REQUEST FOR QUOTATION
LOCAL PURCHASE SECTION

RFQ NUMBER : 2332602885

DATE : 10.11.2026

REQ No : 1032605026

REQ TITLE : Ooverhaul and servicing of Ga

DELIVERY LOCATION

CLOSING DATE : 16.11.2026

CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	1. GENERAL SCOPEQUOTATIONS MAY BE OBTAINED FROM M/S. OMEGA ENGINEERING AND OTHERQUALIFIED VENDORS FOR THE OVERHAUL AND SERVICING OF THREE (3) L1 GASCHROMATOGRAPHS (GC71, GC72 AND GC73). THE WORK SHALL BE CARRIED OUT BY AQUALIFIED SPECIALIST WITH EXPERIENCE IN GAS CHROMATOGRAPH SYSTEMS.THE SCOPE SHALL INCLUDE INSPECTION, TROUBLESHOOTING, OVERHAUL,REPLACEMENT OF COLUMNS, VALVES, DIAPHRAGMS, AND OTHER CRITICALCOMPONENTS AS REQUIRED TO RESTORE THE ANALYZERS TO THEIR INTENDEDOPERATING CONDITION.2. EXISTING ISSUES AND SPECIFIC R EQUIREMENTS:#GC71: FOLLOWING THE REPLACEMENT OF THE SOLENOID OPERATED VALVE (SOV)AND THE SIX-WAY VALVE, THE ANALYZER REMAINS UNABLE TO DETECT THE C6+ ANDNITROGEN COMPONENTS. THE SPECIALIST SHALL INVESTIGATE THE ROOT CAUSE,INSPECT THE RELEVANT COMPONENTS, AND CARRY	8	DAY				

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			OUT THE NECESSARY REPAIRS ANDREPLACEMENTS.·#GC73: THE LOWER HEATING VALUE (LHV), SPECIFIC GRAVITY (SG), AND CO#READINGS REMAIN LOWE R THAN THOSE OF THE OTHER UNITS. PREVIOUSREPLACEMENT OF AVAILABLE SPARE HARDWIRED COMPONENTS HAS NOT RESOLVED THEISSUE. THE SPECIALI ST SHALL PERFORM DETAILED TROUBLESHOOTING ANDIDENTIFY AND RECTIFY THE UNDERLYING CAUSES OF THE INACCURATEMEASUREMENTS.·#GC72: THE SP ECIALIST SHALL REPLACE THE SIX-WAY VALVE DIAPHRAGM ANDINSPECT, TROUBLESHOOT, AND REPLACE OTHER HARDWIRED COMPONENTS ASNECESSARY TO E NSURE PROPER ANALYZER OPERATION.3. OVERHAUL AND COMPONENT REPLACEMENTTHE SPECIALIST SHALL CONDUCT A COMPREHENSIVE ASSESSMENT OF ALL THREE GCUNITS AND DETERMINE THE COMPONENTS REQUIRING REPAIR OR REPLACEMENT. THEWORK SHALL INCLUDE, BUT						

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			NOT BE LIMITED TO:·#INSPECTIO N AND OVERHAUL OF THE ANALYZER SYSTEMS.·#REPLACEMENT OF CHROMATOGRAPHIC COLUMNS, VALVES, DIAPHRAGMS, AND OTHERDEFECTIVE OR DEGRADED CRITICAL COMPONENTS, AS REQUIRED.·#INSPECTION AND VERIFICATION OF ASSOCIATED HARDWIRED COMPONENTS,WIRING, AND INTERFACES.·#TROUBLESH OOTING OF MISSING, INACCURATE, OR ABNORMAL GAS COMPONENTREADINGS.·#VERIFICATION OF ANALYZER PERFORMANCE FOLLOWING COMPLETION OF THEO VERHAUL.ALL REPLACEMENT COMPONENTS SHALL BE COMPATIBLE WITH THE EXISTINGANALYZER CONFIGURATION AND SUITABLE FOR THE INTENDED APPLICA TION.4. APPLICATION SOFTWARE VERIFICATION AND FINE-TUNINGFOLLOWING THE REPLACEMENT OF THE REQUIRED HARDWARE COMPONENTS, THESPECIALIS T SHALL VERIFY, CONFIGURE, AND FINE-TUNE THE						

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			GC APPLICATIONSOFTWARE TO ENSURE COMPATIBILITY WITH THE INSTALLED HARDWARE AND THEREQUI RED GAS ANALYSIS PARAMETERS.THIS ACTIVITY SHALL INCLUDE VERIFICATION OF THE EXISTING APPLICATIONCONFIGURATION AGAINST THE ACTUAL SIT E INSTALLATION, CORRECTION OFDISCREPANCIES WHERE NECESSARY, AND VALIDATION OF THE RELEVANTMEASUREMENT AND CALCULATION PARAMETERS.THE WORK SHALL BE EQUIVALENT TO DEVELOPING, VALIDATING, OR VERIFYING THEAS-BUILT GC APPLICATION AT SITE, AS APPLICABLE, TO ENSURE THAT THESOFTWARE CONFIGURATION ACCURATELY REFLECTS THE INSTALLED HARDWARE ANDDELIVERS RELIABLE ANALYTICAL RESULTS.5. TESTING AND PERFORMA NCE VERIFICATIONUPON COMPLETION OF THE OVERHAUL AND SOFTWARE CONFIGURATION, THESPECIALIST SHALL CONDUCT FUNCTIONAL AND PERFORMANCE T						

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			ESTS ON GC71, GC72,AND GC73 TO CONFIRM THAT THE ANALYZERS OPERATE CORRECTLY AND PROVIDEACCURATE AND CONSISTENT GAS COMPOSITION MEASU REMENTS.THE TESTING SHALL INCLUDE VERIFICATION OF COMPONENT DETECTION,ANALYTICAL RESULTS, LHV, SG, CO# READINGS, AND OTHER RELEVANTP ARAMETERS, AS APPLICABLE. ANY OUTSTANDING DISCREPANCIES IDENTIFIEDDURING TESTING SHALL BE INVESTIGATED AND RECTIFIED BEFORE FINALACC EPTANCE.6. WARRANTYTHE VENDOR SHALL PROVIDE A ONE-YEAR WARRANTY COVERING THE OVERHAUL WORKPERFORMED, COMMENCING FROM THE DATE OF SUC CESSFUL COMPLETION ANDACCEPTANCE OF THE WORK.					

TOTAL AMOUNT IN WORDS:

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SPECIAL NOTES / INSTRUCTIONS:

Ooverhaul and servicing of Gas Chromatographs

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STANDARD TERMS & CONDITIONS

1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.

2) Prices should be 'DDP' delivery duty paid at DEWA stores.

3) Quotation to be submitted only in local currency U.A.E Dirhams

4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.

5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.

6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.

7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8)Data Privacy, Security and Sharing:

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a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
d) DEWA reserves the right to withhold data from third parties if deemed sensitive.
e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA#s authorized data owner written approval.
g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA#s data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:
If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

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13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP

DISCLAIMER : THIS IS A SYSTEM GENERATED DOCUMENT , DOSEN'T NEED SIGNATURE.