

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332602783
DATE : 29.10.2026
REQ No : 1032605235
REQ TITLE : Supply and Installation of De
DELIVERY LOCATION
CLOSING DATE : 04.11.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>SUPPLY AND INSTALLATION OF A COMPLETE ROLLING SHUTTER SET, INCLUDING CURTAIN, ROLLING GUIDES, MOTOR WITH PROTECTIVE HOOD, AND ALL NECESSARY ACCESSORIES. SIZE SHALL BE AS PER ACTUAL SITE MEASUREMENTS, AT THE FOLLOWING LOCATIONS: HATTA PUMPING STATION # PHASE 1 NAJAMA PUMPING STATION PHASE 4 # DEG ROOM DEWA-CONFIDENTIAL SUPPLY AND INSTALLATION OF DEFECTIVE PARTS FOR SHUTTER DOORS AT PUMPING STATIONS 1.</p> <p>INTRODUCTION SUPPLY AND INSTALLATION OF REPLACEMENT PARTS FOR DEFECTIVE SHUTTER DOORS AT VARIOUS DEWA FACILITIES. THIS INITIATIVE ENSURES THE SECURITY AND OPERATIONAL EFFICIENCY OF DEWA'S PUMPING STATIONS BY PROMPTLY REPAIRING DAMAGED SHUTTERS. THE TENDERER MUST ASSESS THE SITE AND SURROUNDINGS BEFORE SUBMITTING THE OFFER. THE QUANTITIES IN THE BOQ ARE PROVIDED TO ASSIST IN</p>	3	EA				

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			<p>TENDERPREPARATION. HOWEVE ER, THE TENDERER MUST ENSURE THE ACCURACY OF THESEQUANTITIES AND REQUEST ANY ADDITIONAL ITEMS DEEMED NECESSARY. NOSUBSEQUENT CLAIMS FOR EXTRA COSTS DUE TO INCORRECT QUANTITIES OR ITEMSSHOWN IN THE DRAWINGS OR BOQ, OR ITEMS REQUIRED DUE TO SITE CONDITIONSBUT NOT LI STED IN THE BOQ, WILL BE ENTERTAINED. THE QUOTED RATE SHOULDCOVER ALL EXPENSES ASSOCIATED WITH THE WORK.2. SCOPE OF WORKTHE CONTRACT OR SHALL PERFORM THE FOLLOWING ACTIVITIES:1#PRE-WORK VERIFICATION2#CONDUCT SITE VISITS TO INSPECT AND VERIFY TECHNICAL REQUIREMENTSP RIOR TO QUOTATION SUBMISSION.3#PARTS SUPPLY & INSTALLATION4#SUPPLY, INSTALL, AND/OR REPLACE DEFECTIVE SHUTTER DOOR COMPONENTS INSTR CT COMPLIANCE WITH THE TECHNICAL SPECIFICATIONS (ANNEXURE-1).5#WORK</p>						

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			<p>SCHEDULE COMPLIANCE6#EXECUTE ALL WORKS EXCLUSIVELY DURING STANDAR RD WORKING HOURS (AS PER DEWA'S DESIGNATED DUTY TIMINGS).7#SAFETY DOCUMENTATION8#SUBMIT A COMPREHENSIVE METHOD STATEMENT AND RISK ASSESSMENT FOR DEWA APPROVAL BEFORE WORK COMMENCEMENT.1#ROLLING SHUTTER SERVICES PERFORM FULL END-TO-END SERVICES, INCLUDING:2#INSPECTION OF EXISTING INSTALLATIONS3#PROCUREMENT OF REPLACEMENT PARTS4#REMOVAL OF DEFECTIVE COMPONENTS5#INSTALLATION OF NEW SHUTTERS6#COMMISSIONING AND FUNCTIONAL TESTINGDEWA-CONFIDENTIAL##CONTRACTOR IS RESPONSIBLE FOR REMOVING DAMAGED SHUTTERS AND PARTS AND SHIFTING THEM TO THE DEWA SCRAP YARD.##WARRANTY PROVISION##PROVIDE A 12-MONTH WARRANTY COVERING BOTH SUPPLIED PARTS AND INSTALLATION SERVICES AGAINST DEFECTS FROM THE DATE OF JOB TAKING</p>						

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			OVER.3.ANNEXURE-1: BILL OF QUANTITIES (BOQ)ANNEXURE-1: SCHEDULE OF ITEMSITEM NO.QTY415DESCRIPTI ON SUPPLY AND INSTALLATION OF COMPLETE ROLLING SHUTTER SET(INCLUDING CURTAIN, ROLLING GUIDES, MOTOR WITH PROTECTIVE HOOD; SIZE ASPER ACTUAL MEASUREMENT)SUPPLY AND INSTALLATION OF COMPLETE ROLLINGSHUTTER SET (INCLUDING CURTAIN, ROLLING GUIDES, MOTOR WITH PROTECTIVE HOOD; SIZE AS PER ACTUAL MEASUREMENT)LOCATION HATTA PUMPING STATION PHASE1, PUMP BAY AREA SHUTTER#2 NAJMAPUMPING STATION PHASE 424.M ATERIAL SPECIFICATIONSSOLID SLAT ROLLER SHUTTERS##BARREL ASSEMBLY: STEEL TUBE, 4" DIAMETER, 3 MM THICKNESS.##CURTAIN:#1.2 MM THICK, 75 MM DEEP GALVANIZED STEEL INTERLOCKINGLATHS.###60/40% PERFORATED SLATS (1.2 MM THICK), BS EN 10142, 275 G/M² ZINCCOATING.###BOTTOM						

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			<p>RAIL: GALVANIZED STEEL "T" SECTION.####GUIDES: 3 MM × 65 MM GALVANIZED STEEL HEAVY-DUTY CHANNELS.##OPERATION:#ELECTRICAL OPERATION WITH 3-STATION PUSH BUTTON PER DOOR.###EMERGENCY CHAIN HOIST INCLUDED.####MOTORS:##ROLLING SHUTTERS#SINGLE-PHASE, 220 VAC, 370 W, 6 M LIFTING HEIGHT,600 KG CAPACITY. OUTPUTSPEED: 5.3 RPM, TORQUE: 412 NM.####SECTIONAL DOOR HEAD.DEWA-CONFIDENTIAL### SINGLE-PHASE, 22 0 VAC, 370 W, 4 M LIFTING HEIGHT, 400 KG CAPACITY.LIFE TIME: 84.000 - 300.000 DOOR CYCLES, TEMP. -20 °C - +60 °C/WEIGHT400 KG = 84.0 00 CYCLES.####FINISH: HOT-DIPPED GALVANIZED (275 G/M²), POLYESTER POWDER COAT (RALCOLOUR).##HOOD: 1.0 MM THICK GI SHEET, POWDER COAT ED.##DESIGN WIND SPEED: 140KM/HR. NECESSARY WIND LOCKS TO BE PROVIDED TORESIST THE WIND PRESSURE.##PREFERRED</p>						

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			<p>MANUFACTURERS/SUPPLIERS . HORMANN, ASSA ABLOY, BIN DASMAL, OR AN APPROVED EQUIVALENT. PROTECTION AND SAFETY##FALL BACK PROTECTION MECHANISMS AND FEATURES ARE INTEGRATED WITH THE ROLLER SHUTTERS. ROLLING SHUTTERS SHALL BE PROVIDED WITH MECHANICAL PROTECTION AND PROTECTION AGAINST UNINTENTIONAL AND UNCONTROLLED MOVEMENTS.##MOTORS SHALL HAVE AN INTEGRATED BLOCKAGE DETECTION THAT SWITCHES OFF THE MOTOR /ROLL BACK IF THE ROLLER SHUTTER CURTAIN IS OBSTRUCTED DURING DOWNWARD MOTION.##INSTALL THE SAFETY PHOTOCELL IN BOTTOM FOR ADDITIONAL SAFETY FOR ROLLING SHUTTERS.(ONLY FOR MUSHRIF RESERVOIR)5. GENERAL TERM AND CONDITIONS CONTRACT TERMS AND CONDITIONS.#POST-INSTALLATION INSPECTION DEWA (DUBAI ELECTRICITY AND WATER AUTHORITY) WILL CONDUCT A COMPREHENSIVE INSPECTION UPON</p>						

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			PROJECTCOMPLETION.#THE INSPECTION WILL VERIFY COMPLIA NCE WITH: # TECHNICAL SPECIFICATIONS# QUALITY STANDARDS # OPERATIONAL REQUIREMENTS###DAMAGE LIABILITY THE CONTRACTOR ASSUMES FULL RE SPONSIBILITY FOR ANYDAMAGE TO DEWA ASSETS CAUSED BY: # CONTRACTOR PERSONNEL # CONTRACTOREQUIPMENT # CONTRACTOR OPERATIONS###REMEDIAL ACTIONS REQUIRED: # PAYMENT OF THE ASSET'S CURRENT MARKETVALUE, OR # REPLACEMENT WITH A NEW EQUIVALENT ASSET##ALL REPAIRS/REPLACEMEN TS ARE SUBJECT TO DEWA APPROVAL.#####REGULATORY COMPLIANCE MANDATORY ADHERENCE TO DEWA'S INTEGRATEDMANAGEMENT SYSTEM COVERING: # QUAL ITY MANAGEMENT (ISO 9001)##DEWA-CONFIDENTIAL### HEALTH & SAFETY (OHSAS 45001) # ENVIRONMENTAL STANDARDS (ISO 14001)##WORKFORCE PROTE						

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			<p>CTION REQUIREMENTS INCLUDE: # PROVISION OF COMPLETEPPE FOR ALL SITE PERSONNEL # SAFETY INDUCTION FOR WORKERS PRIOR TO SITEACCESS # C</p> <p>OMPLIANCE WITH DUBAI CIVIL DEFENSE REGULATIONS####4. APPROVED WORKING HOURS STANDARD WORK WINDOW: 06:30 # 14:30##WORKING DAYS: MONDAY THROUGH FRIDAY##WEEKEND OR NIGHT WORK REQUIRES PRIOR WRITTEN APPROVAL.####5. PERSONNEL DOCUMENTATION REQUIRED SUBMISSIONS (MINIMUM 72 HOURSBEFORE MOBILIZATION): # VALID UAE RESIDENCE VISAS FOR ALL TEAM MEMBERS #EMIRATES ID COPIES (FRONT AND BACK) # DEWA SECURITY PASSES (WHEREAPPLICABLE) # TRADE LICENSE COPY # THIRD-PARTY LIABILITY INSURANCECERTIFICATE####6. PROJECT SCHEDULING SUBMISSION REQUIREMENTS: # DETAILED WORKSCHEDULE (MINIMUM 7 DAYS PRIOR TO COMMENCEMENT) # DAILY MANPOWERALLOCATION PLAN # EQUIPMENT</p>						

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			<p>DEPLOYMENT SCHE DULE##THE SCHEDULE MUST INCLUDE: # PHASE-WISE IMPLEMENTATION PLAN #CRITICAL MILESTONES # CONTINGENCY PLANNING##OTHER TERMS AND CONDI TIONSA) DOCUMENTS TO BE SUBMITTED WITH THE OFFER.##DUBAI TRADE LICENSE COPY##COMPANY PRE-QUALIFICATION, INCLUDING DETAILS OF PAST PR OJECTS(PROJECT NAME, SCOPE OF WORK, CLIENT, AND VALUE IN AED)##SUPPLIER/SUBCONTRACTOR PRE-QUALIFICATIONS AND TRADE LICENSE COPIES.B) DOCUMENTS TO BE SUBMITTED FOR APPROVAL.##PRODUCT TECHNICAL SPECIFICATIONS, CATALOGUES, SAMPLES, OR PROTOTYPEDOOR SECTION##SHOP DRAW INGS##METHOD STATEMENT##RISK ASSESSMENT##ANY OTHER DOCUMENTS DEEMED NECESSARY DURING JOB EXECUTION.C) JOB COMPLETION PERIOD##THE JOB COMPLETION PERIOD SHALL BE SPECIFIED AS</p>						

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			ONE MONTH, AS HIGHLIGHTED IN THE SPECIFICATIONS. D) DEFECT LIABILITY PERIOD## THE CONTRACTOR SHALL GUARANTEE THE WORK FOR ONE YEAR FROM THE DATE OF TAKING OVER.## A 5% RETENTION AMOUNT WILL BE RELEASED AT THE END OF THE DEFECT LIABILITY PERIOD. E) CONTRACTOR'S SUPERINTENDENCE DEWA-CONFIDENTIAL## THE CONTRACTOR SHALL PROVIDE FULL-TIME SUPERINTENDENCE DURING THE EXECUTION OF THE WORKS AND THEREAFTER AS REQUIRED BY THE AUTHORITY.## A COMPETENT AND AUTHORIZED REPRESENTATIVE, APPROVED IN WRITING BY THE AUTHORITY, SHALL ALWAYS BE PRESENT ON SITE.## THIS REPRESENTATIVE SHALL BE RESPONSIBLE FOR RECEIVING INSTRUCTIONS FROM THE AUTHORITY OR ITS REPRESENTATIVE. THIS IS A LUMP SUM JOB. ALTHOUGH THE CONTRACT REQUIREMENTS ARE ITEMIZED, IT IS THE TENDERER'S SOLE RESPONSIBILITY.						

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			ILITY TO ENSURE ALL ASPECTS OF THE WORK ARE INCLUDED.OMISSION OF ANY ITEM WILL NOT EXCUSE INCOMPLETE WORK.#NO ADDITIONAL PAYMENTS WI LL BE ACCEPTED FOR MOBILIZATION,REMOBILIZATION, WAITING TIME, OR DELAYS IN SITE HANDOVER DUE TO PENDINGNOC, SHUTDOWNS, OR CLEARANCES .#WORK MAY COMMENCE ONLY AFTER OBTAINING ALL NECESSARY APPROVALS, ENTRYPERMITS						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

Supply and Installation of Defective Parts for Shutter Doors at pumping stations

Contact: Adnan Haider/ 509634981

Site Visit: 02.Nov.2026 @10:00

Payment: Job completion

STANDARD TERMS & CONDITIONS

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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- 1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.
- 2) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.
- 8)Data Privacy, Security and Sharing:
 - a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
 - b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.

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c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.

d) DEWA reserves the right to withhold data from third parties if deemed sensitive.

e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.

f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.

g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

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14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP