REQUEST FOR QUOTATION
LOCAL PURCHASE SECTION

RFQ NUMBER : 2332603005

DATE : 18.11.2026

REQ No : 1032605763

REQ TITLE : Comprehensive Annual

DELIVERY LOCATION

CLOSING DATE : 24.11.2026

CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	COMPREHENSIVE ANNUAL MAINTENANCE OF CHILLED-WATER AND CONDENSER-WATERCHEMICAL TREATMENT, MICROBIOLOGICAL TESTING, BACTERIA AND LEGI ONELLAMONITORING AT NEW ACADEMY BUILDING.1. SCOPE OF WORKS##THE CONTRACTOR SHALL PROVIDE COMPREHENSIVE ANNUAL MAINTENANCE OF THEEXIS TING CHILLED-WATER AND CONDENSER-WATER TREATMENT SYSTEMS, INCLUDINGCHEMICAL SUPPLY, WATER SAMPLING AND ANALYSIS, CHEMICAL DOSING,MIC ROBIOLOGICAL TESTING, BACTERIA AND LEGIONELLA MONITORING, PREVENTIVEMAINTENANCE, CORRECTIVE MAINTENANCE, ADJUSTMENT OF AUTOMATIC DOS INGEQUIPMENT, AND SUBMISSION OF TECHNICAL REPORTS.##THE LUMP-SUM PRICE SHALL INCLUDE ALL LABOUR, CHEMICALS, CONSUMABLES,SAMPLING BOT TLES, LABORATORY TESTING, TRANSPORTATION, TOOLS, CALIBRATIONEQUIPMENT, MINOR AND MAJOR REPAIRS, REPLACEMENT OF DEFECTIVE	4	JOB				

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			COMPONENTSS PECIFIED IN THIS SCOPE, AND ALL OTHER RESOURCES NECESSARY TO COMPLETETHE WORKS.##THE CONTRACTOR SHALL CONDUCT A MANDATORY SITE INSPE CTION BEFORESUBMITTING THE QUOTATION TO VERIFY THE EXISTING SYSTEMS, PIPINGARRANGEMENTS, DOSING EQUIPMENT, WATER VOLUMES, COOLING TO WERS, CHEMICALSTORAGE FACILITIES AND TREATMENT REQUIREMENTS.##THE SCOPE SHALL BE STRICTLY LIMITED TO CHILLED-WATER ANDCONDENSER-WATE R TREATMENT AND THE ASSOCIATED MICROBIOLOGICAL MONITORINGREQUIREMENTS DESCRIBED HEREIN.##COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT D URATION: 12 MONTHS FROMTHE DATE OF THE FIRST SERVICE VISIT.2. DETAILED SCOPE OF WORKS2.1 INITIAL INSPECTION AND SYSTEM ASSESSMENTTHE CONTRACTOR SHALL:1.#INSPECT ALL EXISTING CHILLED-WATER AND CONDENSER-WATER						

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			CIRCUITS,INCLUDING ASSOCIATED PUMPS, PIPING, EXPANSION T ANKS, MAKEUP-WATERCONNECTIONS, COOLING TOWERS, DOSING SYSTEMS AND CHEMICAL INJECTIONPOINTS.2.#IDENTIFY THE SYSTEM CONFIGURATION, OPE RATING CONDITIONS, WATERVOLUME, MAKEUP-WATER CONSUMPTION AND EXISTING CHEMICAL TREATMENTPROGRAMME.3.#INSPECT AUTOMATIC DOSING PUMPS, DOSING TANKS, CHEMICAL INJECTIONLINES, DOSING TUBES AND PIPES, CONDUCTIVITY CONTROLLERS, SENSORS,BLOWDOWN SOLENOID VALVES AND MOTOR IZED VALVES.4.#REVIEW THE EXISTING WATER ANALYSIS REPORTS, CHEMICAL CONSUMPTIONRECORDS, PREVIOUS MICROBIOLOGICAL REPORTS AND OUTSTAN DING TREATMENTISSUES.5.#ESTABLISH BASELINE WATER-QUALITY PARAMETERS AND IDENTIFY CORROSION,SCALING, SUSPENDED SOLIDS, BIOLOGICAL FOU LING OR OTHER						

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			WATER-TREATMENTCONCERNS.6.#SUBMIT AN INITIAL CONDITION ASSESSMENT, RECOMMENDED TREATMENTPROGRAMME, CHEMICAL DOSING SCH EDULE AND CORRECTIVE ACTION PLAN TO THEDEWA ENGINEER FOR APPROVAL.7.#SUBMIT RISK ASSESSMENTS, METHOD STATEMENTS, CHEMICAL SAFETY DAT ASHEETS (SDS) AND THE PROPOSED WORK SCHEDULE BEFORE COMMENCING WORK.DEWA-CONFIDENTIAL2.2 CHILLED-WATER CHEMICAL TREATMENTTHE CONTRAC TOR SHALL MAINTAIN THE CHILLED-WATER CIRCUIT IN ACCORDANCEWITH THE APPROVED CHEMICAL TREATMENT PROGRAMME AND THE SPECIFIED CONTROLLI MITS.THE WORKS SHALL INCLUDE:##COLLECTION OF REPRESENTATIVE CHILLED-WATER SAMPLES FROM APPROVEDSAMPLING POINTS.##MONTHLY TESTING OF PH, CONDUCTIVITY, TOTAL DISSOLVED SOLIDS (TDS),SUSPENDED SOLIDS, DISSOLVED IRON, NITRITE AND OTHER PARAMETERS REQUIREDTO ASSESS WATE					

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			R QUALITY AND TREATMENT EFFECTIVENESS.##ASSESSMENT OF CORROSION RISK, INTERNAL CONTAMINATION, DEPOSITS,SLUDGE FORMATION AND THE EFFE CTIVENESS OF CORROSION INHIBITORS.##SUPPLY AND CONTROLLED DOSING OF SUITABLE CHEMICALS FOR CORROSIONINHIBITION, WATER CONDITIONING A ND OTHER APPROVED TREATMENTREQUIREMENTS.##ADJUSTMENT OF CHEMICAL CONCENTRATION BASED ON LABORATORY RESULTS,SYSTEM OPERATING CONDITIO NS AND THE CHEMICAL MANUFACTURER'SRECOMMENDATIONS.##INSPECT ION OF DOSING EQUIPMENT AND VERIFICATION THAT CHEMICALS AREBEING INTRODUC ED AT THE CORRECT CONCENTRATION AND LOCATION.##INVESTIGATION OF ABNORMAL WATER-QUALITY RESULTS AND SUBMISSION OFCORRECTIVE RECOMMEND ATIONS.##RESAMPLING AFTER CHEMICAL ADJUSTMENT OR CORRECTIVE TREATMENT,					

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			WHEREREQUIRED, TO VERIFY THE RESULTS.##MAINTENANCE OF SUFFICI ENT CHEMICAL STOCK AT SITE TO AVOIDINTERRUPTION OF THE TREATMENT PROGRAMME.THE CONTRACTOR SHALL ENSURE THAT THE TREATMENT PROGRAMME IS COMPATIBLEWITH THE EXISTING CHILLERS, HEAT EXCHANGERS, PUMPS, VALVES, PIPING,SEALS AND OTHER SYSTEM MATERIALS.2.3 CONDENSER-WATER CHEMICAL TREATMENTTHE CONTRACTOR SHALL MAINTAIN THE CONDENSER-WATER CIRCUIT AND ASSOCIATEDCOOLING TOWERS IN ACCORDANCE WITH THE APP ROVED TREATMENT PROGRAMME.THE WORKS SHALL INCLUDE:##MONTHLY COLLECTION AND LABORATORY ANALYSIS OF CONDENSER-WATERSAMPLES.##MONITORIN G OF TOTAL HARDNESS, CALCIUM HARDNESS, M-ALKALINITY,CHLORIDE, PH, CONDUCTIVITY, TDS, PHOSPHONATE AND DISSOLVED IRON.##ASSESSMENT OF SCALE FORMATION, CORROSION, BIOLOGICAL					

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			FOULING,SUSPENDED MATTER AND CONCENTRATION OF DISSOLVED SALTS.##SUPPLY AND DOSING OF APPROVED SCALE INHIBITORS, CORROSION INHIBITORS,DISPERSANTS AND BIOCIDES, AS APPROPRIATE TO THE SYSTEM AND APPROVEDTREATMENT PROGRAMME.##INS PECTION OF CHEMICAL DOSING ARRANGEMENTS, CONDUCTIVITY CONTROLLERS,BLOWDOWN VALVES AND MAKEUP-WATER ARRANGEMENTS.##ADJUSTMENT OF CHEM ICAL DOSING AND BLOWDOWN SETTINGS, WHERE NECESSARY,TO MAINTAIN THE SPECIFIED WATER-QUALITY LIMITS.DEWA-CONFIDENTIAL##INVESTIGATION O F ABNORMAL SCALING, CORROSION, EXCESSIVE CONDUCTIVITY,HIGH CHEMICAL CONSUMPTION OR MICROBIOLOGICAL ACTIVITY.##RESAMPLING AFTER CORRE CTIVE TREATMENT WHERE REQUIRED.##COORDINATION OF ANY REQUIRED COOLING-TOWER CLEANING AND DISINFECTIONWITH THE DEWA ENGINEER.ALL					

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			CHEM ICALS SHALL BE SUITABLE FOR THE SYSTEM APPLICATION, COMPATIBLEWITH EXISTING MATERIALS, AND APPROVED BY DEWA BEFORE USE. CHEMICALSSHA LL NOT BE MIXED OR DOSED IN A MANNER THAT COULD CREATE HAZARDOUSREACTIONS OR DAMAGE THE EQUIPMENT.3. WATER-QUALITY CONTROL LIMITSTHE CONTRACTOR SHALL MAINTAIN THE WATER QUALITY WITHIN THE FOLLOWINGSPECIFIED LIMITS. ANY DEVIATION SHALL BE REPORTED TO THE DEWA ENGIN EER,TOGETHER WITH THE PROPOSED CORRECTIVE ACTION.3.1 CHILLED-WATER CIRCUIT NO. #PARAMETER #REQUIRED CONTROL LIMIT #1 #PH #8.5#11.0 # 2 #CONDUCTIVITY #LESS THAN 3,000 #S/CM #3 #TOTAL DISSOLVED SOLIDS (TDS) #LESS THAN 2,100 MG/L #4 #SUSPENDED SOLIDS #LESS THAN 30 MG/ L #5 #DISSOLVED IRON #LESS THAN 0.5 MG/L #6 #NITRITE (AS NO#) #GREATER THAN 600 MG/L #THE						

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			CONTRACTOR SHALL VERIFY THE COMPATIBILITY OF THE SPECIFIED LIMITSWITH THE ACTUAL SYSTEM MATERIALS AND THE SELECTED CHEMICAL TREATMENTPROGRAMME. ANY PROPOSED DEVIATION SHALL B E SUBMITTED TO DEWA ENGINEERFOR APPROVAL BEFORE IMPLEMENTATION.3.2 CONDENSER-WATER CIRCUITTHE CONTRACTOR SHALL MONITOR THE BELOW PAR AMETERS, ADJUST CHEMICALDOSING AND BLOWDOWN SETTINGS AS REQUIRED, AND ENSURE THAT THE TREATMENTPROGRAMME EFFECTIVELY CONTROLS SCALE, CORROSION AND DEPOSITS. NO. #PARAMETER #REQUIRED CONTROL LIMIT #1 #TOTAL HARDNESS (AS CACO#) #LESS THAN 500 MG/L #2 #CALCIUM HARDNE SS (AS CACO#) #LESS THAN 300 MG/L #3 #M-ALKALINITY (AS CACO#) #LESS THAN 300 MG/L #4 #CHLORIDE #LESS THAN 600 MG/L #5 #PH #8.0#9.0 # 6 #CONDUCTIVITY #LESS THAN 2,400 #S/CM #7 #TOTAL DISSOLVED SOLIDS (TDS) #LESS THAN						

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			1,700 MG/L #8 #PHOSPHONATE #8#10 MG/L #9 #DISSOLV ED IRON #LESS THAN 1 MG/L #4. MICROBIOLOGICAL TESTING, BACTERIA AND LEGIONELLA MONITORING4.1 GENERAL REQUIREMENTSTHE CONTRACTOR SHAL L PROVIDE COMPREHENSIVE MICROBIOLOGICAL MONITORING OFTHE CHILLED-WATER AND CONDENSER-WATER SYSTEMS, INCLUDING ASSOCIATEDCOOLING TOWE RS AND OTHER RELEVANT WATER CIRCUITS IDENTIFIED DURING THESITE SURVEY.THE PROGRAMME SHALL INCLUDE:##GENERAL AEROBIC BACTERIAL COUNT TESTING.##LEGIONELLA BACTERIA TESTING.##ASSESSMENT OF BIOLOGICAL FOULING, SLIME FORMATION AND THEEFFECTIVENESS OF THE BIOCIDE TREATM ENT PROGRAMME.##REVIEW OF WATER-TREATMENT PRACTICES, CHEMICAL DOSING AND SYSTEMCLEANLINESS.##CORRECTIVE TREATMENT AND FOLLOW-UP SAMP						

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			LING WHEN RESULTS EXCEED THEAPPLICABLE LIMITS.##SUBMISSION OF LABORATORY REPORTS, RECOMMENDATIONS AND CORRECTIVEACTION RECORDS TO DE WA ENGINEER.ALL MICROBIOLOGICAL TESTING SHALL BE CARRIED OUT BY A LABORATORYACCREDITED BY THE EMIRATES INTERNATIONAL ACCREDITATION C ENTRE (EIAC) FORTHE RELEVANT TESTS AND ACCEPTABLE TO DUBAI MUNICIPALITY (DM). TESTINGSHALL FOLLOW APPLICABLE DM REQUIREMENTS AND						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

Comprehensive Annual Maintenance of Chilled-Water and Condenser-Water Chemical Treatment, Microbiological Testing, Bacteria and Legionella Monitoring at New Academy Building.

Contact : Mohideen / 553810513

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Site Visit Date <(>&<)> Time: 19/11/2026

Payment Terms: Every three month (Quarterly basis)

STANDARD TERMS & CONDITIONS

1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.

2) Prices should be 'DDP' delivery duty paid at DEWA stores.

3) Quotation to be submitted only in local currency U.A.E Dirhams

4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.

5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.

6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.

7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If

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the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8)Data Privacy, Security and Sharing:
a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
d) DEWA reserves the right to withhold data from third parties if deemed sensitive.
e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA#s authorized data owner written approval.
g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA#s data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:
If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement,

the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP

DISCLAIMER : THIS IS A SYSTEM GENERATED DOCUMENT , DOSEN'T NEED SIGNATURE.