

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2412600033
DATE : 07.01.2026
REQ No : 1032505349
REQ TITLE : Patch Update healthiness chec
DELIVERY LOCATION
CLOSING DATE : 13.01.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	SPECIALIST SERVICE FOR PATCH UPDATE, SYSTEM HEALTHINESS CHECK AND EMERGENCY SUPPORT FOR GRO AND NEW DM PLANTS. ROCKWELL HMI SYSTEMS AT GSTATION, JEBEL ALI POWER STATIONS. THE SERVICE INCLUDES THE FOLLOWINGS:- PATCH CHECKING AND UPDATE OF OPERATING SYSTEM.- PATCH CHECKING AND UPDATE OF OEM SOFTWARE.- PATCH CHECKING AND UPDATE OF 3RD PARTY SOFTWARE.- CLEARING SOFTWARE VULNERABILITIES REPORTED BY Nessus SCAN SOFTWARE.- VALIDATION OF BACKUP PLANS.- RESTORING AND VALIDATION OF BACKUP ON SPARE COMPONENTS.- HEALTH CHECK OF ALL SYSTEM COMPONENTS.- PREVENTIVE CLEANSING OF UNUSED LOGS, FILES AND TEMP FILES TO OPTIMIZE SYSTEM PERFORMANCE.- SUBMITTING A SERVICE REPORT AFTER EACH VISIT. A TOTAL OF 13 DAYS A YEAR FOR PATCH UPDATE, HEALTH CHECK AND EMERGENCY VISITS WILL BE AS FOLLOWS:- 3 DAYS	13	DAY				

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			<p>(1 DAY EVERY QUARTER X 3 VISITS A YEAR) FOR HEALTH CHECK AND PATCH UPDATE OF WINDOWS AND 3RD PARTY SOFTWARE.- 5 DAYS ONCE A YEAR (THE 4TH QUARTER DURING PLANT SHUTDOWN) FOR HEALTHCHECK AND PATCH UPDATE OF ROCKWELL SOFTWARES AS WELL AS WINDOWS AND 3RD PARTY SOFTWARES.- 5 DAYS A YEAR ARE UNPLANNED FOR EMERGENCY VISITS ON A CALL BASIS. NOTE:- ALL THE ABOVE SERVICES WILL BE PAID AT ACTUALS.- THE SERVICE DURATION IS CALCULATED PER DAY, WITH ONE DAY DEFINED AS THE ATTENDANCE OF ROCKWELL ENGINEER FROM 8 AM TO 4 PM.</p>						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

Patch Update healthiness check

STANDARD TERMS & CONDITIONS

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements

The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP