

**RFQ NUMBER** : 2412501997

**DATE** : 05.12.2025

**REQ No** : 1032505561

**REQ TITLE** : ANNUAL MAINTENANCE OF

**DELIVERY LOCATION** 

**CLOSING DATE** : 12.12.2025

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE	1	SET				
			(CLO2) SYSTEMIN AL LISAILY RESERVOIR						
			COMPLEXPLEASE CONTACT MR. VISHNU						
			(04-3229454) FOR FURTH						
			ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE						
			SCOPE OF WORK UNDER THE ANNUAL						
			MAINTENANCE CONTRACT INCLUDES						
			ROUTINEPREVENTIVE MAINTENANCE,						
			TROUBLE SHOOTING AND BREAKDOWN						
			MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE						
			SYSTEM.THE ANNUAL MAINTENANCE CONTRACT						
			REQUIRES MAINTENANCE						
			TO BE CARRIED OUTAT FREQUENCIES AS						
			MENTIONED BELOWØ#ROUTINE PREVENTIVE						
			MAINTENANCE (MONTHLY)Ø#EMERGENCY						
			COMPLAINTS (AS PER PHONE CAL						
			L /NOTICE OF DEFECT)Ø#BREAKDOWN						
			MAINTENANCE (AS PER NOTICE OF						
			DEFECT)A.#ROUTINE PREVENTIVE						
			MAINTENANCETHE ROUTINE PREVENTIVE						
			MAINTEN						
			ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY						
			PREVENTIVE MAINTENANCEFOR EACH PERIODIC						



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			PREVENTIVE MAINTENANCE (PM), THERE IS						
			DIFFERENTCHECKL						
			IST (COPY ATTACHED). THE NUMBER OF VISITS						
			FOR THE ACTIVITIES WILLBE AS PER BELOW						
			TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO.						
			OF VISI						
			TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8						
			VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS,						
			EACH IN EVERY 3RD MONTH#3						
			VISITS.#6DAYS.#03#Y						
			EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.#####THE						
			WORKING TIME FOR EACH VISIT SHALL BE 07.30 AM						
			TO 15.30 (MONDAY TOFRIDAY). THE SERVICE						
			PROVIDER HAS TO COMPLETE ALL PM						
			PROCEDURE IN TIME.NECESSARY LOGISTICS						
			SHALL BE ARRANGED BY THE CONTRACTOR TO						
			COMPLETE ALLPM PROCEDUR						
			E IN TIME. NO ADDITIONAL PAYMENT SHALL BE						
			CONSIDERED FOR MOREDAYS OR MORE HRS MAY						
			BE TO COMPLETE THE LISTED PM						
			ACTIVITIES.B.#EMERGEN						
			CY COMPLAINTSATTENDING OF EMERGENCY						
			COMPLAINTS AS REPORTED BY DEWA ENGINEER						



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			ON 24 HRSX 7 DAY#S BASIS. THE RESPONSE TIME						
			BY THE CONTR						
			ACTOR SERVICE ENGINEER TOEMERGENCY						
			COMPLAINTS SHALL BE WITHIN 4 HRS OVER THE						
			TELEPHONE BY THESAME DAY.C.#BREAKDOWN						
			MAINTENANCETHE BR						
			EAKDOWN MAINTENANCE REQUIRE FOR SMOOTH						
			OPERATION OF THE COMPLETECHLORINE DIOXIDE						
			SYSTEM WHERE SERVICE ENGINEER ALONG WITH						
			HIS TEAM I						
			SREQUIRED THAT SHALL BE PROVIDED BY THE						
			CONTRACTOR/SERVICE PROVIDER UNDERTHE						
			FOLLOWING TERMS AND CONDITIONS1.#DEWA						
			ENGINEER SHALL IN						
			TIMATE TO CONTRACTOR SERVICE ENGINEER						
			BASED ONTHE ACTUAL SERVICE REQUIREMENTS /						
			NOTICE OF DEFECTS(NOD)2.#DEWA ENGINEER						
			SHALL FORWARD						
			THE NOTICE OF						
			DEFECTS(NOD)/PRELIMINARYREPORT TO						
			CONTRACTOR SERVICE ENGINEER3.#THE						
			RESPONSE TIME OF CONTRACTOR SERVICE						
			ENGINEER SHAL						



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			L BE WITHIN 4HRS OVER THE PHONE. THE ACTUAL						
			SITE VISIT SHALL BE DONE AS PER THENOTICE OF						
			DEFECTS (NOD) / EMERGENCY REQUIREMENTS						
			AND						
			AGREEMENT BETWEENDEWA AND						
			CONTRACTOR/SERVICE PROVIDER. IN ANY						
			SITUATION THE ACTUAL SITEVISIT SHALL BE						
			WITHIN 1 DAY4.#SINCE KEY PERFO						
			RMANCE INDICATOR (KPI) IS CALCULATING ON THE						
			NOTICEOF DEFECTS (NOD), THEREFORE THE						
			CONTRACTOR SHALL HAVE TO COMPLETE						
			ALLTYPE OF DEFE						
			CTS WITHIN 3 WORKING DAYS.5.#IF ANY MINOR						
			DEFECTS OBSERVED THAT SHALL BE RECTIFIED						
			DURING PMACTIVITIES6.#THE CONTRACTOR						
			ENGINEER SH						
			ALL ARRANGE HIS TEAM WITH ALL						
			NECESSARYTOOLS FOR TROUBLE SHOOTING AND						
			RECTIFY THE DEFECTS.7.#DURING THE VISITS						
			DEWA ENGINEER SHALL A						
			RRANGE FOR SHUTDOWN/ISOLATIONWITH WATER						
			OPERATION (STAFF). THE CONTRACTOR ENGINEER						
1		l	RECTIFIES THEDEFECTS AND SUBMITS SERVICE						



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			REPORT O						
			F FAILURE.8.#IF THE DEFECT IS FOUND TO BE						
			MAJOR THEN CONTRACTOR HAS TO						
			PROVIDEDETAILED REPORT OF EQUIPMENT						
			BREAKDOWN AND CORRECTIVE						
			ACTIONS REQUIRED.CONTRACTOR TO SUBMIT						
			ACTION PLAN FOR RECTIFICATION AND SEEK						
			PRIORAPPROVAL FROM CONCERNED DEWA						
			ENGINEER.9.#NECESSARY						
			TOOLS AND OTHER LOGISTICS SHALL BE						
			ARRANGED BY THECONTRACTOR / SERVICE						
			PROVIDER10.#THE PAYMENTS FOR BREAKDOWN						
			MAINTENANCE SHALL BE						
			PROCESSEDSEPARATELY ON CASE TO CASE						
			BASIS THROUGH LPO2.0#PRIOR TO SUBMISSION						
			OF BID, THE FOLLOWING SHALL BE						
			DETERMINEDCAREFULLY.A)#T						
			HE CONTRACTOR SHALL VISIT THE SITE AND MAKE						
			HIMSELF FULLY FAMILIARWITH THE WORK SCOPE,						
			PLANT ACCESS, FACILITIES, COMPLEXITIES, ETC.,						
			BEFORE HE SUBMITS HIS BID.B)#DEWA WILL NOT						
			ACCEPT ANY CLAIM FOR EXTRAS BEYOND THE						
			ORDER RATES /PRICES DURING AND AFTER THE						



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			EXECUTION						
			OF WORKS ORDERED.C)#THE CONTRACTOR WILL						
			BE PROVIDED WITH THE EQUIPMENT SHUTDOWN						
			PROGRAMIF REQUIRED IN COORDINATION WITH						
			WATER OPERA						
			TIONS DEPARTMENT.D)#CONTRACTOR WILL HAVE						
			TO MOBILIZE MANPOWER RESOURCES						
			ACCORDING TO THEPLAN SCHEDULE AND						
			BREAKDOWN MAINTENANCEE)#TH						
			E CONTRACTOR SHOULD SUBMIT THE TIME						
			SCHEDULE / BAR CHARTINDICATING EACH						
			ACTIVITY.F)#ON COMPLETION OF THE WORK, THE						
			INSPECTION CHECKL						
			IST OF QUALITYPROCEDURE, WHEREVER						
			APPLICABLE SHOULD BE FILLED IN AND						
			SUBMITTED.G)#SITE SUPERVISION, COORDINATION						
			OF FIELD ACTIVITIES						
			, SUPPLY OFREQUIRED TECHNICIANS, TOOLS,						
			EQUIPMENTS, TRANSPORT VEHICLES,						
			TACKLESETC. REQUIRED FOR EXECUTION OF THE						
			CONTRACT WORKS SH						
			ALL BE SUITABLYCONSIDERED.3.0#WORK						
			PROCEDUREON RECEIVING OF LPO THE SERVICE						



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			PROVIDE/ CONTRACTOR HAS TO FOLLOW						
			THEFOLLOWING STEPSA.SL						
			NO#DESCRIPTION OF						
			WORKS#RESPONSIBLE#REMARKS#1.#PREPARATIO						
			N OF ANNUAL MAINTENANCE SCHEDULE FOR						
			COMPLETE ONE YEAR FORTHE CHLORINE DI						
			OXIDE SYSTEM#CONTRACTOR ENGINEER#TO BE						
			SUBMITTED TODEWA ENGINEER FOR						
			APPROVAL#2.#ARRANGEMENT OF ALL NECESSARY						
			TOOLS#CONTRACTOR ENGIN						
			EER##3.#SAFETY REQUIREMENTS (RISK						
			ASSESSMENT, TOOL BOX						
			TALK)#CONTRACTORENGINEER#TO BE SUBMITTED						
			TO DEWA ENGINEER FOR APPROVAL#4.#SUB						
			MISSION OF NAME AND OTHER DETAILS OF						
			SERVICE TEAM FOR GATE PASSTO DEWA						
			ENGINEER#CONTRACTOR ENGINEER#1 WEEK						
			BEFORE EACH VISIT FORPROC						
			ESSING WITH WO/M&E#5.#SUBMISSION OF						
			SHUTDOWN REQUEST WITH DATE AND TIME AS						
			PER THE PLAN#CONTRACTOR ENGINEER#M& E						
			PLANNING ENGINEER						
			WILL UPDATE IN SAP#6. #ARRANGEMENT OF WORK						



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			PERMIT#CONTRACTOR ENGINEER/WO#WORK						
			PERMITSHALL ISSUED AT SITE BY THE STATION						
			OPERATOR#7.#						
			ARRANGE ISOLATION OF EQUIPMENT FOR PM IF						
			REQUIRED#CONTRACTORENGINEER/WO##8.#CON						
			DUCT PREVENTIVE MAINTENANCE AS PER THE						
			PROCEDURE AND						
			CHECKLIST#CONTRACTOR ENGINEER#M & E						
			ENGINEER SHALL CERTIFY THE ACTUAL WORK						
			DONE AT SITE#9.#TEST THE FUNCTIONALITY OF						
			EACH EQUIPMENT						
			IN THE						
			SYSTEM#CONTRACTORENGINEER/WO#NOTE FOR						
			ANY ABNORMALITIES. MINOR REPAIR ADJUSTMENT						
			SHALLBE DONE BY THE CONTRACTOR DURING						
			PM#10#						
			PREPARE SERVICE REPORT#CONTRACTOR						
			ENGINEER#CHECKLIST SHALL BESIGNED BY DEWA						
			ENGINEER#11#SUBMIT INVOICE FOR APPROVAL						
			AND FORWARD TO D						
			EWA FORPAYMENT(QUARTERLY)#CONTRACTOR						
			ENGINEER#TO BE CLEARED ON						
			QUARTERLYBASIS#B. MANPOWER						



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			REQUIREMENTS: TO CARRY OUT THE PM WORKS						
			IN						
			THE LISAILY RESERVOIR CHLORINE DI						
			OXIDESYSTEM, THE SERVICE PROVIDER HAS TO						
			ENGAGE THE FOLLOWING CATEGORYTECHNICAL						
			STAFF. ALL THE TE						
			CHNICAL STAFF TO BE ENGAGED FOR PM SHALL						
			HAVESUFFICIENT EXPERIENCE AND SHALL BE						
			CERTIFIED BY THE MANUFACTURER AS						
			OEMAUTHORIZED SERVI						
			CE PROVIDER. CV OF EACH STAFF SHALL BE						
			ATTACHED WITH THEOFFER.TEAM SHALL HAVE						
			1NO. ENGINEER IN LEAST OR A TEAM OF 1NO.						
			ENGINEER ANDT						
			ECHNICIANS.ENGINEER (SUBJECT TO APPROVAL						
			BY DEWA)MUST BE A BACHELOR#S DEGREE						
			HOLDER IN MECHANICAL/ELECTRICAL/						
			CHEMICAL/INSTRUMENTATI						
			ON ENGINEERING HAVING LEAST 5 YEARS						
			EXPERIENCE OF TROUBLESHOOTING AND						
			MAINTENANCE OF CHLORINE DI OXIDE SYSTEM						
			/SIMILAR SYSTEM/EQUIPM						
1			ENT IN UAE/MIDDLE EAST.TECHNICIANS (SUBJECT		1				



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			TO APPROVAL BY DEWA)ITI / DIPLOMA HOLDER IN						
			MECHANICAL/ELECTRICAL/CHEMICAL WITH 3-5						
			YEAR						
			SEXPERIENCE.C.TOOLS REQUIREMENTSTHE						
			MAINTENANCE TEAM SHALL BRING WITH THEM						
			THEIR PERSONAL TOOLBOXES ANDCONSIDER ALL						
			ESSENTIAL TOOLS						
			IN THE TOOL KIT AS REQUIRED FOR EXECUTIONOF						
			MAINTENANCE WORKS NOT LIMITED TO THE						
			BELOW MENTIONED TOOLS#COMPLETE SET OF						
			SPANNERS.#S						
			CREW DRIVER SETS (DIFFERENT SIZES).#TORQUE						
			WRENCH AND SOCKET SET-#ANY OTHER TOOLS						
			AND ACCESSORIES AS DEEMED NECESSARY FOR						
			EXECUTION						
			OFMAINTENANCE WORKS AT SITE.D.#BILL OF						
			QUANTITY: AS PER THE ATTACHED						
			SHEETE.#SCOPE OF WORKS: AS PER ATTACHED						
			PM CHECKLIST FOR WEEKLY						
			, MONTHLY,QUARTERLY, HALF YEARLY, AND						
			ANNUALLYF.#IMS REQUIREMENTS: THE SERVICE						
			PROVIDER/CONTRACTOR MUST BE ISOCERTIFIED						
			COMPANY. THE						



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			Y MUST COMPLY WITH DEWA INTEGRATED MANAGEMENTSYSTEM (QUALITY, SAFETY, HEALTH AND ENVIRONMENT) REQUIREMENTS. ALL TOOLSMUST BE CALIBRA TED FROM THE THIRD PARTY. THE SERVICE PROVIDER HAS TOARRANGE RISK ASSESSMENT FOR WORKS WITH CHLORINE DI OXIDE SYSTEM ANDSUBMIT TO DE WA. NECESSARY PPE ITEMS SHALL BE ARRANGED BY THE CONTRACTORTO ENSURE EMPLOYEE AND EQUIPMENT SAFETY AT SITE. TOO						
2		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN AL LISAILY RESERVOIR COMPLEXPLEASE CONTACT MR. VISHNU (04-3229454) FOR FURTH ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE	1	SET				



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			TO BE CARRIED OUTAT FREQUENCIES AS						
			MENTIONED BELOWØ#ROUTINE PREVENTIVE						
			MAINTENANCE (MONTHLY)Ø#EMERGENCY						
			COMPLAINTS (AS PER PHONE CAL						
			L /NOTICE OF DEFECT)Ø#BREAKDOWN						
			MAINTENANCE (AS PER NOTICE OF						
			DEFECT)A.#ROUTINE PREVENTIVE						
			MAINTENANCETHE ROUTINE PREVENTIVE						
			MAINTEN						
			ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY						
			PREVENTIVE MAINTENANCEFOR EACH PERIODIC						
			PREVENTIVE MAINTENANCE (PM), THERE IS						
			DIFFERENTCHECKL						
			IST (COPY ATTACHED). THE NUMBER OF VISITS						
			FOR THE ACTIVITIES WILLBE AS PER BELOW						
			TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO.						
			OF VISI						
			TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8						
			VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS,						
			EACH IN EVERY 3RD MONTH#3						
			VISITS.#6DAYS.#03#Y						
			EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.#####						
3		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE	1	SET				



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			COMPLEXPLEASE CONTACT MR. VISHNU						
			(04-3229454) FOR FURTH						
			ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE						
			SCOPE OF WORK UNDER THE ANNUAL						
			MAINTENANCE CONTRACT INCLUDES						
			ROUTINEPREVENTIVE MAINTENANCE,						
			TROUBLE SHOOTING AND BREAKDOWN						
			MAINTENANCE OF COMPLETE CHLORINE DI OXIDE						
			SYSTEM.THE ANNUAL MAINTENANCE CONTRACT						
			REQUIRES MAINTENANCE						
			TO BE CARRIED OUTAT FREQUENCIES AS						
			MENTIONED BELOWØ#ROUTINE PREVENTIVE						
			MAINTENANCE (MONTHLY)Ø#EMERGENCY						
			COMPLAINTS (AS PER PHONE CAL						
			L /NOTICE OF DEFECT)Ø#BREAKDOWN						
			MAINTENANCE (AS PER NOTICE OF						
			DEFECT)A.#ROUTINE PREVENTIVE						
			MAINTENANCETHE ROUTINE PREVENTIVE						
			MAINTEN						
			ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY						
			PREVENTIVE MAINTENANCEFOR EACH PERIODIC						
			PREVENTIVE MAINTENANCE (PM), THERE IS						



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			DIFFERENTCHECKL IST (COPY ATTACHED). THE NUMBER OF VISITS FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISI TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#Y EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.######						
4		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN AL LISAILY RESERVOIR COMPLEXPLEASE CONTACT MR. VISHNU (04-3229454) FOR FURTH ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUTAT FREQUENCIES AS	1	SET				



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			MENTIONED BELOWØ#ROUTINE PREVENTIVE MAINTENANCE (MONTHLY)Ø#EMERGENCY COMPLAINTS (AS PER PHONE CAL L /NOTICE OF DEFECT)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)A.#ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTEN ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY PREVENTIVE MAINTENANCEFOR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS DIFFERENTCHECKL IST (COPY ATTACHED). THE NUMBER OF VISITS FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISI TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#Y EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.######						
5		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN AL LISAILY RESERVOIR	1	SET				



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			SCOPE OF WORK UNDER THE ANNUAL						
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			TROUBLE SHOOTING AND BREAKDOWN						
			MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE						
			SYSTEM.THE ANNUAL MAINTENANCE CONTRACT						
			REQUIRES MAINTENANCE						
			TO BE CARRIED OUTAT FREQUENCIES AS						
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			MAINTENANCE (MONTHLY)Ø#EMERGENCY						
			COMPLAINTS (AS PER PHONE CAL						
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			MAINTENANCETHE ROUTINE PREVENTIVE						
			MAINTEN						
			ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY						
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			PREVENTIVE MAINTENANCE (PM), THERE IS						
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			IST (COPY ATTACHED). THE NUMBER OF VISITS FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISI TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#Y EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.######						
6		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN AL LISAILY RESERVOIR COMPLEXPLEASE CONTACT MR. VISHNU (04-3229454) FOR FURTH ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUTAT FREQUENCIES AS MENTIONED BELOWØ#ROUTINE PREVENTIVE	1	SET				



**RFQ NUMBER** : 2412501997

**DATE** : 05.12.2025

**REQ No** : 1032505561

**REQ TITLE** : ANNUAL MAINTENANCE OF

**DELIVERY LOCATION** 

**CLOSING DATE** : 12.12.2025

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			MAINTENANCE (MONTHLY)Ø#EMERGENCY COMPLAINTS (AS PER PHONE CAL L /NOTICE OF DEFECT)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)A.#ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTEN ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY PREVENTIVE MAINTENANCEFOR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS DIFFERENTCHECKL IST (COPY ATTACHED). THE NUMBER OF VISITS FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISI TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#Y EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.######						
7		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN AL LISAILY RESERVOIR COMPLEXPLEASE CONTACT MR. VISHNU	1	SET				



**RFQ NUMBER** : 2412501997

**DATE** : 05.12.2025

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**REQ TITLE** : ANNUAL MAINTENANCE OF

**DELIVERY LOCATION** 

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SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			(04-3229454) FOR FURTH						
			ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE						
			SCOPE OF WORK UNDER THE ANNUAL						
			MAINTENANCE CONTRACT INCLUDES						
			ROUTINEPREVENTIVE MAINTENANCE,						
			TROUBLE SHOOTING AND BREAKDOWN						
			MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE						
			SYSTEM.THE ANNUAL MAINTENANCE CONTRACT						
			REQUIRES MAINTENANCE						
			TO BE CARRIED OUTAT FREQUENCIES AS						
			MENTIONED BELOWØ#ROUTINE PREVENTIVE						
			MAINTENANCE (MONTHLY)Ø#EMERGENCY						
			COMPLAINTS (AS PER PHONE CAL						
			L /NOTICE OF DEFECT)Ø#BREAKDOWN						
			MAINTENANCE (AS PER NOTICE OF						
			DEFECT)A.#ROUTINE PREVENTIVE						
			MAINTENANCETHE ROUTINE PREVENTIVE						
			MAINTEN						
			ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY						
			PREVENTIVE MAINTENANCEFOR EACH PERIODIC						
			PREVENTIVE MAINTENANCE (PM), THERE IS						
			DIFFERENTCHECKL						
			IST (COPY ATTACHED). THE NUMBER OF VISITS						



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**REQ No** : 1032505561

**REQ TITLE** : ANNUAL MAINTENANCE OF

**DELIVERY LOCATION** 

**CLOSING DATE** : 12.12.2025

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISI TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#Y EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.######						
8		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN AL LISAILY RESERVOIR COMPLEXPLEASE CONTACT MR. VISHNU (04-3229454) FOR FURTH ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE  TO BE CARRIED OUTAT FREQUENCIES AS MENTIONED BELOWØ#ROUTINE PREVENTIVE MAINTENANCE (MONTHLY)Ø#EMERGENCY	1	SET				



**RFQ NUMBER** : 2412501997

**DATE** : 05.12.2025

**REQ No** : 1032505561

**REQ TITLE** : ANNUAL MAINTENANCE OF

**DELIVERY LOCATION** 

**CLOSING DATE** : 12.12.2025

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			COMPLAINTS (AS PER PHONE CAL L /NOTICE OF DEFECT)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)A.#ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTEN ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY PREVENTIVE MAINTENANCEFOR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS DIFFERENTCHECKL IST (COPY ATTACHED). THE NUMBER OF VISITS FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISI TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#Y EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.######						
9		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN AL LISAILY RESERVOIR COMPLEXPLEASE CONTACT MR. VISHNU (04-3229454) FOR FURTH	1	SET				



**RFQ NUMBER** : 2412501997

**DATE** : 05.12.2025

**REQ No** : 1032505561

**REQ TITLE** : ANNUAL MAINTENANCE OF

**DELIVERY LOCATION** 

**CLOSING DATE** : 12.12.2025

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE						
			SCOPE OF WORK UNDER THE ANNUAL						
			MAINTENANCE CONTRACT INCLUDES						
			ROUTINEPREVENTIVE MAINTENANCE,						
			TROUBLE SHOOTING AND BREAKDOWN						
			MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE						
			SYSTEM.THE ANNUAL MAINTENANCE CONTRACT						
			REQUIRES MAINTENANCE						
			TO BE CARRIED OUTAT FREQUENCIES AS						
			MENTIONED BELOWØ#ROUTINE PREVENTIVE						
			MAINTENANCE (MONTHLY)Ø#EMERGENCY						
			COMPLAINTS (AS PER PHONE CAL						
			L /NOTICE OF DEFECT)Ø#BREAKDOWN						
			MAINTENANCE (AS PER NOTICE OF						
			DEFECT)A.#ROUTINE PREVENTIVE						
			MAINTENANCETHE ROUTINE PREVENTIVE						
			MAINTEN						
			ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY						
			PREVENTIVE MAINTENANCEFOR EACH PERIODIC						
			PREVENTIVE MAINTENANCE (PM), THERE IS						
			DIFFERENTCHECKL						
			IST (COPY ATTACHED). THE NUMBER OF VISITS						
			FOR THE ACTIVITIES WILLBE AS PER BELOW						



**RFQ NUMBER** : 2412501997

**DATE** : 05.12.2025

**REQ No** : 1032505561

**REQ TITLE** : ANNUAL MAINTENANCE OF

**DELIVERY LOCATION** 

**CLOSING DATE** : 12.12.2025

CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISI						
			TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8						
			VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS,						
			EACH IN EVERY 3RD MONTH#3						
			VISITS.#6DAYS.#03#Y						
			EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.#####						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

#### **SPECIAL NOTES / INSTRUCTIONS:**

ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM IN AL LISAILY RESERVOIR COMPLEX. As per Technical Specification <(>&<)> BOQ.

Please contact Mr. Vishnu (04-3229454) for further clarifications.

#### **STANDARD TERMS & CONDITIONS**





**RFQ NUMBER** : 2412501997

**DATE** : 05.12.2025

**REQ No** : 1032505561

**REQ TITLE** : ANNUAL MAINTENANCE OF

**DELIVERY LOCATION** 

**CLOSING DATE** : 12.12.2025

CLOSING TIME : 10:00:00

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 6)Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements

The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

#### SUPPLIER'S REMARKS:

SUPPLIER'S SIGNATURE AND STAMP