

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332602592
DATE : 09.10.2026
REQ No : 1032604729
REQ TITLE : PANEL CLEANING 1032604729
DELIVERY LOCATION
CLOSING DATE : 15.10.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	DEWA-CONFIDENTIALANNUAL CONTRACT FOR SOLAR PV PANEL CLEANING AT VARIOUS DEWA LOCATIONS1. GENERAL REQUIREMENTS# THE CONTRACTOR SHALL VISIT ALL SITES, IN COORDINATION WITH THE DEWAREPRESENTATIVE, TO ASSESS THE SIZE, LAYOUT AND ACCESSIBILITY OF THE PVARRAYS BEFORE SU BMITTING THE PROPOSAL. NO CLAIM ARISING FROM LACK OFSITE KNOWLEDGE SHALL BE ENTERTAINED AFTER AWARD.# THE CONTRACTOR SHALL HAVE A MI NIMUM OF FIVE YEARS' DOCUMENTEDEXPERENCE IN THE CLEANING OF ROOFTOP AND CARPORT SOLAR PV INSTALLATIONSO OF COMPARABLE CAPACITY, SUPPO RTED BY REFERENCE PROJECTS IN THE UAE.# THE CONTRACTOR SHALL HOLD A VALID TRADE LICENCE COVERING SOLAR PVCLEANING WORKS AND SHALL BE A DEWA-REGISTERED VENDOR. ALL PERSONNELDEPLOYED SHALL BE TRAINED IN PV PANEL CLEANING AND SHALL HOLD VALID WORKAT	1	NO				

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			HEIGHT CERTIFICAT ION.# THE CONTRACT SHALL BE VALID FOR TWELVE MONTHS FROM THE DATE OF AWARDAND MAY BE EXTENDED ON MUTUAL WRITTEN AGREEMENT AT THE SAM E RATES, TERMSAND CONDITIONS. DEWA RESERVES THE RIGHT TO TERMINATE THE CONTRACT WITHTHIRTY DAYS' PRIOR WRITTEN NOTICE.# CLEANING SHA LL BE CARRIED OUT STRICTLY IN ACCORDANCE WITH THE PVMODULE MANUFACTURER'S RECOMMENDATIONS. NO ACTIVITY THAT MAY PREJUDICE ANEXISTING EQUIPMENT WARRANTY SHALL BE CARRIED OUT.# THE CONTRACTOR SHALL COMPLY WITH DEWA'S SAFETY AND ENVIRONMENTALPOLICIES, DUBAI MUNICIPAL ITY ENVIRONMENTAL REGULATIONS AND ALLAPPLICABLE LOCAL STATUTORY REQUIREMENTS.# THE CONTRACTOR SHALL HOLD VALID WORKMEN'S COMPENSATIO N AND THIRD-PARTYLIABILITY INSURANCE FOR THE FULL CONTRACT PERIOD AND SHALL SUBMIT						

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			COPIESTO DEWA BEFORE MOBILISATION.# THE CONTRACTO R SHALL MOBILISE AND COMMENCE THE FIRST CLEANING CYCLEWITHIN FOURTEEN (14) DAYS OF RECEIPT OF THE PURCHASE ORDER, SUBJECT TOISSUE OF GATE PASSES.2. LOCATIONS AND PV SYSTEM DETAILSTHE CONTRACT COVERS THE CLEANING OF THE PV INSTALLATIONS AT THEFOLLOWING DEWA FACILIT IES. QUANTITIES ARE INDICATIVE AND SHALL BEVERIFIED BY THE CONTRACTOR DURING THE SITE VISIT. LOCATION #CAPACITY #PV MODULES (APPROX.) #REMARKS #AL QUSAIS BUILDING # ROOFTOP & PV CARPORT #119.6 & 29.16 KWP #368 NOS& 108 NOS. #ROOFTOP ACCESS #AL QUOZ SUSTAINABLE BUI LDING # ROOFTOP #750 KWP #2,460 NOS. #ROOFTOPACCESS #RUWAYYAH GARAGE # ROOFTOP #200 KWP #637 NOS. #ROOFTOP ACCESS #3. SCOPE OF WORKT HE SCOPE OF THIS CONTRACT IS LIMITED TO THE						

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			CLEANING OF SOLAR PV PANELSAND TO INFORMING DEWA OF ANY ABNORMALITY NOTICED DURING THE C LEANINGACTIVITY. NO MAINTENANCE, REPAIR, REPLACEMENT, SERVICING OR TESTING OFANY KIND FORMS PART OF THIS CONTRACT.3.1 CLEANING OF PV PANELS# THE CONTRACTOR SHALL CARRY OUT TWELVE CLEANING VISITS PER SITE PERANNUM, ONE VISIT EVERY MONTH, IN ACCORDANCE WITH A SCHEDU LE AGREED WITHDEWA AT THE START OF THE CONTRACT.# WET CLEANING SHALL BE CARRIED OUT USING CLEAN, LOW-MINERAL WATER WITHSOFT BRUSHES OR APPROVED TELESCOPIC/ROTARY CLEANING EQUIPMENT. ABRASIVEPADS, DETERGENTS, SOLVENTS, ACIDS OR ANY HARSH CHEMICALS ARE STRICTLYPROHI BITED.# CLEANING SHALL REMOVE DUST, SAND ACCUMULATION, BIRD DROPPINGS ANDOTHER SOILING FROM THE FULL MODULE SURFACE, INCLUDING THE F						

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			RAME EDGESAND DRAINAGE PATHS.# CLEANING SHALL BE PERFORMED IN THE EARLY MORNING OR LATE AFTERNOON,WHEN THE MODULE SURFACE TEMPERATUR E IS LOW, IN ORDER TO AVOID THERMALSHOCK TO THE GLASS. PANELS SHALL NOT BE CLEANED WHILE HOT UNDER FULLSUN.# WATER PRESSURE AT THE N OZZLE SHALL NOT EXCEED THE LIMIT PERMITTED BYTHE MODULE MANUFACTURER AND SHALL BE CONFIRMED BY THE CONTRACTOR IN THEAPPROVED METHOD STATEMENT.# THE CLEANED SURFACE SHALL BE LEFT FREE OF STREAKING, WATER SPOTTINGAND RESIDUE. ANY PANEL FOUND UNSATISFACTORY ON INSPEC TION SHALL BERE-CLEANED AT NO ADDITIONAL COST.# ON COMPLETION OF EACH VISIT, THE SURROUNDING ROOF AREA SHALL BECLEARED OF DEBRIS AND LEFT IN A CLEAN AND SAFE CONDITION, WITH ALLEQUIPMENT AND HOSES REMOVED.# ANY ADDITIONAL CLEANING VISIT REQUESTED BY						

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			DEWA, FOR EXAM PLE FOLLOWING A SANDSTORM OR NEARBY CONSTRUCTION ACTIVITY, SHALL BE ATTENDED WITHIN SEVENTY-TWO (72) HOURS OF NOTIFICATION AND SHALL BE PAID AT THE UNIT RATE QUOTED IN THE BILL OF QUANTITIES. 3.2 REPORTING OF ABNORMALITIES TO DEWA DURING THE CLEANING ACTIVITY THE CONTRACTOR SHALL REMAIN OBSERVANT AND SHALL INFORM DEWA OF ANY ABNORMAL CONDITION NOTICED. THIS IS AN OBSERVATION AND REPORTING DUTY ONLY; THE CONTRACTOR SHALL NOT CARRY OUT ANY TESTING, DISMANTLING, SWITCHING OR RECTIFICATION. CONDITIONS TO BE REPORTED INCLUDE, BUT ARE NOT LIMITED TO: # CRACKED OR BROKEN PANEL GLASS, BURN MARKS, DISCOLOURATION, DEEP SCRATCHES, OR PANELS FOUND LOOSE OR DISPLACED FROM THE CORRECT POSITION. # DAMAGED, CORRODED OR LOOSE MOUNTING STRUCTURES, CLAMPS AND						

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			FASTENERS,AND ANY VISIBLE DAMAGE TO THE ROOF BENEATH OR AROUND THE PANELS.DEWA-CONFIDENTIAL# VISIBLY DAMAGED, LOOSE OR HANGING CABLES, BROKEN CONDUITS OR CABLETIES, DAMAGED JUNCTION BOXES, AND OPEN OR DAMAGED ENCLOSURE DOORS.# INVERTERS OR METERS SHOWING A BLANK DISPLAY, A RED OR YELLOW ALARM INDICATION, OR AN ERROR MESSAGE, OR FOUND VISIBLY DAMAGED.# SITE CONDITIONS AFFECTING THE PANELS, SUCH AS NEW SHADING, VEGETATION GROWTH, BIRD NESTING, WATER PONDING OR NEARBY DUST SOURCES.REPORTING REQUIREMENTS:# ANY ABNORMALITY RELATING TO SAFETY OR TO A POSSIBLE LOSS OF GENERATION SHALL BE BROUGHT TO THE ATTENTION OF THE DEWA REPRESENTATIVE IMMEDIATELY ON SITE AND CONFIRMED IN WRITING, WITH PHOTOGRAPHS, WITHIN TWENTY-FOUR (24) HOURS OF THE VISIT.# ALL OTHER						

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			OBSERVATIONS SHALL BE RECORDED IN THE MONTHLY CLEANINGREPORT, SUPPORTED BY PHOTOGRAPHS AND IDENTIFYING THE LOCATION ANDAPPROXIMATE POSITION OF THE AFFECTED PANEL OR EQUIPMENT.# EACH REPORT SHALL REFLECT THE ACTUAL CONDITION OBSERVED ON THE DATE OFTHE VISIT. REPORTS SHALL NOT BE COPIED FROM PREVIOUS MONTHS; WHEREAPREVIOUSLY REPORTED CONDITION IS STILL PRESENT , IT SHALL BE RE-RECORDEDWITH THE CURRENT DATE AND A FRESH PHOTOGRAPH.# RECTIFICATION OF ALL REPORTED ABNORMALITIES SHALL BE ARRANGED BY DEWA.THE CONTRACTOR SHALL NOT CARRY OUT ANY REPAIR OR INTERVENTION UNLESSSEPARATELY INSTRUCTED IN WRITING BY DEWA.4. EQUIPMENT, TOOLS AND SITE FACILITIESTHE CONTRACTOR SHALL PROVIDE ALL TOOLS, EQUIPMENT, CONSUMABLES ANDSAFETY GEAR REQUIRED TO PERFORM THE CLEA						

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			NING WORKS, INCLUDING BUT NOT LIMITED TO: # WATER PUMPS, PRESSURE PUMPS, HOSES, WATER TANKS AND TELESCOPIC CLEANING POLES WITH SOFT BRUSHES SUITABLE FOR PV GLASS. # SCAFFOLDING, LADDERS, FULL-BODY HARNESSES, LIFELINES, ANCHOR POINTS AND OTHER APPROVED FALL-PROTECTION SYSTEMS FOR ROOFTOP AND CARPORT ACCESS. # A DIGITAL CAMERA OR MOBILE DEVICE OF ADEQUATE RESOLUTION FOR RECORDING THE CONDITION OF THE PANELS BEFORE AND AFTER CLEANING AND FOR PHOTOGRAPHING ANY ABNORMALITY OBSERVED. 4.1 WATER AND POWER SOURCE # WATER AND POWER REQUIRED FOR CLEANING SHALL BE PROVIDED BY DEWA AT THE NOMINATED POINTS, UNLESS OTHERWISE AGREED IN WRITING. # THE CONTRACTOR SHALL OPTIMISE WATER CONSUMPTION AND SHALL ENSURE THAT NO WASTAGE, PONDING, DRAINAGE BLOCKAGE OR RUNOFF TOWARDS ELECTRICAL EQUIPMENT						

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			OCCURS.DEWA-CONFIDENTIAL# ANY DAMAGE TO ROOF WATERPROOFING, DRAINAGE OR BUILDING FINISHES RESULTING FROM THE CONTRACTOR'S WATER USAGE SHALL BE RECTIFIED AT THE CONTRACTOR'S COST.4.2 MANPOWER AND SUPERVISION# THE CONTRACTOR SHALL DEPLOY AN ADEQUATE AND COMPETENT WORKFORCE TO COMPLETE EACH MONTHLY CYCLE WITHIN THE AGREED SCHEDULE.# A SITE SUPERVISOR SHALL BE PRESENT THROUGHOUT THE CLEANING ACTIVITY,SHALL COORDINATE DIRECTLY WITH THE DEWA REPRESENTATIVE, AND SHALL BE RESPONSIBLE FOR RECORDING OBSERVATIONS AND OBTAINING THE DEWA SIGNATURE ON THE CLEANING REPORT.# PERSONNEL SHALL NOT BE REPLACED WITHOUT PRIOR NOTIFICATION TO DEWA.ALL PERSONNEL SHALL HOLD VALID DEWA GATE PASSES, APPLIED FOR THROUGH THE DEWA ONLINE E-PASS PORTAL AT LEAST FIVE (5) WORKING DAYS IN						

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			ADVANCE.4.3 ESCALATION AND COMMUNICATION# AN ESCALAT ION MATRIX SHALL BE SUBMITTED TO DEWA AND MAINTAINED ONSITE, IDENTIFYING THE RESPONSIBLE PERSONS FOR TECHNICAL, SAFETY ANDADMINISTRA TIVE MATTERS, WITH NAMES, DESIGNATIONS, MOBILE NUMBERS ANDE-MAIL ADDRESSES.# THE CONTRACTOR SHALL CONFIRM THE CLEANING PLAN WITH THE DEWA SITEREPA						
2		ITEM-00001	AC PV AL QUOZ SUSTAINABLE BUILDING # ROOFTOP AS ATTACHED SPECIFICATION	1	NO				
3		ITEM-00001	AC PV RUWAYYAH GARAGE # ROOFTOP AS ATTACHED SPECIFICATION	1	NO				

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

PANEL CLEANING

ANNUAL CONTRACT FOR SOLAR PV PANEL CLEANING AT VARIOUS DEWA LOCATIONS.

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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Contact: Mr.M.Arif Mushtaq / 055-2239059

Payment Terms: Quarterly.

Site Visit Date: 12.10.2026

STANDARD TERMS & CONDITIONS

- 1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.
- 2) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8)Data Privacy, Security and Sharing:

- Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
- DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
- DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
- DEWA reserves the right to withhold data from third parties if deemed sensitive.
- Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
- Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
- Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement,

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the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP