REQUEST FOR QUOTATION
LOCAL PURCHASE SECTION

RFQ NUMBER : 2332603019

DATE : 20.11.2026

REQ No : 1032605800

REQ TITLE : 1-1032605800 AMC CLO2

DELIVERY LOCATION

CLOSING DATE : 26.11.2026

CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DIOXIDE SYSTEMATNAKHAILI RESERVOIRPLEASE CONTACT MR. VISHNU (050-9182085) FOR FURTHER CLARIFICATION & SITEVISIT1.0# INTRODUCTIONDUBAI ELECTRICITY & WATER AUTHORITY (DEWA) OWNS AND OPERATES POTABLEWATER BOOSTER PUMPING STATIONS AND RE SERVOIR COMPLEX FOR DUBAI AND HATTAWATER NETWORK. TO MAINTAIN GOOD WATER QUALITY, THE RESERVOIR COMPLEX ISEQUIPPED WITH CHLORINE DIO XIDE DOSING SYSTEM WHICH REQUIRES PREVENTIVE(PERIODIC) AND BREAKDOWN MAINTENANCE. FOR THIS PURPOSE, DEWA WISHES TOOUTSOURCE THE SERV ICES TO A REPUTED, WELL EXPERIENCED CONTRACTOR.2.0#GENERAL CONDITION FOR BIDDER:THE CONTRACTOR / COMPANY SHALL BE AN AUTHORIZED OEM SERVICE PROVIDERWITH HANDS ON EXPERIENCE AND DEDICATED STAFF FOR SIMILAR ACTIVITIESWITHIN UAE. THE COMPANY / SERVICE	1	SET				

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			PROVIDER SHALL HAVE OFFICE/ BUSINESSSET UP WITHIN THE UAE. THE COMPANY/ SERVICE PROVIDER SHALL HAVENECESSARY FACILITIES INCLUDING TOOLS TO CARRY OU T MAINTENANCEACTIVITIES. THE SERVICE PROVIDER SHALL HAVE TO SUBMIT REFERENCES OFSIMILAR TYPES OF SYSTEM/EQUIPMENT/INSTRUMENTS MAINTE NANCE RECORDS WITHINUAE. THE SERVICE PROVIDER MUST SUBMIT THE REFERENCE OF SIMILAR TYPES OFMAINTENANCE WORKS WITH THEIR OFFER.3.0#SC OPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BRE AKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUTAT FREQ UENCIES AS MENTIONED BELOWØ#PREVENTIVE MAINTENANCE (MONTHLY, QUARTERLY, HALF						

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			YEARLY & YEARLY)Ø#EMERGENCY COMPLAINTS (AS PER PHONE CA LL /NOTICE OF DEFECT)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)A.#ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTE NANCE WORKS ARE CLASSIFIED ASÜ#PREVENTIVE MAINTENANCE (MONTHLY, QUARTERLY, HALF YEARLY & YEARLY) FOREACH SITEFOR EACH PERIODIC PREVE NTIVE MAINTENANCE (PM), THERE IS A DIFFERENTCHECKLIST (COPY ATTACHED) TO EACH LOCATIONS OR STATIONS.THE NUMBER OF VISITS FOR THE PM ACTIVITIES SHALL BE AS PER BELOW TABLE AFOR EACH STATIONS, AS DEFINED.TABLE A # FOR NAKHAILI RESERVOIR CHLORINATION SYSTEMSL. NO.#VI SIT DETAILS#NO. OF WEEKS#NO. OF VISITS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN E VERY 3RD MONTH#3 VISITS.#6DAYS.#03#YEARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.######NOTE: TOTAL						

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			17NO. PM VISITS CONSIDERED NAKHAILI RESERV OIR.THE WORKING TIME FOR EACH VISIT SHALL BE 07.30 AM TO 15.30 (MONDAY TOFRIDAY). THE SERVICE PROVIDER MUST COMPLETE ALL PM PROCEDUR ES IN TIME.NECESSARY LOGISTICS AND MANPOWER SHALL BE ARRANGED BY THE CONTRACTOR TOCOMPLETE ALL PM PROCEDURE IN TIME. NO ADDITIONAL P AYMENT SHALL BECONSIDERED FOR MORE DAYS OR MORE HRS. MAYBE TO COMPLETE THE LISTED PMACTIVITIES, CM & EMERGENCY WORKS.B.#EMERGENCY CO MPLAINTSATTENDING OF EMERGENCY COMPLAINTS AS REPORTED BY DEWA ENGINEER ON 24HRS. X 7 DAY#S BASIS. THE RESPONSE TIME BY THE CONTRACTO R SERVICEENGINEER TO EMERGENCY COMPLAINTS SHALL BE WITHIN 4 HRS. OVER THETELEPHONE BY THE SAME DAY.C.#BREAKDOWN MAINTENANCETHE BREAK DOWN MAINTENANCE REQUIRES SMOOTH OPERATION OF THE COMPLETECHLORINE DIOXIDE					

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			SYSTEM WHERE SERVICE ENGINEER ALONG WITH HIS TEAM ISREQUI RED THAT SHALL BE PROVIDED BY THE CONTRACTOR/SERVICE PROVIDER UNDERTHE FOLLOWING TERMS AND CONDITIONS1.#DEWA ENGINEER SHALL INTIMATE TO CONTRACTOR SERVICE ENGINEER BASED ONTHE ACTUAL SERVICE REQUIREMENTS / NOTICE OF DEFECTS (NOD)2.#DEWA ENGINEER SHALL FORWARD THE NOTICE OF DEFECTS (NOD)/PRELIMINARYREPORT TO CONTRACTOR SERVICE ENGINEER3.#THE RESPONSE TIME OF CONTRACTOR SERVICE ENGINEER SHALL BE WITHIN 4HRS. OVER THE PHONE. THE ACTUAL SITE VISIT SHALL BE DONE AS PER THENOTICE OF DEFECTS (NOD) / EMERGENCY REQUIREMENTS AND AGR EEMENT BETWEENDEWA AND CONTRACTOR/SERVICE PROVIDER. IN ANY SITUATION THE ACTUAL SITEVISIT SHALL BE WITHIN 1 DAY4.#SINCE KEY PERFORMA NCE INDICATOR (KPI) IS CALCULATING ON THE					

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			NOTICEOF DEFECTS (NOD), THEREFORE THE CONTRACTOR SHALL HAVE TO COMPLETE ALLTYPE OF DEFECTS WITHIN 3 WORKING DAYS.5.#IF ANY MINOR DEFECTS ARE OBSERVED, THAT SHALL BE RECTIFIED DURING PMACTIVITIES6.#THE CONTRACTOR ENGINEER S HALL ARRANGE HIS TEAM WITH ALL NECESSARYTOOLS FOR TROUBLE SHOOTING AND RECTIFY THE DEFECTS.7.#DURING THE VISITS DEWA ENGINEER SHALL ARRANGE FOR SHUTDOWN/ISOLATIONWITH WATER OPERATION (STAFF). THE CONTRACTOR ENGINEER RECTIFIES THEDEFECTS AND SUBMITS A SERVICE REPOR T OF FAILURE.8.#IF THE DEFECT IS FOUND TO BE MAJOR, THEN THE CONTRACTOR MUST PROVIDEDETAILED REPORT OF EQUIPMENT BREAKDOWN AND CORRE CTIVE ACTIONS REQUIRED.CONTRACTOR TO SUBMIT ACTION PLAN FOR RECTIFICATION AND SEEK PRIORAPPROVAL FROM CONCERNED DEWA ENGINEER.9.#NEC					

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			ESSARY TOOLS AND OTHER LOGISTICS SHALL BE ARRANGED BY THECONTRACTOR / SERVICE PROVIDER IN FULL.10.#THE PAYMENTS FOR BREAKDOWN MAINTE NANCE SHALL BE PROCESSEDSEPARATELY ON A CASE-TO-CASE BASIS THROUGH LPO4.0#PRIOR TO THE SUBMISSION OF BID, THE FOLLOWING SHALL BE DET ERMINEDCAREFULLY.·#THE CONTRACTOR SHALL VISIT THE SITE AND MAKE HIMSELF FULLY FAMILIARWITH THE WORK SCOPE, PLANT ACCESS, FACILITIES, COMPLEXITIES, ETC.,BEFORE HE SUBMITS HIS BID.·#DEWA WILL NOT ACCEPT ANY CLAIM FOR EXTRAS BEYOND THE ORDER RATES /PRICES DURING AND AFTER THE EXECUTION OF WORKS ORDERED.·#THE CONTRACTOR WILL BE PROVIDED WITH THE EQUIPMENT SHUTDOWN PROGRAMIF REQUIRED IN COORDINATIO N WITH THE WATER OPERATIONS DEPARTMENT.·#CONTRACTOR WILL HAVE TO MOBILIZE MANPOWER RESOURCES ACCORDING						

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			TO THEPLAN SCHEDULE AND BREAK DOWN MAINTENANCE·#THE CONTRACTOR SHOULD SUBMIT THE TIME SCHEDULE / BAR CHART INDICATINGEACH ACTIVITY.·#ON COMPLETION OF THE WORK, TH E INSPECTION CHECKLIST OF QUALITYPROCEDURE, WHEREVER APPLICABLE SHOULD BE FILLED IN AND SUBMITTED.·#SITE SUPERVISION, COORDINATION O F FIELD ACTIVITIES, SUPPLY OFREQUIRED TECHNICIANS, TOOLS, EQUIPMENTS, TRANSPORT VEHICLES, TACKLESETC. REQUIRED FOR EXECUTION OF THE CONTRACT WORKS SHALL BE SUITABLYCONSIDERED BY THE CONTRACTOR IN FULL.5.0#WORK PROCEDUREON RECEIVING OF LPO THE SERVICE PROVIDE/ CON TRACTOR HAS TO FOLLOW THEFOLLOWING STEPSA: ROLES AND RESPONSIBILITIESSL NO#DESCRIPTION OF WORKS#RESPONSIBLE#REMARKS#1.#PREPARATIO N O F ANNUAL MAINTENANCE SCHEDULE FOR						

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			COMPLETE ONE YEAR FORTHE CHLORINE DI OXIDE SYSTEMS#CONTRACTOR ENGINEER#TO BE SUBMITTED TODEWA ENGI NEER FOR APPROVAL#2.#ARRANGEMENT OF ALL NECESSARY TOOLS AND MANPOWER#CONTRACTOR ENGINEER##3.#SAFETY REQUIREMENTS (RISK ASSESSMENT, T OOL BOX TALK)#CONTRACTORENGINEER#TO BE SUBMITTED TO DEWA ENGINEER FOR APPROVAL#4.#SUBMISSION OF NAME AND OTHER DETAILS OF SERVICE TE AM FOR GATE PASS /EPASS TO DEWA ENGINEER#CONTRACTOR ENGINEER#1 WEEK BEFORE EACH VISITFOR PROCESSING WITH WO/M&E#5.#SUBMISSION OF SHU TDOWN REQUEST WITH DATE AND TIME AS PER THE PLAN#CONTRACTOR ENGINEER#M&E PLANNING ENGINEER WILL UPDATE IN SAP#6. #ARRANGEMENT OF WOR K PERMIT#CONTRACTOR ENGINEER/WO#WORK PERMITSHALL ISSUE AT SITE BY THE STATION OPERATOR#7.#ARRANGE ISOLATION OF					

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			EQUIPMENT FOR PM, IF REQUIRED#CONTRACTORENGINEER/WO##8.#CONDUCT PREVENTIVE MAINTENANCE AS PER THE PROCEDURE AND CHECKLIST#CONTRACTOR ENGINEER#M & E ENGIN EER SHALL CERTIFY THE ACTUAL WORK DONE AT SITE#9.#TEST THE FUNCTIONALITY OF EACH EQUIPMENT IN THE SYSTEM#CONTRACTORENGINEER/WO#NOTE FOR ANY ABNORMALITIES. MINOR REPAIR ADJUSTMENT SHALLBE DONE BY THE CONTRACTOR DURING PM#10#PREPARATION AND SUBMISSION OF SERVICE REP ORT (MONTHLY, QUARTERLY ANDYEARLY)#CONTRACTOR ENGINEER#CHECKLIST SHALL BE SIGNED BY DEWA ENGINEER#11#SUBMIT INVOICE FOR APPROVAL AND FORWARD TO DEWA FOR PAYMENT(QUARTERLY)#CONTRACTOR ENGINEER#TO BE CLEARED ON QUARTERLY BASIS#B: MANPOWER REQUIREMENTS:·#TO CARRY OUT						

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			THE PM WORKS AT NAKHAILI RESERVOIR AND LISAILY PHASE 03RESERVOIR CHLORINE DI OXIDE SYSTEMS, THE SERVICE PROVIDER MUST ENGAGETHE FOL LOWING CATEGORY TECHNICAL STAFF.·#ALL THE TECHNICAL STAFF TO BE ENGAGED FOR PM SHALL HAVE SUFFICIENTEXPERIENCE AND SHALL BE CERTIFIE D BY THE CHLORINE DIOXIDE SYSTEMMANUFACTURER, AS AN OEM AUTHORIZED SERVICE PROVIDER.·#THE CV OF EACH STAFF SHALL BE ATTAC						
2		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DIOXIDE SYSTEMATLISAILY RESERVOIR PHASE # 031.0# INTRODUCTIONDUBAI ELECTRICITY & WATER AUTHORITY (DEW A) OWNS AND OPERATES POTABLEWATER BOOSTER PUMPING STATIONS AND RESERVOIR COMPLEX FOR DUBAI AND HATTAWATER NETWORK. TO MAINTAIN GOOD WATER QUALITY, THE RESERVOIR COMPLEX ISEQUIPPED WITH CHLORINE DIOXIDE DOSING SYSTEM WHICH REQUIRES PREVENTIVE(PERIODIC)	1	SET				

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			AND BREAKDOW N MAINTENANCE. FOR THIS PURPOSE, DEWA WISHES TOOUTSOURCE THE SERVICES TO A REPUTED, WELL EXPERIENCED CONTRACTOR.2.0#GENERAL CONDITIO N FOR BIDDER:THE CONTRACTOR / COMPANY SHALL BE AN AUTHORIZED OEM SERVICE PROVIDERWITH HANDS ON EXPERIENCE AND DEDICATED STAFF FOR SI MILAR ACTIVITIESWITHIN UAE. THE COMPANY / SERVICE PROVIDER SHALL HAVE OFFICE/ BUSINESSSET UP WITHIN THE UAE. THE COMPANY/ SERVICE PR OVIDER SHALL HAVENECESSARY FACILITIES INCLUDING TOOLS TO CARRY OUT MAINTENANCEACTIVITIES. THE SERVICE PROVIDER SHALL HAVE TO SUBMIT REFERENCES OFSIMILAR TYPES OF SYSTEM/EQUIPMENT/INSTRUMENTS MAINTENANCE RECORDS WITHINUAE. THE SERVICE PROVIDER MUST SUBMIT THE REFER ENCE OF SIMILAR TYPES OFMAINTENANCE WORKS WITH THEIR OFFER.3.0#SCOPE OF WORKSTHE						

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			SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL M AINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUTAT FREQUENCIES AS MENTIONED BELOWØ#PREVENTIVE MAINTENANCE (MONTHLY, QUARTE RLY, HALF YEARLY & YEARLY)Ø#EMERGENCY COMPLAINTS (AS PER PHONE CALL /NOTICE OF DEFECT)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFE CT)A.#ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTENANCE WORKS ARE CLASSIFIED ASÜ#PREVENTIVE MAINTENANCE (MONTHLY, QUA RTERLY, HALF YEARLY & YEARLY) FOREACH SITEFOR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS A DIFFERENTCHECKLIST (COPY ATTACHE D) TO EACH LOCATIONS OR STATIONS.THE					

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			NUMBER OF VISITS FOR THE PM ACTIVITIES SHALL BE AS PER BELOW TABLEB, FOR EACH STATIONS, AS DEFI NED.TABLE B # FOR LISAILY PHASE 03 CHLORINATION SYSTEMSL. NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISITS#NO. OF DAYS#01#MONTHLY VISITS #8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#YEARLY VISIT#3 DAYS #1 VISIT.#3 D AYS.######NOTE: TOTAL 17NO.PM VISITS CONSIDERED FOR LISAILY PHASE 03 RESERVOIR.THE WORKING TIME FOR EACH VISIT SHALL BE 07.30 AM TO 15.30 (MONDAY TOFRIDAY). THE SERVICE PROVIDER MUST COMPLETE ALL PM PROCEDURES IN TIME.NECESSARY LOGISTICS AND MANPOWER SHALL BE ARRA NGED BY THE CONTRACTOR TOCOMPLETE ALL PM PROCEDURE IN TIME. NO ADDITIONAL PAYMENT SHALL BECONSIDERED FOR MORE DAYS OR MORE HRS. MAYB						

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			E TO COMPLETE THE LISTED PMACTIVITIES, CM & EMERGENCY WORKS.B.#EMERGENCY COMPLAINTSATTENDING OF EMERGENCY COMPLAINTS AS REPORTED BY DEWA ENGINEER ON 24HRS. X 7 DAY#S BASIS. THE RESPONSE TIME BY THE CONTRACTOR SERVICEENGINEER TO EMERGENCY COMPLAINTS SHALL BE WITHIN 4 HRS. OVER THETELEPHONE BY THE SAME DAY.C.#BREAKDOWN MAINTENANCETHE BREAKDOWN MAINTENANCE REQUIRES SMOOTH OPERATION OF THE COMPLET ECHLORINE DIOXIDE SYSTEM WHERE SERVICE ENGINEER ALONG WITH HIS TEAM ISREQUIRED THAT SHALL BE PROVIDED BY THE CONTRACTOR/SERVICE PROV IDER UNDERTHE FOLLOWING TERMS AND CONDITIONS1.#DEWA ENGINEER SHALL INTIMATE TO CONTRACTOR SERVICE ENGINEER BASED ONTHE ACTUAL SERVIC E REQUIREMENTS / NOTICE OF DEFECTS (NOD)2.#DEWA ENGINEER SHALL FORWARD THE NOTICE OF DEFECTS (NOD)/PRELIMINARYREPORT					

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			TO CONTRACTOR S ERVICE ENGINEER3.#THE RESPONSE TIME OF CONTRACTOR SERVICE ENGINEER SHALL BE WITHIN 4HRS. OVER THE PHONE. THE ACTUAL SITE VISIT SHALL BE DONE AS PER THENOTICE OF DEFECTS (NOD) / EMERGENCY REQUIREMENTS AND AGREEMENT BETWEENDEWA AND CONTRACTOR/SERVICE PROVIDER. IN AN Y SITUATION THE ACTUAL SITEVISIT SHALL BE WITHIN 1 DAY4.#SINCE KEY PERFORMANCE INDICATOR (KPI) IS CALCULATING ON THE NOTICEOF DEFECT S (NOD), THEREFORE THE CONTRACTOR SHALL HAVE TO COMPLETE ALLTYPE OF DEFECTS WITHIN 3 WORKING DAYS.5.#IF ANY MINOR DEFECTS ARE OBSERV ED, THAT SHALL BE RECTIFIED DURING PMACTIVITIES6.#THE CONTRACTOR ENGINEER SHALL ARRANGE HIS TEAM WITH ALL NECESSARYTOOLS FOR TROUBLE SHOOTING AND RECTIFY THE DEFECTS.7.#DURING THE VISITS DEWA ENGINEER SHALL ARRANGE FOR						

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			SHUTDOWN/ISOLATIONWITH WATER OPERATION (STAFF). THE CONTRACTOR ENGINEER RECTIFIES THEDEFECTS AND SUBMITS A SERVICE REPORT OF FAILURE.8.#IF THE DEFECT IS FOUND TO BE MAJOR, THEN THE CONTRACTOR MUST PROVIDEDETAILED REPORT OF EQUIPMENT BREAKDOWN AND CORRECTIVE ACTIONS REQUIRED.CONTRACTOR TO SUBMIT ACTION PLAN F OR RECTIFICATION AND SEEK PRIORAPPROVAL FROM CONCERNED DEWA ENGINEER.9.#NECESSARY TOOLS AND OTHER LOGISTICS SHALL BE ARRANGED BY THE CONTRACTOR / SERVICE PROVIDER IN FULL.10.#THE PAYMENTS FOR BREAKDOWN MAINTENANCE SHALL BE PROCESSEDSEPARATELY ON A CASE-TO-CASE BASI S THROUGH LPO4.0#PRIOR TO THE SUBMISSION OF BID, THE FOLLOWING SHALL BE DETERMINEDCAREFULLY.·#THE CONTRACTOR SHALL VISIT THE SITE AN						

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			D MAKE HIMSELF FULLY FAMILIARWITH THE WORK SCOPE, PLANT ACCESS, FACILITIES, COMPLEXITIES, ETC.,BEFORE HE SUBMITS HIS BID.·#DEWA WILL NOT ACCEPT ANY CLAIM FOR EXTRAS BEYOND THE ORDER RATES /PRICES DURING AND AFTER THE EXECUTION OF WORKS ORDERED.·#THE CONTRACTOR WIL L BE PROVIDED WITH THE EQUIPMENT SHUTDOWN PROGRAMIF REQUIRED IN COORDINATION WITH THE WATER OPERATIONS DEPARTMENT.·#CONTRACTOR WILL HAVE TO MOBILIZE MANPOWER RESOURCES ACCORDING TO THEPLAN SCHEDULE AND BREAKDOWN MAINTENANCE·#THE CONTRACTOR SHOULD SUBMIT THE TIME S CHEDULE / BAR CHART INDICATINGEACH ACTIVITY.·#ON COMPLETION OF THE WORK, THE INSPECTION CHECKLIST OF QUALITYPROCEDURE, WHEREVER APPL ICABLE SHOULD BE FILLED IN AND SUBMITTED.·#SITE SUPERVISION, COORDINATION OF FIELD ACTIVITIES, SUPPLY OFREQUIRED						

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			TECHNICIANS, TOOLS, EQUIPMENTS, TRANSPORT VEHICLES, TACKLESETC. REQUIRED FOR EXECUTION OF THE CONTRACT WORKS SHALL BE SUITABLYCONSIDERED BY THE CONTRA CTOR IN FULL.5.0#WORK PROCEDUREON RECEIVING OF LPO THE SERVICE PROVIDE/ CONTRACTOR HAS TO FOLLOW THEFOLLOWING STEPSA: ROLES AND RESP ONSIBILITIESSL NO#DESCRIPTION OF WORKS#RESPONSIBLE#REMARKS#1.#PREPARATIO N OF ANNUAL MAINTENANCE SCHEDULE FOR COMPLETE ONE YEAR FORTH E CHLORINE DI OXIDE SYSTEMS#CONTRACTOR ENGINEER#TO BE SUBMITTED TODEWA ENGINEER FOR APPROVAL#2.#ARRANGEMENT OF ALL NECESSARY TOOLS A ND MANPOWER#CONTRACTOR ENGINEER##3.#SAFETY REQUIREMENTS (RISK ASSESSMENT, TOOL BOX TALK)#CONTRACTORENGINEER#TO BE SUBMITTED TO DEWA ENGINEER FOR APPROVAL#4.#SUBMISSION OF					

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			NAME AND OTHER DETAILS OF SERVICE TEAM FOR GATE PASS /EPASS TO DEWA ENGINEER#CONTRACTOR ENGIN EER#1 WEEK BEFORE EACH VISITFOR PROCESSING WITH WO/M&E#5.#SUBMISSION OF SHUTDOWN REQUEST WITH DATE AND TIME AS PER THE PLAN#CONTRACT OR ENGINEER#M&E PLANNING ENGINEER WILL UPDATE IN SAP#6. #ARRANGEMENT OF WORK PERMIT#CONTRACTOR ENGINEER/WO#WORK PERMITSHALL ISSUE AT SITE BY THE STATION OPERATOR#7.#ARRANGE ISOLATION OF EQUIPMENT FOR PM, IF REQUIRED#CONTRACTORENGINEER/WO##8.#CON DUCT PREVENTIVE MAI NTENANCE AS PER THE PROCEDURE AND CHECKLIST#CONTRACTOR ENGINEER#M & E ENGINEER SHALL CERTIFY THE ACTUAL WORK DONE AT SITE#9.#TEST TH E FUNCTIONALITY OF EACH EQUIPMENT IN THE SYSTEM#CONTRACTORENGINEER/WO#NOTE FOR ANY ABNORMALITIES. MINOR REPAIR ADJUSTMENT SHALLBE DO					

REQUEST FOR QUOTATION
LOCAL PURCHASE SECTION

RFQ NUMBER : 2332603019

DATE : 20.11.2026

REQ No : 1032605800

REQ TITLE : 1-1032605800 AMC CLO2

DELIVERY LOCATION

CLOSING DATE : 26.11.2026

CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			NE BY THE CONTRACTOR DURING PM#10#PREPARATION AND SUBMISSION OF SERVICE REPORT (MONTHLY, QUARTERLY ANDYEARLY)#CONTRACTOR ENGINEER#CH ECKLIST SHALL BE SIGNED BY DEWA ENGINEER#11#SUBMIT INVOICE FOR APPROVAL AND FORWARD TO DEWA FOR PAYMENT(QUARTERLY)#CONTRACTOR ENGINE ER#TO BE CLEARED ON QUARTERLY BASIS#B: MANPOWER REQUIREMENTS:·#TO CARRY OUT THE PM WORKS AT NAKHAILI RESERVOIR AND LISAILY PHASE 03R ESERVOIR CHLORINE DI OXIDE SYSTEMS, THE SERVICE PROVIDER MUST ENGAGETHE FOLLOWING CATEGORY TECHNICAL STAFF.·#ALL THE TECHNICAL STAFF TO BE ENGAGED FOR PM SHALL HAVE SUFFICIENTEXPERIENCE AND SHALL BE CERTIFIED BY THE CHLORINE DIOXIDE SYSTEMMANUFACTURER, AS AN OEM A UTHORIZED SERVICE PROVIDER.·#THE CV OF EACH STAFF SHALL BE ATTACHED WITH THE OFFER.·#TEAM SHALL HAVE 1NO. ENGINEER IN LEA						

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TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

1-ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM (ISIA)AT NAKHAILI AND LUSAILY PH3 RESERVOIR As per attached BOQ AND Technica
l Specification

STANDARD TERMS & CONDITIONS

1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.

2) Prices should be 'DDP' delivery duty paid at DEWA stores.

3) Quotation to be submitted only in local currency U.A.E Dirhams

4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.

5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.

6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.

7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to

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personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8)Data Privacy, Security and Sharing:
a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
d) DEWA reserves the right to withhold data from third parties if deemed sensitive.
e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA#s authorized data owner written approval.
g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA#s data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:
If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

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11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP

DISCLAIMER : THIS IS A SYSTEM GENERATED DOCUMENT , DOSEN'T NEED SIGNATURE.