

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2412600326
DATE : 18.02.2026
REQ No : 1032506338
REQ TITLE : PLUMBING MAINTENANCE
DELIVERY LOCATION
CLOSING DATE : 24.02.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>AMC PLUMBING MAINTENANCE AT DEWA BMCBUILDING (AS PER THE ATTACHED DEWASPECIFICATION)#DEWA-CONFIDENTIALAMC PLUMBING MAINTENANCE AT DEWA BMC BUILDING1. INTRODUCTION THIS SCOPE OF WORK AIMS TO DEFINE THE REQUIREMENTS FORPLUMBING EQUIPMENT MAINTENANCE SERVICES FOR BM C BUILDING. THE SERVICEPROVIDER MUST HAVE THE NECESSARY SKILLS, TOOLS, AND EQUIPMENT TO PROVIDEREGULAR MAINTENANCE AND REPAIR SERVICES FOR VARIOUS TYPES OF PLUMBINGEQUIPMENT.2. SCOPE OF WORK THE SCOPE OF WORK INCLUDES BUT IS NOT LIMITED TO THEFOLLOWING:2.1. PLUMBING EQUIPMENT MAINTENANCE: THE SERVICE PROVIDER SHALL PROVIDEPLANNED PREVENTIVE MAINTENANCE (PPM) AND CORRECTIVE MAINTENANCE FOR THE FOLLOWING PLUMBING EQUIPMENT.1. WATER SUPPLY SYSTEM: # WATER PUMPS# WATER STORAGE TANKS# WATER METERS# CHILLER#S /</p>	1	LS				

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			COOLING TOWERS MAK EUP WATER SYSTEM2. PLUMBING FIXTURES: # FAUCETS AND TAPS# TOILETS AND URINALS# SINKS AND BASINS# SHOWERS AND BATHTUBS# TOILET FLASH SYSTEM3. DRAINAGE SYSTEM: # DRAINAGE PIPES# FLOOR DRAINS# GREASE TRAPS# WATER PIPES NETWORK4. HOT WATER SYSTEM: # WATER HEATERS# CIR CULATION PUMPS5. WATER TREATMENT EQUIPMENT: # WATER FILTERS AND PURIFIERS6. WATER METERS AND MONITORING SYSTEMS: # WATER FLOW METERS 7. PLUMBING CONTROL SYSTEMS: # CONTROL PANELS (BOOSTER AND TRANSFERPUMPS).8. BACKFLOW PREVENTION DEVICES: O CHECK VALVESO DOUBLE-CHE CK VALVESO NON-RETURN VALVESO ALL AVAILABLE VALVES (IF APPLICABLE), CAPACITOR BANKS, THE FREQUENCY OF MAINTENANCE ACTIVITIES WILL BE AS FOLLOWS:# BI-MONTHLY PPM: MAJOR SERVICE, 1. WATER SUPPLY SYSTEM 2. THE HOT						

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			WATERSYSTEM 3. PLUMBING CONTROL SYSTEMS 4. PLUMBING FIXTURES 5. THE DRAINAGE SYSTEM, 6. PLUMBING CONTROL SYSTEMS.# QUARTERLY PPM: MAJOR SERVICE, 1. WATER TREATMENT EQUIPMENT, 2. WATERMETERS AND MONITORING SYSTEMS, BACKFLOW PREVENTION DEVICES.2.2. EQUIPMENT INSPECTION THE SERVICE PROVIDER SHALL CONDUCT PLANNED INSPECTIONS OF THE PLUMBING EQUIPMENT LISTED IN SECTION 2.1 ABOVE TO IDENTIFY POTENTIAL PROBLEMS BEFORE THEY OCCUR. INSPECTIONS SHALL BE CARRIED OUT ACCORDING TO THE MANUFACTURER'S GUIDELINES AND INDUSTRY STANDARDS.2.3. EQUIPMENT TESTING THE SERVICE PROVIDER SHALL TEST ALL REPAIRED AND MAINTAINED PLUMBING EQUIPMENT TO ENSURE THEY ARE OPERATING OPTIMALLY. TESTING SHALL BE CARRIED OUT ACCORDING TO THE MANUFACTURER'S GUIDELINES AND INDUSTRY						

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			<p>STANDARDS.2.4. EMERGENCY SERVICES THE SERVICE PROVIDER SHALL BE AVAILABLE 24/7 TO RESPOND TO EMERGENCY REPAIR AND MAINTENANCE CALLS. THE RESPONSE TIME FOR EMERGENCY SERVICES SHALL NOT EXCEED 2 HOURS FROM THE TIME OF THE CALL.3.DELIVERABLES THE SERVICE PROVIDER SHALL DELIVER THE FOLLOWING:DEWA-CONFIDENTIAL3.1. MAINTENANCE REPORTS THE SERVICE PROVIDER SHALL PROVIDE A MONTHLY MAINTENANCE REPORT FOR EACH BUILDING DETAILING THE FOLLOWING:# EQUIPMENT INSPECTED# EQUIPMENT TESTED# EQUIPMENT REPAIRED# WORK CARRIED OUT# RECOMMENDATIONS FOR FURTHER WORK3.1. REPAIR REPORTS THE SERVICE PROVIDER SHALL PROVIDE A REPAIR REPORT FOR EACH PIECE OF EQUIPMENT REPAIRED DETAILING THE FOLLOWING:# FAULTS DETECTED AND TROUBLESHOOTING CARRIED OUT# REPAIRS MADE# UPGRADES AND MODIFICATIONS</p>						

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			ATIONS MADE# TESTING AND COMMISSIONING CARRIED OUT4. TERMS AND CONDITIONS THE SERVICE PROVIDER SHALL COMPLY WITH THE FOLLOWING TERMS AND CONDITIONS:4.1. SAFETY THE SERVICE PROVIDER SHALL COMPLY WITH ALL APPLICABLE SAFETY REGULATIONS, INCLUDING WEARING PERSONAL PROTECTIVE EQUIPMENT WHEN NECESSARY.4.2. COMPLIANCE THE SERVICE PROVIDER SHALL COMPLY WITH ALL APPLICABLE DEWA REGULATIONS, STANDARDS, AND GUIDELINES RELATED TO THE MAINTENANCE AND REPAIR OF ELECTRICAL EQUIPMENT.4.3. QUALIFICATIONS THE SERVICE PROVIDER SHALL HAVE THE NECESSARY QUALIFICATIONS, CERTIFICATIONS, AND EXPERIENCE TO PERFORM THE SERVICES OUTLINED IN THIS SCOPE OF WORK.4. MANPOWER AND MATERIALS THE MAINTENANCE PROGRAM SHALL BE DEVELOPED TO EXECUTE THE WORK WITH THE FOLLOWING MANPOWER:# ONE PLUMBER AND						

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			HELPER FOR THE BUILDING ROUTINE MAINTENANCE AND PPM AND CM ACTIVITY. (DAE / ITI OR EQUIVALENT WITH 5 YEARS EXPERIENCE IN RELEVANT FIELD) (SELECTION WILL BE MADE AFTER BEING INTERVIEWED BY DEWA). # DUTY HOURS EACH SHIFT WILL CONSIST OF 10 HOURS PER DAY, 7 DAYS PER WEEK. (06:30 AM TO 05:30 PM) # REQUIRED MATERIALS FOR REACTIVE/PREDICTIVE MAINTENANCE SHALL BE PROVIDED BY DEWA EXCEPT FOR CONSUMABLE ITEMS. THE CONTRACTOR IS TO BE PROVIDED WITH A CONSUMABLE ITEMS LIST FOR AED 20,000. # THE CONTRACTOR WILL BEAR CONSUMABLES ITEMS UP TO AED 20,000 # EMERGENCY ITEMS (INCLUDED). # TRANSPORTATION (INCLUDED). # PLANNED PREVENTIVE MAINTENANCE CARRY OUT MAINTENANCE ACTIVITIES AT PREDETERMINED INTERVALS OR ACCORDING TO THE CRITERIA OR MEASURES TO REDUCE THE PROBABILITY OF FAILURE IN THE						

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			OPERATION OF THE SYSTEM. THE CONTRACTOR MAINTENANCE TEAM WILL PROVIDE A DETAILED SCOPE OF PREVENTIVE MAINTENANCE ACTIVITIES RELATED TO THE FULL SCOPE. # PERFORM MAINTENANCE ACTIVITIES AT PREDETERMINED INTERVALS OR ACCORDING TO STANDARDS OR MEASURES TO REDUCE THE PROBABILITY OF FAILURE OF SYSTEM OPERATION. # THE CONTRACTOR MAINTENANCE TEAM WILL RECOMMEND ACTIVITIES FOR EACH SYSTEM AFTER THEIR ANALYSIS. RECOMMENDATIONS FOR THESE MAINTENANCE ACTIVITIES WILL BE BASED ON OPERATING CONDITIONS DURING THE TARGETED SERVICE LIFE AND SHOULD BE PERFORMED AT REGULAR INTERVALS. # THE CONTRACTOR MAINTENANCE TEAM WILL VISIT THE BUILDING ACCORDING TO THE DEDICATED DEWA PLAN AND THE OVERALL CONDITION OF PLUMBING EQUIPMENT AND ACCESSORIES. # THE CONTRACTOR						

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			MAINTENANCE TEAM SHALL ALSO BE RESPONSIBLE FOR ESTABLISHING AND IMPLEMENTING THE FOLLOWING PROGRAMS, STANDARDS AND PROCEDURES, CHECKLIST, AND EMERGENCY ESCALATION, WHICH REQUIRE THE APPROVAL OF DEWA AND ARE INCLUDED IN THE "SERVICES" PROVIDED BY THE CONTRACTOR. # THE PREVENTIVE MAINTENANCE SHALL BE CARRIED OUT AS PER THE DEWA#S PLAN). # PLANNED MAINTENANCE SERVICE TO BE CARRIED OUT IN THE PRESENCE OF DEWA CIVIL DEPARTMENT STAFF ONLY. EXECUTION AND OVERSIGHT OF PREVENTIVE MAINTENANCE ("PM") ACTIVITIES IN ACCORDANCE WITH DEWA STANDARD PRACTICE, INCLUDING, WITHOUT LIMITATION: 1. WATER SUPPLY SYSTEM: 2. PLUMBING FIXTURES: 3. DRAINAGE SYSTEM: 4. HOT WATER SYSTEM: 5. WATER TREATMENT EQUIPMENT: 6. WATER METERS AND MONITORING SYSTEMS: 7. PLUMBING CONTROL SYSTEMS: 8. CONTROL PANEL						

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			LS (BOOSTER AND TRANSFER PUMPS).9. BACKFLOW PREVENTION DEVICES:DEWA-CONFIDENTIAL# PREDICTIVE MAINTENANCE / DAILY CHECKLIST (BY DEDIC ATED DEPLOYEDMANPOWER) DAILY PATROLLING OR VISUAL INSPECTION METHOD HAS BEEN ADOPTEDAND APPLIED HERE TO DETECT SURFACE-LEVEL DEFECTS IN THE BUILDINGEQUIPMENT. ON THE EVIDENCE OF DAILY VISUAL INSPECTION AS DETERMINED BYDEWA, IF ANY DEFECTS ARE IDENTIFIED IN THE PLU MBING EQUIPMENT, REACTIVEMAINTENANCE FOR RECTIFICATION SHOULD BE PLANNED AND RECORDED IN THE LOGREGISTER. THE CONTRACTOR MAINTENANCE TEAM SHALL ALSO BE RESPONSIBLE FORA PROBLEM DIAGNOSIS PROGRAM THAT PROVIDES PROCEDURES TO DETERMINE THECAUSE OF OPERATIONAL OR EQUI PMENT FAILURES AND TO PREVENT FUTUREFAILURES THROUGH RECOMMENDED CORRECTIONS, INCLUDING RECOMMENDATIONS						

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			FOR JUSTIFICATION.# CHECKING FOR ALL MAJOR AND MINOR SIGNS OF ELECTRICAL MALFUNCTION SUCH AS SHORT CIRCUITS, LOOSE CONNECTIONS, VISIBLE BURNING AND ARCING, AND SMA LL (SERIAL) EXPLOSIONS.# PLUMBING INSPECTION CHECKLIST: BUT NOT LIMITED TO# INSPECTION OF WALLS AND CEILINGS FOR STAINS.# INSPECTION OF WATER PRESSURE.# INSPECTION AND ENSURE THE WATER SYSTEM IS WATERTIGHT.# INSPECTION OF FAUCETS FOR DAMAGES AND LEAKS.# INSPECTION OF WATER DRAINS FOR CLOGS.# INSPECTION OF TOILETS FOR LOOSE FITTINGS.# INSPECTION OF THE DIRECTIONS FOR HOT AND COLD WATER (HOT TO THE LEFT AND COLD TO THE RIGHT)# INSPECTION OF MOST COMMON PLUMBING PROBLEMS ARE CLOGGED DRAINS AND TOILETS, LEAKY FAUCETS AND PIPES, WATER HEATER ISSUES, LOW WATER PRESSURE, AND A RUNNING TOILET.B. CONDITIONAL						

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			MAINTENANCE THE CONTRACTOR MAINTENANCE TEAM SHALL ALSO BE RESPONSIBLE FOR CONDITIONAL MAINTENANCE WHEN PROGRAMMED ALARMS INDICATE THAT A PREDETERMINED THRESHOLD HAS BEEN REACHED AND MAY REQUIRE SHUTDOWN TO PERFORM ACTIVITIES. OR WHEN DEWA REQUIRED A CONTRACTOR MAINTENANCE TEAM FOR ANY SPECIAL EVENTS						
2		ITEM-00001	OTHERS (PLUMBING EMERGENCY ITEMS) #	1	JOB				

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

AMC PLUMBING MAINTENANCE

AT DEWA BMC BUILDING

for more information contact Thomaskutty - Phone : 503014789

Site Visit Date <(>&<>) Time : 25.12.2025

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Payment Terms : Payments shall be quarterly on completion

STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements

The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP