

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2412502064
DATE : 15.12.2025
REQ No : 1032504492
REQ TITLE : 1032504492; Daikin Water
DELIVERY LOCATION
CLOSING DATE : 18.12.2025
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	RUWAIYAH DP COMPLEX.# DEWA-CONFIDENTIAL COMPREHENSIVE ANNUAL MAINTENANCE OF DAIKIN WATER-COOLED CHILLERS AT ALRUWAIYAHDP COMPLEX.#I NTRODUCTIONTHIS COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (AMC) FOR THE CHILLERSYSTEM OUTLINES THE TERMS AND CONDITIONS FOR THE MAIN TENANCE ANDSERVICING OF THE RELATED EQUIPMENT AND SYSTEMS. THIS AGREEMENT ISBETWEEN DUBAI ELECTRICITY AND WATER AUTHORITY (DEWA) AND SERVICEPROVIDERS.THE AMC ENSURES THAT SERVICES ARE PROVIDED THROUGHOUT THE ONE-YEARCONTRACT TERM, ENSURING THAT ALL EQUIPMENT AND S YSTEMS ARE REGULARLYMAINTAINED, MINIMIZING DOWNTIME, AND ACHIEVING OPTIMAL PERFORMANCE INLINE WITH DEWA#S OPERATIONAL AND SAFETY STANDARDS. THE CONTRACT COVERSPLANNED PREVENTIVE MAINTENANCE, CORRECTIVE MAINTENANCE, AND EMERGENCYRESPONSE AS	4	JOB				

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			<p>REQUIRED, ENSURING THE RELIABLE AND EFFICIENT OPERATION OF THE CHILLER SYSTEMS ACROSS THE DESIGNATED DEWA FACILITIES. THROUGH THIS AMC, DEWA AIMS TO ENHANCE A SSET LIFE, IMPROVE ENERGY EFFICIENCY, AND MAINTAIN INDOOR ENVIRONMENTAL QUALITY TO SUPPORT THE AUTHORITY'S SUSTAINABILITY OBJECTIVES.</p> <p>THE SERVICE CONTRACTOR SHALL ADHERE STRICTLY TO THE SCOPE, SCHEDULES, AND PERFORMANCE STANDARDS DEFINED IN THIS CONTRACT, ENSURING THAT ALL MAINTENANCE ACTIVITIES ARE DOCUMENTED AND REPORTED FOR VERIFICATION AND COMPLIANCE. #SCOPE OF WORK 1. THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM PRICE FOR COMPREHENSIVE ANNUAL MAINTENANCE OF WATER-COOLED CHILLERS INCLUDING SPARES SUCH AS DISPLAY BOARD, MOTHER BOARD, STARTER PANEL BOARDS, GUIDE VANE ACTUATOR, CONTROL BOARD AND ALL TYPE OF</p>						

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			<p>CIRCUITS BOARDS, TRANSDUCER, LEAVING & ENTERING SENSORS , REFRIGERANT GAS, DRIER FILTERS, OIL, GUIDE VANACTUATOR AND ALL ARE CONSUMABLE PARTS.2. THE QUOTATION WILL BE SUBMITTED AS PER DEWA SPECIFICATION AND SURVEY ONLY.3. THE SPARE PARTS REQUIRED BY THE CONTRACTOR TO CARRY OUT THE RECTIFICATION ACTIVITY SHOULD BE ARRANGED AT THE EARLIEST & BEFORE THE ACTIVITY STARTS ON THE EQUIPMENT.4. IF THE CONTRACTOR SHOULD KEEP SPARE PARTS IN THE BUILDING TO KEEP THE EQUIPMENT DOWN TIME TO MINIMUM, THE SPARE PARTS MUST BE KEPT IN A PROPER PLACE & STORED CORRECTLY AND IN A PROPER PLACE WITHIN THE BUILDING DEWA-CONFIDENTIAL PREMISES TO PREVENT ANY DAMAGE OR WARE OR EXPOSURE TO ANY ELEMENT THAT CAN CAUSE A DAMAGE TO THE SPARE PART .5. THE SPARE PARTS PROVIDED BY THE</p>						

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			<p>CONTRACTOR MUST BE GENUINE SPARES FROM OEM OR OEM RECOMMENDED VENDORS AND APPROVED BY DEWA ENGINEERS.6. ALL THE MATERIALS THAT WILL BE PROVIDED BY THE CONTRACTOR FOR USE IN ANY ACTIVITY RELATED TO THIS AMC SCOPE OF WORK MUST BE CONFIRMED AND APPROVED PRIOR BY DEWA ENGINEERS AND AS PER THE LATEST STANDARDS APPROVED AND IMPLEMENTED IN DEWA.7. CONTRACTOR TO PROVIDE TRAINING BY A SPECIALIZED TRAINER TO DEWA STAFF TO OPERATE THE CHILLER PLANTS VELY AND CERTIFICATES TO BE PROVIDED TO DEWA STAFF ACCORDINGLY.8. THE CONTRACT PERIOD WILL START FROM THE DATE OF THE FIRST SERVICE OR VISIT.9. THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST CARRY OUT 4 PPM SERVICES (ONE MAJOR AND THREE MINOR SERVICE) DURING THE PERIOD OF THE AGREED & SIGNED CONTRACT.10. THE CONTRACTOR</p>						

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			WHO AGREES & SIGNS THIS AMC MUST PREPARE AND SUBMIT RISK ASSESSMENT, METHOD OF STATEMENT AND ACTION PLAN BEFORE PROCEEDING WITH WORK, SUCH AS MAJOR PPM AND CORRECTIVE MAINTENANCE. 11. THE CONTRACTOR SHALL DEPLOY THE SKILLED AC TECHNICIANS TO CARRY OUT THE MAINTENANCE WORK. THE TECHNICIANS SHALL BE APPROVED BY DEWA ENGINEER. 12. DURING REGULAR PLANNED PREVENTIVE MAINTENANCE (PPM) AND CORRECTIVE MAINTENANCE ACTIVITIES CONTRACTOR TO PROVIDE SUFFICIENT MANPOWER TO CARRY OUT PREVENTIVE MAINTENANCE AND TO BE COMPLETED AS PER THE DEWA SCHEDULE WITHOUT DELAY. 13. THE CONTRACTOR WHO ACCEPTS AND SIGNS THIS AMC MUST PROVIDE CHILLED WATER AND CONDENSER WATER CHEMICAL ANALYSIS REPORTS ON A MONTHLY BASIS. THE ANALYSIS SHALL BE CARRIED OUT THROUGH AN APPROVED DUBAI MUNICIPALITY (DM) LABORATORY, EACH						

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			<p>REPORT SHA LL INCLUDE DETAILED CHEMICAL ANALYSIS RESULTS, OBSERVATIONS ON SYSTEM CONDITION AND CLEAR RECOMMENDATIONS FOR CORRECTIVE OR PREVENTIVE ACTIONS, THIS REQUIREMENT IS MANDATORY TO ENSURE PROPER WATER TREATMENT, PREVENT CORROSION, SCALING, AND MICROBIOLOGICAL GROWTH, AND TO MAINTAIN SYSTEM EFFICIENCY IN LINE WITH DEWA AND INDUSTRY STANDARDS.14. DURING REGULAR PLANNED PREVENTIVE MAINTENANCE (PPM) AND CO RECTIVE MAINTENANCE, THE CHILLER COMPONENTS WHICH ARE IDENTIFIED AS FAULTY OR SHOWING ABNORMAL OPERATION MUST BE REPLACED AS PER DEWA SLA CONDITIONS.15. IT'S MANDATORY FOR THE CONTRACTOR WHO WILL ACCEPT & SIGN THIS AMC CONTRACT TO TAKE ALL PRECAUTIONS AND SAFETY MEASURES WHEN CARRYING OUT ANY KIND OF ACTIVITY RELATED TO THIS AMC SCOPE OF</p>						

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			<p>WORK.DEWA-CONFIDENTIAL16. IT#S MANDATORY FOR THE CONTRACTOR WHO ACCEPTS & SIGNS THIS ANNUALMAINTENANCE CONTRACT TO CARRY OUT ANY ACTIVITY RELATED TO THIS CONTRACTSCOPE OF WORK IN A WAY THAT MUST NOT CAUSE ANY DAMAGE, FAILURE, WARE,BREAKDOWN AND MALFUNCTION TO ANY OF THE EXISTING EQUIPMENT/ STRUCTURE ORANY PROPERTIES OF DEWA.17. THE CONTRACTOR WHO ACCEPTS AND SIGNS THIS AMC MUST DEPLOY ANDPROVIDE KNOWLEDGEABLE & PROFESSIONAL WATER-COOLED CHILLERSTECHNICIANS/ENGINEERS FOR CARRYING OUT THE MAINTENANCE WORK & ANYRELATED MAINTENANCE ACTIVITY TO THE EQUIPMENT.18. ALL THE TECHNICAL PERSONALS PROVIDED BY THE CONTRACTOR WHO SIGNED &ACCEPTED THIS AMC SHALL BE APPROVED BY DEWA ENGINEERS RESPONSIBLE FORTHE RELATED SCOPE OF F WORK.19. THE CONTRACTOR WHO ACCEPTS AND</p>						

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			<p>SIGNED THIS AMC MUST RESPONSE TO ANYEMERGENCY CALL OR BREAKDOWN CALL RELATED TO ANY EQUIPM ENT FALLING UNDERTHIS CONTRACT WITHIN 30 MINUTES AFTER THE RECEIPT OF THE NOTIFICATION ASPER THE TWO SLA CONDITIONS MENTIONED IN THI S CONTRACT.20. THE CONTRACTOR WHO ACCEPTS AND SIGNS THIS AMC MUST RECEIVE EMERGENCYCALLS FROM THE CLIENT 24/7 AND ALL THE YEAR ROUND TILL THE EXPIRY OFTHIS AMC.21. IF DEWA DECIDED TO RENEW THE ANNUAL MAINTENANCE CONTRACT WITH THESAME CONTRACTOR FOR THE NEXT YEAR, THE EXISTING CONTRACTOR MUST CONTINUETO FOLLOW THE TERMS MENTIONED IN THIS CONTRACT UNTIL THE NEW CONTRACT ISACCEPTED & SIGNED.22. T HE CONTRACTOR WHO AGREES & SIGNED THIS AMC MUST PROVIDE COMPETENTSUPERVISOR TO SUPERVISE ALL MAINTENANCE ACTIVITIES RELATED TO THEEQ</p>						

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			<p>UIPMENT UNDER THIS CONTRACT. FAILING TO PROVIDE A COMPETENT SUPERVISORTO SUPERVISE ANY MAINTENANCE ACTIVITIES AS MENTIONED IN THIS P</p> <p>ARAGRAPHWILL SUBJECT THE WORK TO BE UNDER EVALUATION BY DEWA ENGINEERS TO BEAPPROVED OR REJECTED.23. ALL PPM ACTIVITIES CARRIED OUT BY THE CONTRACTOR WHO AGREES & SIGNSTHIS AMC MUST BE CARRIED OUT AS PER THE APPROVED DEWA CHECK LIST GIVENBY THE APPOINTED DEWA SUPE</p> <p>RVISOR.24. THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST INCLUDE & SUBMITTHEIR OWN WORK CHECK LIST FOR EVALUATION & VERIFICATION B</p> <p>Y DEWA ONQUARTERLY BASIS.25. THE CONTRACTOR WHO AGREES & SIGNS THIS CONTRACT IS REQUIRED TOCONDUCT A SITE VISIT EVERY MONTH TO CHECK</p> <p>THE CHILLERS# CONDITION,CHILLERS OPERATION & TO CONDUCT A PERFORMANCE EVALUATION FOR THECHILLERS AT THE SITE. IN ADDITION,</p>						

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			REPORTIN G ANY ALARMS OR CRITICALTRENDS RELATED TO THE CHILLER#S OPERATION OR THE HEALTHINESS CONDITIONOF THE EQUIPMENT TO DEWA APPOINTED SUP ERVISOR. A REPORT MUST BESUBMITTED DEWA-CONFIDENTIALAFTER THE MONTHLY SITE VISIT INSPECTION AND EVALUATION COMPLETED TO DEWAAPPOINTE D SUPERVISOR WITH ALL THE FINDINGS, RECOMMENDATIONS, CORRECTIVEACTIONS, ETC.26. THE CONTRACTOR TO ATTEND UNLIMITED BREAKDOWN CALLS W ITHOUT DELAY ASPER SITE REQUIREMENT.27. THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST SUBMIT THEIRCORRECTIVE MAINTENANCE CHECK LIS T AND CONSUMABLE MATERIALS OR ITEMS LISTTO DEWA ENGINEERS FOR EVALUATION AND APPROVAL.28. DESCALING OF THE CONDENSER TUBES AND EVAPO RATOR TUBES MUST BECARRIED OUT BY THE CONTRACTOR ONCE PER YEAR OR AS PER SITE						

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			<p>REQUIREMENT.29. AN EDDY CURRENT TEST TO BE CARRIED OUT BY THE CONTRACTOR FOR CONDENSER TUBES ONCE PER YEAR OR AS PER SITE REQUIREMENT AND REPORTS TO BE SUBMITTED ACCORDINGLY.30. BASED ON THE EDDY CURRENT REPORTS CONTRACTOR TO BE PLUGGED THE DAMAGED CONDENSER TUBES AS PER SITE REQUIREMENT.31. THE CONTRACTOR MUST ARRANGE A RECOVERY MACHINE TO RECOVER</p>						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

Comprehensive Annual Maintenance of Daikin Water-Cooled Chillers at Al Ruwaiyah DP Complex.

For more information contact Mohideen - Phone 553810513

Site Visit Date <(>&<)> Time : 25/09/2025 9:00

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Payment Terms Quarterly basis

Note: Kindly obtain quotation from OEM SUPPLIER M/s DAIKIN
AIRCONDITIONING LLC

STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
 - 2) Quotation to be submitted only in local currency U.A.E Dirhams
 - 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
 - 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
 - 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
 - 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.
- If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements
- The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP