE SUPERVISOR INSTRUCTION 2.#THE CONTRACTOR SHALL BE RESPONSIBLE FOR REPORTING AND CARRYING OUT REPAIRS OR REPLACEMENT OF CHILLED AND CONDENSER WATER PIPE INSULATION WITH CLOTH FOSTER AS PER SITE REQUIREMENTS AND INSTRUCTIONS FROM THE SITE SUPERVISOR. 3.#THE CONTRACTOR IS REQUIRED TO MAINTAIN ALL DRINKING WATER COOLERS AND FILTRATION SYSTEM FILTERS AT THE SITE, THIS INCLUDES REGULAR CLEANING AND SERVICING OF ALL DRINKING WATER COOLERS, MAINTENANCE OF THE FILTRATION SYSTEM TO ENSURE WATER QUALITY STANDARDS ARE CONSISTENTLY MET AND REPLACEMENT OF FILTERS ON A MONTHLY BASIS, OR AS REQUIRED BY SITE CONDITIONS, TO MAINTAIN HYGIENE AND OPERATIONAL EFFICIENCY. 4.#THE CONTRACTOR WHO ACCEPTS AND SIGNED THIS AMC MUST RESPONSE TO						

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			ANYEMERGENCY CALL OR BREAKDOWN CALL RELATED TO ANY EQUIPMENT FALLING UNDERTHIS CONTRACT WITHIN 30 MINUTES AFTER THE RECEIPT OF THE NOTIFICATION ASPER THE TWO SLA CONDITIONS MENTIONED IN THIS CONTRACT.5.#THE CONTRACTOR WHO ACCEPTS AND SIGNED THIS AMC MUST RECEIVEEMERGENCY CALLS FROM THE CLIENT 24/7 AND ALL THE YEAR ROUND TILL THEEXPIRY OF THIS AMC.6.#THE CONTRA CTOR WHO AGREES & SIGNED THIS						
2		ITEM-00001	COMPREHENSIVE ANNUAL MAINTENANCE OF HVAC SYSTEM AT JEBAL ALI FAMILYBUILDINGS 2.	4	JOB				

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

AMC of HVAC System at Jebal Ali Family Buildings 1<(>&<)>2.

Contact: Mohideen/ 553810513

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Site Visit: 20.08.2026 @10:00

Payment: Quarterly

STANDARD TERMS & CONDITIONS

- 1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.
- 2) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8) Data Privacy, Security and Sharing:

- Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
- DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
- DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
- DEWA reserves the right to withhold data from third parties if deemed sensitive.
- Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
- Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
- Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

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12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP