

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332602319
DATE : 18.09.2026
REQ No : 1032604179
REQ TITLE : ANNUAL MAINTENANCE
DELIVERY LOCATION
CLOSING DATE : 24.09.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	AMC STP AT JAPS FAMILY ACCOMODATION (AS PER THE ATTACHED DEWASPECIFICATION)AMC OPERATION & MAINTENANCE (SEWAGE TREATMENT PLANT + VEHICLE WASHTREATMENT PLANT (DAF) 1. GENERAL REQUIREMENTS # THE CONTRACTOR SHALL VISIT THE SITE PRIOR TO BID SUBMISSION TO THOROUGHLY ASSESS LOCAL CONDITIONS, THE CURRENT STATE OF THE STP SYSTEM, SITE ACCESS, WORKING AREAS, AND THE LABOR, MATERIALS, AND RESOURCES REQUIRED FOR THE CONTRACT, INCLUDING ROUTINE OPERATIONS, BREAKDOWNS, SPARE PARTS, AND ENGINEERING SERVICES. # THE CONTRACTOR MUST HAVE A MINIMUM OF FIVE YEARS OF HANDS-ON EXPERIENCE IN THE OPERATION AND MAINTENANCE OF MEMBRANE BIOREACTORS (MBR) AND TERTIARY SEWAGE TREATMENT SYSTEMS OF SIMILAR CAPACITY. # THE CONTRACT PERIOD SHALL BE TWELVE MONTHS FROM THE DATE OF AWARD. LOCATION: 1. DEWA JAPS	1	NO				

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			BACHELOR (SE WAGE TREATMENT PLANT) 2.FAMILY ACCOMMODATION (SEWAGE TREATMENT PLANT) 3. RUWAIYAH GARAGE (SEWAGETREATMENT PLANT + VEHICLE WASH TREATMENT PLANT (DAF) 2. SCOPE OF WORKTHE SCOPE INCLUDES DAILY OPERATIONS, PREVENTIVE MAINTENANCE, WATERQUALITY COMPLIANCE, ENVIRONMENTAL COORDINATION, SPARE PARTS MANAGEMENT,AND EMERGENCY BREAKDOWN RESPONSE, WITH DETAILED TASKS AS FOLLOWS: 2.1OPERATION AND STAFFING # PROVIDE ONE DEDICATED, QUALIFIED STP OPERATORFOR 10 HOURS DAILY (6:00 AM # 5:00 PM), 7 DAYS A WEEK. # THE OPERATORSHALL ENSURE THE C ONTINUOUS AND SMOOTH OPERATION OF THE STP SYSTEM (MBR+ TSE), INCLUDING ALL RELATED PUMPS, BLOWERS, VALVES, INSTRUMENTATION,AND ACCES SORIES, IN ACCORDANCE WITH DESIGN PARAMETERS AND APPLICABLEREGULATORY						

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			STANDARDS. # CONTRACTOR SHALL PROVIDE REPLACEMENT/RELIEF OPERATOR OR DURING LEAVE, SICKNESS, ABSENCE, OR EMERGENCY TO ENSURE UNINTERRUPTED PLANT OPERATION # THE CONTRACTOR SHALL BE FULLY RESPONSIBLE FOR OR MAINTAINING TREATED WATER PARAMETERS IN COMPLIANCE WITH DUBAI MUNICIPALITY (DM) REGULATIONS AND SHALL OBTAIN ALL REQUIRED CLEARANCE CERTIFICATES. 2.2 PLANNED PREVENTIVE MAINTENANCE DAILY / WEEKLY / MONTHLY MAINTENANCE ACTIVITIES: # ROUTINE INSPECTION, CLEANING, LUBRICATION, AND MONITORING OF ALL MECHANICAL AND ELECTRICAL SYSTEMS. # MAINTAIN AND UPDATE DAILY LOGBOOKS COVERING FLOW READINGS, PRESSURES, PUMP STATUS, CHEMICAL CONSUMPTION, SLUDGE LEVELS, ETC. DEWA-CONFIDENTIAL # CARRY OUT PREVENTIVE MAINTENANCE OF ALL DAF SYSTEM COMPONENTS INCLUDING RECYCLE PUMPS, AIR						

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			SATURATION SYSTEM, CHEMICALDOSING UNITS, SCRAPER MECHANISM, FILTERS, OIL SEPARATION UNITS, AN DASSOCIATED EQUIPMENT. # CARRY OUT PREVENTIVE MAINTENANCE OF ALLELECTRICAL SYSTEMS INCLUDING MCC PANELS, CONTROL PANELS, MOTORS,STAR TERS, CONTACTORS, RELAYS, INSTRUMENTATION PANELS, AND PROTECTIONDEVICES. # ANNUAL INSULATION RESISTANCE TESTING OF MOTORS AND CABLES ANDTHERMOGRAPHIC SCANNING OF MAJOR ELECTRICAL PANELS. # CALIBRATION ANDFUNCTIONAL TESTING OF PH SENSORS, FLOW METERS, LEVEL SWITCHE S, PRESSURETRANSMITTERS, DISSOLVED OXYGEN SENSORS, ALARMS, AND CONTROL SYSTEMS. #PERFORM SCHEDULED MAINTENANCE AND SUBMIT MONTHLY RE PORTS USINGDEWA-APPROVED FORMATS. # ANNUAL MAINTENANCE: # ANNUAL REPLACEMENT OFFILTRATION/TREATMENT MEDIA IN THE PRESENCE OF DEWA PE						

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			PERSONNEL. COST SHALL BE INCLUDED IN THE CONTRACT. # ANNUAL DEEP CLEANING OF STORAGE TANKS, SAND TRAPS, PIPELINES, STP AREA, AND ASSOCIATED INFRASTRUCTURE USING ECOFRIENDLY CLEANING AGENTS (TO BE DONE ON SATURDAYS AND PUBLIC HOLIDAYS). 2.3 WATER QUALITY AND REGULATORY COMPLIANCE # CONDUCT MONTHLY LABORATORY TESTING OF RAW AND TREATED WATER THROUGH DM-APPROVED LABS. # ENSURE WATER QUALITY IS ALWAYS WITHIN DM-SPECIFIED LIMITS. # COORDINATE WITH DUBAI MUNICIPALITY FOR ALL INSPECTIONS AND ENVIRONMENTAL CLEARANCES. ALL RELATED FEES AND COORDINATION EFFORTS SHALL BE INCLUDED IN THE CONTRACT PRICE. # PENALTIES IMPOSED DUE TO NON-COMPLIANCE WITH DM OR REGULATORY AUTHORITIES WILL BE BORNE SOLELY BY THE CONTRACTOR. # MONITOR AND RECORD CRITICAL PROCESS PARAMETERS INCLUDING PH, DISSOLVED						

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			OXYGEN, TURBIDITY, FLOW RATE, SLUDGE LEVELS, CHEMICAL CONSUMPTION, AND MEMBRANE PERFORMANCE PARAMETERS. 2.4 REPAIRS AND MINOR REPLACEMENTS # CARRY OUT REPAIR/REPLACEMENT OF STANDARD CONSUMABLES INCLUDING FUSES, CONTACTORS, MCBS, VALVES, PIPE FITTINGS, RELAYS, AND GASKETS UP TO AED 1000 PER OCCURRENCE. # MAINTAIN AN INVENTORY OF ESSENTIAL CONSUMABLES ON-SITE TO AVOID OPERATIONAL DELAYS. # MAINTAIN ACCURATE RECORDS OF PARTS REPLACED, INCLUDING DATE, TYPE, AND COST. 2.5 MAJOR SPARE PARTS REPLACEMENT EXCLUSIONS THE FOLLOWING MAJOR ITEMS ARE EXCLUDED FROM THE CONTRACT AND SHALL BE QUOTED SEPARATELY IF REQUIRED: # IMPELLER, BLOWER OR MOTOR REPLACEMENTS DEWA-CONFIDENTIAL # UF/RO MODULES AND MBR MEMBRANES # MOTORIZED VALVES, AIR DIFFUSERS, AND WATER METERS 2.6						

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			CHEMICAL DOSING AND ODOR CONTROL # PROVIDE ALL CHEMICALS REQUIRED FOR TREATMENT PROCESSES AND ODOR CONTROL. # ENSURE ADEQUATE CHEMICAL STOCK IS AVAILABLE ON-SITE AT ALL TIMES. # STORE AND HAND DLE CHEMICALS PER SAFETY AND ENVIRONMENTAL STANDARDS. # CONTRACTOR SHALL SUPPLY ALL TREATMENT CHEMICALS, DISINFECTANTS, PH CORRECTION CHEMICALS, COAGULANTS, FLOCCULANTS/POLYMERS, NUTRIENT CHEMICALS (IF REQUIRED), ODOR CONTROL CHEMICALS, AND ALL ASSOCIATED CONSUMABLES NECESSARY FOR THE PROPER OPERATION OF THE STP, MBR, TSE, AND DAF SYSTEMS. THE COST OF ALL SUCH CHEMICALS SHALL BE INCLUDED IN THE AMC PRICE. 3. EMERGENCY AND BREAKDOWN MAINTENANCE # CONTRACTOR SHALL PROVIDE 24/7 EMERGENCY BREAKDOWN RESPONSE, INCLUDING PUBLIC						

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			HOLIDAYS. # ALL BREAKDOWN CALLS MUST BE ATTENDED IMMEDIATELY. NO ADDITIONAL COST SHALL BE CLAIMED FOR WORKING DURING OFF HOURS, WEEKENDS, OR HOLIDAYS. # PROVIDE ALL REQUIRED MANPOWER AND TECHNICAL SUPPORT TO RESOLVE BREAKDOWNS EFFICIENTLY AND RESTORE OPERATIONS WITHIN THE AGREED SLA TIMEFRAMES. 4. REPAIRS TO PLANT AND EQUIPMENT # CONTRACTOR SHALL DEPLOY QUALIFIED ENGINEERS AND TECHNICIANS FOR ROUTINE AND REMEDIAL MAINTENANCE TO ENSURE ALL EQUIPMENT REMAINS WITHIN MANUFACTURER'S OPERATIONAL SPECIFICATIONS. # ALL LABOR CHARGES FOR MAINTENANCE PERSONNEL ARE INCLUDED IN THE AMC. 5. COMPLIANCE AND SLA REQUIREMENTS # PRIOR TO THE START OF THE CONTRACT, THE CONTRACTOR SHALL SUBMIT THE FOLLOWING FOR DEWA APPROVAL: # COMPLIANCE STATEMENT CONFIRMING						

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			ADHERENCE TO ALL DUBAI MUNICIPALITY, DEWA, AND APPLICABLE LOCAL AND INTERNATIONAL ENVIRONMENTAL, SAFETY, AND QUALITY STANDARDS. #SERVICE LEVEL AGREEMENT (SLA) MATRIX DETAILING RESPONSE TIMES, RESOLUTION DEADLINES, WATER QUALITY COMPLIANCE, REPORTING FREQUENCIES, ESCALATION MATRIX, AND PREVENTIVE MAINTENANCE KPIS. # FAILURE TO MEET SLA REQUIREMENTS MAY RESULT IN PENALTIES OR DEDUCTIONS AS PER DEWA POLICIES. 6. DELIVERABLES AND DOCUMENTATION ALL REPORTS SHALL BE SUBMITTED THROUGH DEWA'S MICROSOFT 365 SHARED FOLDER AS PER DEWA GUIDELINES. DEWA-CONFIDENTIAL THE CONTRACTOR SHALL PROVIDE THE FOLLOWING DELIVERABLES AS PART OF THE AMC: # SHARED FOLDER: THE CONTRACTOR SHALL MAINTAIN A DEDICATED MICROSOFT 365 SHARED FOLDER FOR SUBMITTING ALL REPORTS AND DOCUMENTS. THE						

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			FOLDER SHALL BE STRUCTURED AS PER DEWAREQUIREMENTS. # DAILY ATTENDANCE: THE CONTRACTOR SHALL MAINTAIN AND SUBMIT DAILY ATTENDANCE RECORDS. # UPDATED MAINTENANCE SCHEDULES: THE CONTRACTOR SHALL MAINTAIN AND REGULARLY UPDATE THE APPROVED MAINTENANCE SCHEDULE. # DAILY MAINTENANCE LOG: DETAILED DAILY LOG SHEETS SHALL BE MAINTAINED FOR OPERATIONS, MAINTENANCE ACTIVITIES, ISSUES IDENTIFIED, ISSUE TRACKERS, AND INCIDENT REPORTS. # UPDATED ASSET LIST AND CRITICAL SPARE PARTS INVENTORY: THE CONTRACTOR SHALL MAINTAIN UPDATED RECORDS TO ENSURE AVAILABILITY OF CRITICAL SPARE PARTS, CONSUMABLES, AND CHEMICALS. # PPM AND CORRECTIVE MAINTENANCE REPORTS: THE CONTRACTOR SHALL MAINTAIN AND SUBMIT ALL PREVENTIVE AND CORRECTIVE MAINTENANCE REPORTS. # DEWA-APPROVED PPM AND CO						

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			RECTIVE MAINTENANCE REPORTS: THE CONTRACTOR SHALL MAINTAIN APPROVED REPORTS FOR ALL PPM AND CORRECTIVE MAINTENANCE ACTIVITIES. # LIFE CYCLE MANAGEMENT: THE CONTRACTOR SHALL SUBMIT PREDICTIVE MAINTENANCE REPORTS AND SYSTEM LIFE CYCLE MANAGEMENT RECORDS, INCLUDING COMPONENT CONDITION, ESTIMATED REMAINING LIFE, AND RECOMMENDED REPLACEMENT TIMELINES AS PART OF QUARTERLY PREVENTIVE MAINTENANCE VISITS. # MONTHLY REPORTS: THE CONTRACTOR SHALL SUBMIT COMPREHENSIVE MONTHLY REPORTS DET						
2		ITEM-00001	AMC STP AT JAPS BACHELLOR ACCOMODATION (AS PER THE ATTACHED DEWASPECIFICATION) AMC STP AT JAPS FAMILY ACCOMODATION (AS PER THE ATTACHED DEWASPECIFICATION) AMC OPERATION & MAINTENANCE (SEWAGE TREATMENT PLANT + VEHICLE WASH TREATMENT PLANT (DAF) 1. GENERAL REQUIREMENTS # THE CONTRACTOR SHALL VISIT THE SITE PRIOR	1	NO				

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			TO BID SUBMISSION TO THOROUGHLY ASSESS LOCAL CONDITIONS, THE CURRENT STATE OF THE STP SYSTEM, SITE ACCESS, WORKING AREAS, AND THE LABOR, MATERIALS, AND RESOURCES REQUIRED FOR THE CONTRACT, INCLUDING ROUTINE OPERATIONS, BREAKDOWNS, SPARE PARTS, AND ENGINEERING SERVICES. # THE CONTRACTOR MUST HAVE A MINIMUM OF FIVE YEARS OF HANDS-ON EXPERIENCE IN THE OPERATION AND MAINTENANCE OF MEMBRANE BIOREACTORS (MBR) AND TERTIARY SEWAGE TREATMENT SYSTEMS OF SIMILAR CAPACITY. # THE CONTRACT PERIOD SHALL BE TWELVE MONTHS FROM THE DATE OF AWARD. LOCATION: 1. DEWA JAPS BACHELOR (SEWAGE TREATMENT PLANT) 2. FAMILY ACCOMMODATION (SEWAGE TREATMENT PLANT) 3. RUWAIYAH GARAGE (SEWAGE TREATMENT PLANT + VEHICLE WASH TREATMENT PLANT (DAF) 2. SCOPE OF WORK THE SCOPE INCLUDES DA						

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			ILY OPERATIONS, PREVENTIVE MAINTENANCE, WATERQUALITY COMPLIANCE, ENVIRONMENTAL COORDINATION, SPARE PARTS MANAGEMENT,AND EMERGENCY BR EAKDOWN RESPONSE, WITH DETAILED TASKS AS FOLLOWS: 2.1OPERATION AND STAFFING # PROVIDE ONE DEDICATED, QUALIFIED STP OPERATORFOR 10 HO URS DAILY (6:00 AM # 5:00 PM), 7 DAYS A WEEK. # THE OPERATORSHALL ENSURE THE CONTINUOUS AND SMOOTH OPERATION OF THE STP SYSTEM (MBR+ TSE), INCLUDING ALL RELATED PUMPS, BLOWERS, VALVES, INSTRUMENTATION,AND ACCESSORIES, IN ACCORDANCE WITH DESIGN PARAMETERS AND APPLI CABLEREGULATORY STANDARDS. # CONTRACTOR SHALL PROVIDE REPLACEMENT/RELIEFOPERATOR DURING LEAVE, SICKNESS, ABSENCE, OR EMERGENCY TO EN SUREUNINTERRUPTED PLANT OPERATION # THE CONTRACTOR SHALL BE FULLYRESPONSIBLE FOR MAINTAINING TREATED WATER PARAMETERS IN						

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			COMPLIANCE WITH DUBAI MUNICIPALITY (DM) REGULATIONS AND SHALL OBTAIN ALL REQUIRED CLEARANCE CERTIFICATES. 2.2 PLANNED PREVENTIVE MAINTENANCE DAILY / WEEKLY / MONTHLY MAINTENANCE ACTIVITIES: # ROUTINE INSPECTION, CLEANING, LUBRICATION, AND MONITORING OF ALL MECHANICAL AND ELECTRICAL SYSTEMS. # MAINTAIN AND UPDATE DAILY LOGBOOKS COVERING FLOW READINGS, PRESSURES, PUMP STATUS, CHEMICAL CONSUMPTION, SLUDGE LEVELS, ETC. DEWA-CONFIDENTIAL # CARRY OUT PREVENTIVE MAINTENANCE OF ALL DAF SYSTEM COMPONENTS INCLUDING RECYCLE PUMPS, AIR SATURATION SYSTEM, CHEMICAL DOSING UNITS, SCRAPER MECHANISM, FILTERS, OIL SEPARATION UNITS, AND ASSOCIATED EQUIPMENT. # CARRY OUT PREVENTIVE MAINTENANCE OF ALL ELECTRICAL SYSTEMS INCLUDING MCC PANELS, CONTROL PANELS, MOTORS, STARTERS,						

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			CONTACTORS, RELAYS, INSTRUMENTATION PANELS, AND PROTECTION DEVICES. # ANNUAL INSULATION RESISTANCE TESTING OF MOTORS AND CABLES AND THERMOGRAPHIC SCANNING OF MAJOR ELECTRICAL PANELS. # CALIBRATION AND FUNCTIONAL TESTING OF PH SENSORS, FLOW METERS, LEVEL SWITCHES, PRESSURE TRANSMITTERS, DISSOLVED OXYGEN SENSORS, ALA RMS, AND CONTROL SYSTEMS. # PERFORM SCHEDULED MAINTENANCE AND SUBMIT MONTHLY REPORTS USING DEWA-APPROVED FORMATS. # ANNUAL MAINTENANCE : # ANNUAL REPLACEMENT OFFILTRATION/TREATMENT MEDIA IN THE PRESENCE OF DEWA PERSONNEL. COST SHALL BE INCLUDED IN THE CONTRACT. # ANNUAL DEEP CLEANING OF STORAGE TANKS, SAND TRAPS, PIPELINES, STP AREA, AND ASSOCIATED INFRASTRUCTURE USING ECO FRIENDLY CLEANING AGENTS (TO BE DONE ON SATURDAYS AND PUBLIC						

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			HOLIDAYS).2.3 WATER QUALITY AND REGULATORY COMPLIANCE # CONDUCT MONTHLY LABORATORY TESTING OF RAW AND TREATED WATER THROUGH DM-APPROVED LABS. # ENSURE WATER QUALITY IS ALWAYS WITHIN DM-SPECIFIED LIMITS. # COORDINATE WITH DUBAI MUNICIPALITY FOR ALL INSPECTIONS AND ENVIRONMENTAL CLEARANCES. ALL RELATED FEES AND COORDINATION EFFORTS SHALL BE INCLUDED IN THE CONTRACT PRICE. # PENALTIES IMPOSED DUE TO NON-COMPLIANCE WITH DM OR REGULATORY AUTHORITIES WILL BE BORNE SOLELY BY THE CONTRACTOR. # MONITOR AND RECORD CRITICAL PROCESS PARAMETERS INCLUDING PH, DISSOLVED OXYGEN, TURBIDITY, FLOW RATE, SLUDGE LEVELS, CHEMICAL CONSUMPTION, AND MEMBRANE PERFORMANCE PARAMETERS. 2.4 REPAIRS AND MINOR REPLACEMENTS # CARRY OUT REPAIR/REPLACEMENT OF STANDARD CONSUMABLES INCLUDING F						

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			USES, CONTACTORS,MCBS, VALVES, PIPE FITTINGS, RELAYS, AND GASKETS UP TO AED 1000 PER OCCURRENCE. # MAINTAIN AN INVENTORY OF ESSENTIAL CONSUMABLES ON-SITE TO AVOID OPERATIONAL DELAYS. # MAINTAIN ACCURATE RECORDS OF PARTS REPLACED, INCLUDING DATE, TYPE, AND COST. 2.5 M AJOR SPARE PARTS REPLACEMENT EXCLUSIONS THE FOLLOWING MAJOR ITEMS ARE EXCLUDED FROM THE CONTRACT AND SHALL BE QUOTED SEPARATELY IF REQ UIRED: # IMPELLER, BLOWER OR MOTOR REPLACEMENTS DEWA-CONFIDENTIAL # UF/RO MODULES AND MBR MEMBRANES # MOTORIZED VALVES, AIR DIFFUSERS, AND WATER METERS 2.6 CHEMICAL DOSING AND ODOR CONTROL # PROVIDE ALL CHEMICALS REQUIRED FOR TREATMENT PROCESSES AND ODOR CONTROL. # ENSURE ADEQUATE CHEMICAL STOCK IS AVAILABLE ON-SITE AT ALL TIMES. # STORE AND HANDLE CHEMICALS PER SAFETY AND ENVIRONMENTAL						

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			STANDARDS. # CONTRACTOR SHALL SUPPLY ALL TREATMENTCHEMICALS, DISINFECTANTS, PH CORRECTION CHEMICALS, COAGULANTS,FLOCCULANTS/POLYMERS, NUTRIENT C HEMICALS (IF REQUIRED), ODOR CONTROLCHEMICALS, AND ALL ASSOCIATED CONSUMABLES NECESSARY FOR THE PROPEROPERATION OF THE STP, MBR, TSE , AND DAF SYSTEMS. THE COST OF ALL SUCHCHEMICALS SHALL BE INCLUDED IN THE AMC PRICE. 3. EMERGENCY AND BREAKDOWNMAINTENANCE # CONTRAC TOR SHALL PROVIDE 24/7 EMERGENCY BREAKDOWNRESPONSE, INCLUDING PUBLIC HOLIDAYS. # ALL BREAKDOWN CALLS MUST BEATTENDED IMMEDIATELY. NO ADDITIONAL COST SHALL BE CLAIMED FOR WORKINGDURING OFF HOURS, WEEKENDS, OR HOLIDAYS. # PROVIDE ALL REQUIRED MANPOWERAND TECHNICAL S UPPORT TO RESOLVE BREAKDOWNS EFFICIENTLY						

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			AND RESTORE OPERATIONS WITHIN THE AGREED SLA TIMEFRAMES. 4. REPAIRS TO PLANT AND EQUIPMENT # CONTRACTOR SHALL DEPLOY QUALIFIED ENGINEERS AND TECHNICIANS FOR ROUTINE AND REMEDIAL MAINTENANCE TO ENSURE ALL EQUIPMENT REMAINS WITHIN MANUFACTURER'S OPERATIONAL SPECIFICATIONS. # ALL LABOR CHARGES FOR MAINTENANCE PERSONNEL ARE INCLUDED IN THE AMC. 5. COMPLIANCE AND SLA REQUIREMENTS # PRIOR TO THE START OF THE CONTRACT, THE CONTRACTOR SHALL SUBMIT THE FOLLOWING FOR DEWA APPROVAL: # COMPLIANCE STATEMENT CONFIRMING ADHERENCE TO ALL DUBAI MUNICIPALITY, DEWA, AND APPLICABLE LOCAL AND INTERNATIONAL ENVIRONMENTAL, SAFETY, AND QUALITY STANDARDS. # SERVICE LEVEL AGREEMENT (SLA) MATRIX DETAILING RESPONSE TIMES, RESOLUTION DEADLINES, WATER QUALITY COMPLIANCE, REPORTING						

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			FREQUENCIES,ESCALATION MATRIX, AND PREVENTIVE MAINTENANCE KPIS. # FAILURE TO MEETSLA REQUIREMENTS MAY RESULT IN PENALTIES OR DEDUCTI ONS AS PER DEWAPOLICIES. 6. DELIVERABLES AND DOCUMENTATION ALL REPORTS SHALL BESUBMITTED THROUGH DEWA#S MICROSOFT 365 SHARED FOLDER AS PER DEWAGUIDELINES. DEWA-CONFIDENTIAL THE CONTRACTOR SHALL PROVIDE THE FOLLOWINGDELIVERABLES AS PART OF THE AMC: # SHARED FOLDER: THE CONTRACTOR SHALLMAINTAIN A DEDICATED MICROSOFT 365 SHARED FOLDER FOR SUBMITTING ALLREPORTS AND DOCUMENTS. THE FOLDER SHALL BE S TRUCTURED AS PER DEWAREQUIREMENTS. # DAILY ATTENDANCE: THE CONTRACTOR SHALL MAINTAIN ANDSUBMIT DAILY ATTENDANCE RECORDS. # UPDATED M AINTENANCE SCHEDULES: THECONTRACTOR SHALL MAINTAIN AND REGULARLY UPDATE THE APPROVED MAINTENANCESCHEDULE. # DAILY						

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			MAINTENANCE LOG: D ETAILED DAILY LOG SHEETS SHALL BE MAINTAINED FOR OPERATIONS, MAINTENANCE ACTIVITIES, ISSUES IDENTIFIED, ISSUE TRACKERS, AND INCIDENT REPORTS. # UPDATED ASSET LIST AND CRITICAL SPARE PARTS INVENTORY: THE CONTRACTOR SHALL MAINTAIN UPDATED RECORDS TO ENSURE AVAILABILITY OF CRITICAL SPARE PARTS, CONSUMABLES, AND CHEMICALS. # PPM AND CORRECTIVE MAINTENANCE REPORTS: THE CONTRACTOR SHALL MAINTAIN AND SUBMIT ALL PREVENTIVE AND CORRECTIVE MAINTENANCE REPORTS. # DEWA-APPROVED PPM AND CORRECTIVE MAINTENANCE REPORTS: THE CONTRACTOR SHALL MAINTAIN APPROVED REPORTS FOR ALL PPM AND CORRECTIVE MAINTENANCE ACTIVITIES. # LIFE CYCLE MANAGEMENT: THE CONTRACTOR SHALL SUBMIT PREDICTIVE MAINTENANCE REPORTS AND SYSTEM LIFE CYCLE MANAGEMENT RECORDS, INCLUDING						

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			COMPONENT CONDITION, ESTIMATED REMAINING LIFE, AND RECOMMENDED REPLACEMENT TIMELINES AS PART OF QUARTERLY PREVENTIVE MAINTENANCE VISITS						
3		ITEM-00001	AMC STP AT RUWAIYAH GARAGE (AS PER THE ATTACHED DEWA SPECIFICATION) AMC STP AT JAPS FAMILY ACCOMMODATION (AS PER THE ATTACHED DEWA SPECIFICATION) AMC OPERATION & MAINTENANCE (SEWAGE TREATMENT PLANT + VEHICLE WASH TREATMENT PLANT (DAF) 1. GENERAL REQUIREMENTS # THE CONTRACTOR SHALL VISIT THE SITE PRIOR TO BID SUBMISSION TO THOROUGHLY ASSESS LOCAL CONDITIONS, THE CURRENT STATE OF THE STP SYSTEM, SITE ACCESS, WORKING AREAS, AND THE LABOR, MATERIALS, AND RESOURCES REQUIRED FOR THE CONTRACT, INCLUDING ROUTINE OPERATIONS, BREAKDOWNS, SPARE PARTS, AND ENGINEERING SERVICES. # THE CONTRACTOR MUST HAVE A MINIMUM OF FIVE YEARS OF HANDS-ON EXPERIENCE IN THE	1	NO				

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			OPERATION AND MAINTENANCE OF MEMBRANE BIOREACTORS (MBR) AND TERTIARY SEWAGE TREATMENT SYSTEMS OF SIMILAR CAPACITY. # THE CONTRACT PERIOD SHALL BE TWELVE MONTHS FROM THE DATE OF AWARD. LOCATION: 1. DEWA JAPS BACHELOR (SEWAGE TREATMENT PLANT) 2. FAMILY ACCOMMODATION (SEWAGE TREATMENT PLANT) 3. RUWAIYAH GARAGE (SEWAGE TREATMENT PLANT + VEHICLE WASH TREATMENT PLANT (DAF)) 2. SCOPE OF WORK THE SCOPE INCLUDES DAILY OPERATIONS, PREVENTIVE MAINTENANCE, WATER QUALITY COMPLIANCE, ENVIRONMENTAL COORDINATION, SPARE PARTS MANAGEMENT, AND EMERGENCY BREAKDOWN RESPONSE, WITH DETAILED TASKS AS FOLLOWS: 2.1 OPERATION AND STAFFING # PROVIDE ONE DEDICATED, QUALIFIED STP OPERATOR FOR 10 HOURS DAILY (6:00 AM # 5:00 PM), 7 DAYS A WEEK. # THE OPERATOR SHALL ENSURE THE CONTINUOUS AND						

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			SMOOTH OPERATION OF THE STP SYSTEM (MBR+ TSE), INC LUDING ALL RELATED PUMPS, BLOWERS, VALVES, INSTRUMENTATION,AND ACCESSORIES, IN ACCORDANCE WITH DESIGN PARAMETERS AND APPLICABLE REGULATORY STANDARDS. # CONTRACTOR SHALL PROVIDE REPLACEMENT/RELIEF OPERATOR DURING LEAVE, SICKNESS, ABSENCE, OR EMERGENCY TO ENSURE UNINTERRUPTED PLANT OPERATION # THE CONTRACTOR SHALL BE FULLY RESPONSIBLE FOR MAINTAINING TREATED WATER PARAMETERS IN COMPLIANCE WITH DUBAI MUNICIPALITY (DM) REGULATIONS AND SHALL OBTAIN ALL REQUIRED CLEARANCE CERTIFICATES. 2.2 PLANNED PREVENTIVE MAINTENANCE DAILY /WEEKLY / MONTHLY MAINTENANCE ACTIVITIES: # ROUTINE INSPECTION, CLEANING, LUBRICATION, AND MONITORING OF ALL MECHANICAL AND ELECTRICAL SYSTEMS. # MAINTAIN AND UPDATE DAILY LOGBOOKS						

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			COVERING FLOW READINGS,PRESSURES, PUMP STATUS, CHEMICAL CONSUMPTION, SLUDGE LEVELS, ETC.DEW A-CONFIDENTIAL # CARRY OUT PREVENTIVE MAINTENANCE OF ALL DAF SYSTEMCOMPONENTS INCLUDING RECYCLE PUMPS, AIR SATURATION SYSTEM, CHEMIC ALDOSING UNITS, SCRAPER MECHANISM, FILTERS, OIL SEPARATION UNITS, ANDASSOCIATED EQUIPMENT. # CARRY OUT PREVENTIVE MAINTENANCE OF ALL ELECTRICAL SYSTEMS INCLUDING MCC PANELS, CONTROL PANELS, MOTORS,STARTERS, CONTACTORS, RELAYS, INSTRUMENTATION PANELS, AND PROTECTION DEVICES. # ANNUAL INSULATION RESISTANCE TESTING OF MOTORS AND CABLES ANDTHERMOGRAPHIC SCANNING OF MAJOR ELECTRICAL PANELS. # CALIBRA TION ANDFUNCTIONAL TESTING OF PH SENSORS, FLOW METERS, LEVEL SWITCHES, PRESSURETRANSMITTERS, DISSOLVED OXYGEN SENSORS, ALARMS, AND C						

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			ONTROL SYSTEMS. #PERFORM SCHEDULED MAINTENANCE AND SUBMIT MONTHLY REPORTS USINGDEWA-APPROVED FORMATS. # ANNUAL MAINTENANCE: # ANNUAL REPLACEMENT OFFILTRATION/TREATMENT MEDIA IN THE PRESENCE OF DEWA PERSONNEL. COST SHALLBE INCLUDED IN THE CONTRACT. # ANNUAL DEEP CL EANING OF STORAGE TANKS,SAND TRAPS, PIPELINES, STP AREA, AND ASSOCIATED INFRASTRUCTURE USING ECOFRIENDLY CLEANING AGENTS (TO BE DONE ON SATURDAYS AND PUBLIC HOLIDAYS).2.3 WATER QUALITY AND REGULATORY COMPLIANCE # CONDUCT MONTHLY LABORATORYTESTING OF RAW AND TREATE D WATER THROUGH DM-APPROVED LABS. # ENSUREWATER QUALITY IS ALWAYS WITHIN DM-SPECIFIED LIMITS. # COORDINATE WITHDUBAI MUNICIPALITY FO R ALL INSPECTIONS AND ENVIRONMENTAL CLEARANCES. ALLRELATED FEES AND COORDINATION EFFORTS SHALL BE INCLUDED IN						

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			THE CONTRACTPRICE. # P ENALTIES IMPOSED DUE TO NON-COMPLIANCE WITH DM OR REGULATORYAUTHORITIES WILL BE BORNE SOLELY BY THE CONTRACTOR. # MONITOR AND RECORD CRITICAL PROCESS PARAMETERS INCLUDING PH, DISSOLVED OXYGEN, TURBIDITY,FLOW RATE, SLUDGE LEVELS, CHEMICAL CONSUMPTION, AND MEMBRANE P ERFORMANCEPARAMETERS. 2.4 REPAIRS AND MINOR REPLACEMENTS # CARRY OUTREPAIR/REPLACEMENT OF STANDARD CONSUMABLES INCLUDING FUSES, CONT ACTORS,MCBS, VALVES, PIPE FITTINGS, RELAYS, AND GASKETS UP TO AED 1000 PEROCURRENCE. # MAINTAIN AN INVENTORY OF ESSENTIAL CONSUMABL ES ON-SITE TOAVOID OPERATIONAL DELAYS. # MAINTAIN ACCURATE RECORDS OF PARTS REPLACED,INCLUDING DATE, TYPE, AND COST. 2.5 MAJOR SPARE PARTS REPLACEMENTEXCLUSIONS THE FOLLOWING MAJOR ITEMS ARE EXCLUDED FROM						

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			THE CONTRACT AND SHALL BE QUOTED SEPARATELY IF REQUIRED: # I MPPELLER, BLOWER OR MOTOR REPLACEMENTS DEWA-CONFIDENTIAL # UF/RO MODULES AND MBR MEMBRANES # MOTORIZED VALVES, AIR DIFFUSERS, AND WATER METERS 2.6 CHEMICAL DOSING AND ODOR CONTROL # PROVIDE ALL CHEMICALS REQUIRED FOR TREATMENT PROCESSES AND ODOR CONTROL. # ENSURE ADEQUATE CHEMICAL STOCK IS AVAILABLE ON-SITE AT ALL TIMES. # STORE AND HANDLE CHEMICALS PER SAFETY AND ENVIRONMENTAL STANDARDS. # CONTRACTOR SHALL SUPPLY ALL TREATMENT CHEMICALS, DISINFECTANTS, PH CORRECTION CHEMICALS, COAGULANTS, FLOCCULANTS/POLYMERS, NUTRIENT CHEMICALS (IF REQUIRED), ODOR CONTROL CHEMICALS, AND ALL ASSOCIATED CONSUMABLES NECESSARY FOR THE PROPER OPERATION OF THE STP, MBR, TSE, AND DAF SYSTEMS. THE COST OF ALL SUCH CHEMICALS						

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			SHALL BE INCLUDED IN THE AMC PRICE. 3. EMERGENCY AND BREAKDOWNMAINTENANCE # CONTRACTOR SHALL PROVIDE 24/7 EMERGENCY BREAKDOWNRESPONSE, INCLUDING PUBLIC HOLIDAYS. # ALL BREAKDOWN CALLS MUST BEATTENDED IMMEDIATELY. NO ADDITIONA L COST SHALL BE CLAIMED FOR WORKINGDURING OFF HOURS, WEEKENDS, OR HOLIDAYS. # PROVIDE ALL REQUIRED MANPOWERAND TECHNICAL SUPPORT TO RESOLVE BREAKDOWNS EFFICIENTLY AND RESTOREOPERATIONS WITHIN THE AGREED SLA TIMEFRAMES. 4. REPAIRS TO PLANT ANDEQUIPMENT # CONTRACTOR SHALL DEPLOY QUALIFIED ENGINEERS AND TECHNICIANSFOR ROUTINE AND REMEDIAL MAINTENANCE TO ENSURE ALL EQUIPMENT REMAINSWITHIN MANUFACT URER#S OPERATIONAL SPECIFICATIONS. # ALL LABOR CHARGESFOR MAINTENANCE PERSONNEL ARE INCLUDED IN THE AMC. 5. COMPLIANCE AND SLAREQUIR						

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			EMENTS # PRIOR TO THE START OF THE CONTRACT, THE CONTRACTOR SHALLSUBMIT THE FOLLOWING FOR DEWA APPROVAL: # COMPLIANCE STATEMENTCONFI RMING ADHERENCE TO ALL DUBAI MUNICIPALITY, DEWA, AND APPLICABLELOCAL AND INTERNATIONAL ENVIRONMENTAL, SAFETY, AND QUALITY STANDARDS. #SERVICE LEVEL AGREEMENT (SLA) MATRIX DETAILING RESPONSE TIMES,RESOLUTION DEADLINES, WATER QUALITY COMPLIANCE, REPORTING FREQUENCIE S,ESCALATION MATRIX, AND PREVENTIVE MAINTENANCE KPIS. # FAILURE TO MEETSLA REQUIREMENTS MAY RESULT IN PENALTIES OR DEDUCTIONS AS PER DEWAPOLICIES. 6. DELIVERABLES AND DOCUMENTATION ALL REPORTS SHALL BESUBMITTED THROUGH DEWA#S MICROSOFT 365 SHARED FOLDER AS PER DEW AGUIDELINES. DEWA-CONFIDENTIAL THE CONTRACTOR SHALL PROVIDE THE FOLLOWINGDELIVERABLES AS PART OF THE AMC:						

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			# SHARED FOLDER: THE CONTR ACTOR SHALLMAINTAIN A DEDICATED MICROSOFT 365 SHARED FOLDER FOR SUBMITTING ALLREPORTS AND DOCUMENTS. THE FOLDER SHALL BE STRUCTURED AS PER DEWAREQUIREMENTS. # DAILY ATTENDANCE: THE CONTRACTOR SHALL MAINTAIN ANDSUBMIT DAILY ATTENDANCE RECORDS. # UPDATED MAINTENANCE SCHEDULES: THECONTRACTOR SHALL MAINTAIN AND REGULARLY UPDATE THE APPROVED MAINTENANCESCHEDULE. # DAILY MAINTENANCE LOG: DETAILED DA ILY LOG SHEETS SHALL BEMAINED FOR OPERATIONS, MAINTENANCE ACTIVITIES, ISSUES IDENTIFIED,ISSUE TRACKERS, AND INCIDENT REPORTS. # UPDATED ASSET LIST AND CRITICALSPARE PARTS INVENTORY: THE CONTRACTOR SHALL MAINTAIN UPDATED RECORDS TOENSURE AVAILABILITY OF CRITICA L SPARE PARTS, CONSUMABLES, AND CHEMICALS.# PPM AND CORRECTIVE						

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			MAINTENANCE REPORTS: THE CONTRACTOR SHALL MAINTAIN AND SUBMIT ALL PREVENTIVE AND CORRECTIVE MAINTENANCE REPORTS. #DEWA-APPROVED PPM AND CORRECTIVE MAINTENANCE REPORTS: THE CONTRACTOR SHALL MAINTAIN APPROVED REPORTS FOR ALL PPM AND CORRECTIVE MAINTENANCE ACTIVITIES. # LIFE CYCLE MANAGEMENT: THE CONTRACTOR SHALL SUBMIT PREDICTIVE MAINTENANCE REPORTS AND SYSTEM LIFE CYCLE MANAGEMENT RECORDS, INCLUDING COMPONENT CONDITION, ESTIMATED REMAINING LIFE, AND RECOMMENDED REPLACEMENT TIMELINES AS PART OF QUARTERLY PREVENTIVE MAINTENANCE VISITS. # MONTHLY						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

ANNUAL MAINTENANCE CONTRACT FOR SEWAGE TREATMENT PLANT

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Contact: MUHAMMAD ARIF MUSHTAQ/ 552239059

Site Visit: 21.09.2026 @10:00

Payment: Quarterly

STANDARD TERMS & CONDITIONS

- 1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.
- 2) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8)Data Privacy, Security and Sharing:

- a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
- b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
- c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
- d) DEWA reserves the right to withhold data from third parties if deemed sensitive.
- e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
- f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
- g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement,

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the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP