REQUEST FOR QUOTATION
LOCAL PURCHASE SECTION

RFQ NUMBER : 2332603103

DATE : 25.11.2026

REQ No : 1032605547

REQ TITLE : ANNUAL MAINTENANCE

DELIVERY LOCATION

CLOSING DATE : 01.12.2026

CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	CLEAN SCANNER PIT & HOUSING, LENS, AND PROTECTIVE COVER #INSPECT MOUNTING POSITION AND ALIGNMENT TO ROADWAY #CHECK FOR CRACKS OR DIR T ON SCANNING SURFACE #VERIFY IMAGE CLARITY AND DETECTION ACCURACY WITH TEST VEHICLES #REMOVE & REINSTALL THE METAL TOP COVER AND IN SPECTING THE CONNECTORS FORWEAR/DAMAGE #CHECK INTERNAL COOLING/FAN SYSTEM (IF APPLICABLE) #TEST INTEGRATION WITH MONITORING WORKSTAT IONSAUTO WASH SYSTEM INSPECT EXTERNAL HOUSING AND PIPES, CHECK NOZZLES, ANDSOLENOID, PERFORM FULL WASH CYCLE TEST WITH A VEHICLE	1	AU				
2		ITEM-00001	INSPECT POLE STRUCTURE FOR RUST, CORROSION, OR PHYSICAL DAMAGE #CHECK STABILITY AND FOUNDATION BOLTS FOR TIGHTNESS #VERIFY PROPER C ABLE ROUTING INSIDE POLE (NO WEAR OR CUTS) #INSPECT PAINT/ANTI-CORROSION COATING AND TOUCH UP IF NEEDED #ENSURE POLE-MOUNTED	1	AU				

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			EQUIPME NT IS FIRMLY SECURED						
3		ITEM-00001	CLEAN CAMERA LENS AND HOUSING #INSPECT MOUNTING AND ALIGNMENT FOR PROPER FACIAL CAPTURE ANGLE #CHECK POWER AND NETWORK CONNECTIONS # CHECK THE IR LED ARRAYS FOR THE. IVOID CAMERA #TEST PERFORMANCE UNDER DIFFERENT LIGHTING CONDITIONS	1	AU				
4		ITEM-00001	CLEAN LENS AND CHECK FOR SCRATCHES OR OBSTRUCTIONS #VERIFY ALIGNMENT AND TILT TOWARD LICENSE PLATE CAPTURE ZONE #TEST RECOGNITION AC CURACY FOR DAY/NIGHT CONDITIONS #INSPECT IR/ILLUMINATION MODULE FOR PROPER OPERATION #CHECK CABLING, POWER, AND NETWORK CONNECTIVITY #	1	AU				
5		ITEM-00001	CLEAN BARRIER HOUSING (EXTERNAL AND INTERNAL) #INSPECT AND TIGHTEN SHAFT, BOLTS, AND FASTENERS #CHECK AND ADJUST BARRIER ARM FIXATIO N #INSPECT CONDITION OF SPRING/GEAR	1	AU				

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			MECHANISM #CHECK FOR UNUSUAL NOISE OR VIBRATION #TEST LOOP DETECTOR SENSITIVITY AND FUNCTIONALIT Y #PERFORM FUNCTIONAL TEST FOR SMOOTH ARM MOVEMENT #INSPECT AND TEST SAFETY LOOPS AND PHOTOCELLS						
6		ITEM-00001	CLEAN HOUSING AND REMOVE DUST FROM VENTILATION SLOTS/FANS #CHECK POWER SUPPLY AND STATUS LEDS #VERIFY OS AND APPLICATION SOFTWARE FU NCTIONALITY #INSPECT STORAGE CAPACITY AND HEALTH (HDD/SSD CHECK) #REVIEW SYSTEM LOGS FOR ERRORS #TEST INTEGRATION WITH CONNECTED CAM ERAS/SCANNERS #SERVERS: CONFIRM SERVER IS CONNECTED TO THE NETWORK,MAKE SURE HARD DISKHAS ENOUGH SPACE.CLEAN DUST FROM THE SERVER AN D CABINET.ENSURE CABLES ARE LABELLED AND ARRANGED PROPERLY AND BACK UP THE SYSTEMEVERY QUARTERLY	1	AU				
7		ITEM-00001	CLEAN LIGHT HOUSING AND LED LENSES #VERIFY BRIGHTNESS AND VISIBILITY IN DAYLIGHT AND	1	AU				

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			NIGHT CONDITIONS #INSPECT MOUNTING BRACKETS AND POLE CONNECTIONS #CHECK POWER SUPPLY AND CABLING INTEGRITY						
8		ITEM-00001	CLEAN LED COVERS AND HOUSINGS #INSPECT MOUNTING BRACKETS FOR STABILITY #VERIFY BRIGHTNESS AND UNIFORM ILLUMINATION #CHECK POWER CONN ECTIONS AND CABLING	1	AU				
9		ITEM-00001	CLEAN BOX EXTERIOR AND VENTILATION OPENINGS #INSPECT WIRING TERMINALS, AND FUSES FOR WEAR/LOOSENESS #CHECK GROUNDING AND BONDING CON NECTIONS #VERIFY INDICATOR LIGHTS AND SWITCHES #TEST CONTROL SIGNALS TO CONNECTED EQUIPMENT (SCANNER, TRAFFIC LIGHT,ETC.) #CHECK THE ELCU INSIDE THE CONTROLLER #CHECK THE NETWORK SWITCH AND THE ADAM MODULE #ENSURE BOX IS PROPERLY LOCKED AND WEATHER-SEALEDNOTES FOR ALL THE ABOVE WORK:1.#CONTRACTOR SHALL ATTEND ALL ROUTINE MAINTENANCE ACTIVITIES	1	AU				

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			(PERIODICSITE VISITS) AND EMERGENCY CALLS (ON CALL BASIS) IN ORDER TO RESOLVE THEISSUES AND ENSURE SMOOTH WORKING OF THE UVIS SYSTEMS.2.#THE ANNUAL MAINTENANCE SCOPE SHALL BE CONSIDE RED AS COMPREHENSIVE.3.#ALL SYSTEM ROUTINE CHECKS, TROUBLESHOOTING & FIXING SHALL BE MADE BYQUALIFIED TECHNICAL STAFF ONLY.4.#UVIS S YSTEM SHALL BE MAINTAINED ALWAYS IN HEALTHY CONDITION WITHMINIMAL INTERRUPTION.CONTRACTOR SHALL ISSUE A PAYMENT CERTIFICATE ONE WEEK EARLIER THAN THEEND OF EACH QUARTER FOR DEWA CERTIFICATION / APPROVAL BEFORE INVOICE.CONTACT PERSON: MOHAMMED NIYAS -0556457250: EM AIL:MOHAMMED.AKBARALI@DEWA.GOV.AE D. JANARDHANAN MOB NO - 055-7071297 EMAIL ID:JANARDHANAN.DHANASEKARAN@DEWA.GOV.A E#						

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TOTAL AMOUNT IN WORDS:

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SPECIAL NOTES / INSTRUCTIONS:
ANNUAL MAINTENANCE CONTRACT

STANDARD TERMS & CONDITIONS

1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.

2) Prices should be 'DDP' delivery duty paid at DEWA stores.

3) Quotation to be submitted only in local currency U.A.E Dirhams

4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.

5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.

6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.

7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If

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the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8)Data Privacy, Security and Sharing:
a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
d) DEWA reserves the right to withhold data from third parties if deemed sensitive.
e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA#s authorized data owner written approval.
g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA#s data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:
If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement,

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the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP

DISCLAIMER : THIS IS A SYSTEM GENERATED DOCUMENT , DOSEN'T NEED SIGNATURE.