

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2412600326
DATE : 18.02.2026
REQ No : 1032506338
REQ TITLE : PLUMBING MAINTENANCE
DELIVERY LOCATION
CLOSING DATE : 24.02.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	AMC PLUMBING MAINTENANCE AT DEWA BMC BUILDING (AS PER THE ATTACHED DEWA SPECIFICATION)#DEWA-CONFIDENTIAL AMC PLUMBING MAINTENANCE AT DEWA BMC BUILDING.1. INTRODUCTION THIS SCOPE OF WORK AIMS TO DEFINE THE REQUIREMENTS FOR PLUMBING EQUIPMENT MAINTENANCE SERVICES FOR BMC BUILDING. THE SERVICE PROVIDER MUST HAVE THE NECESSARY SKILLS, TOOLS, AND EQUIPMENT TO PROVIDE REGULAR MAINTENANCE AND REPAIR SERVICES FOR VARIOUS TYPES OF PLUMBING EQUIPMENT.2. SCOPE OF WORK THE SCOPE OF WORK INCLUDES BUT IS NOT LIMITED TO THE FOLLOWING:2.1. PLUMBING EQUIPMENT MAINTENANCE: THE SERVICE PROVIDER SHALL PROVIDE PLANNED PREVENTIVE MAINTENANCE (PPM) AND CORRECTIVE MAINTENANCE FOR THE FOLLOWING PLUMBING EQUIPMENT.1. WATER SUPPLY SYSTEM: # WATER PUMPS# WATER STORAGE TANKS# WATER METERS# CHILLER#S /	1	LS				

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			<p>COOLING TOWERS MAK EUP WATER SYSTEM2. PLUMBING FIXTURES: # FAUCETS AND TAPS# TOILETS AND URINALS# SINKS AND BASINS# SHOWERS AND BATHTUBS# TOILET FLASH SYSTEM3. DRAINAGE SYSTEM: # DRAINAGE PIPES# FLOOR DRAINS# GREASE TRAPS# WATER PIPES NETWORK4. HOT WATER SYSTEM: # WATER HEATERS# CIR CULATION PUMPS5. WATER TREATMENT EQUIPMENT: # WATER FILTERS AND PURIFIERS6. WATER METERS AND MONITORING SYSTEMS: # WATER FLOW METERS 7. PLUMBING CONTROL SYSTEMS: # CONTROL PANELS (BOOSTER AND TRANSFERPUMPS).8. BACKFLOW PREVENTION DEVICES: O CHECK VALVESO DOUBLE-CHE CK VALVESO NON-RETURN VALVESO ALL AVAILABLE VALVES (IF APPLICABLE), CAPACITOR BANKS,THE FREQUENCY OF MAINTENANCE ACTIVITIES WILL BE AS FOLLOWS:# BI-MONTHLY PPM: MAJOR SERVICE, 1. WATER SUPPLY SYSTEM 2. THE HOT</p>						

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			<p>WATERSYSTEM 3. PLUMBING CONTROL SYSTEMS 4. PLUMBING FI XTURES 5. THE DRAINAGESYSTEM, 6. PLUMBING CONTROL SYSTEMS.# QUARTERLY PPM: MAJOR SERVICE, 1. WATER TREATMENT EQUIPMENT, 2. WATERMETER RS AND MONITORING SYSTEMS, BACKFLOW PREVENTION DEVICES.2.2. EQUIPMENT INSPECTION THE SERVICE PROVIDER SHALL CONDUCT PLANNEDINSPECTIO NS OF THE PLUMBING EQUIPMENT LISTED IN SECTION 2.1 ABOVE TOIDENTIFY POTENTIAL PROBLEMS BEFORE THEY OCCUR. INSPECTIONS SHALL BECARRIE D OUT ACCORDING TO THE MANUFACTURER'S GUIDELINES AND INDUSTRYSTANDARDS.2.3. EQUIPMENT TESTING THE SERVICE PROVIDER SHALL TEST ALL RE PAIRED ANDMAINTAINED PLUMBING EQUIPMENT TO ENSURE THEY ARE OPERATING OPTIMALLY.TESTING SHALL BE CARRIED OUT ACCORDING TO THE MANUFAC TURER'S GUIDELINESAND INDUSTRY</p>						

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			STANDARDS.2.4. EMERGENCY SERVICES THE SERVICE PROVIDER SHALL BE AVAILABLE 24/7 TO RESPOND TO EMERGENCY REPAIR AND MAINTENANCE CALLS. THE RESPONSE TIME FOR EMERGENCY SERVICES SHALL NOT EXCEED 2 HOURS FROM THE TIME OF THE CALL.3.DELIVERABLES THE SERVICE PROVIDER SHALL DELIVER THE FOLLOWING:DEWA-CONFIDENTIAL3.1. MAINTENANCE REPORTS THE SERVICE PROVIDER SHALL PROVIDE A MONTHLY MAINTENANCE REPORT FOR EACH BUILDING DETAILING THE FOLLOWING:# EQUIPMENT INSPECTED# EQUIPMENT TESTED# EQUIPMENT REPAIRED# WORK CARRIED OUT# RECOMMENDATIONS FOR FURTHER WORK3.1. REPAIR REPORTS THE SERVICE PROVIDER SHALL PROVIDE A REPAIR REPORT FOR EACH PIECE OF EQUIPMENT REPAIRED DETAILING THE FOLLOWING:# FAULTS DETECTED AND TROUBLESHOOTING CARRIED OUT# REPAIRS MADE# UPGRADES AND MODIFICATIONS						

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			<p>ATIONS MADE# TESTING AND COMMISSIONING CARRIED OUT4. TERMS AND CONDITIONS THE SERVICE PROVIDER SHALL COMPLY WITH THEFOLLOWING TERMS AND CONDITIONS:4.1. SAFETY THE SERVICE PROVIDER SHALL COMPLY WITH ALL APPLICABLE SAFETYREGULATIONS, INCLUDING WEARING PERSONAL PROTECTIVE EQUIPMENT WHENNECESSARY.4.2. COMPLIANCE THE SERVICE PROVIDER SHALL COMPLY WITH ALL APPLICABLEDEWA REGULATIONS, STANDARDS, AND GUIDELINES RELATED TO THE MAINTENANCEAND REPAIR OF ELECTRICAL EQUIPMENT.4.3. QUALIFICATIONS THE SERVICE PROVIDER SHALL HAVE THE NECESSARYQUALIFICATIONS, CERTIFICATIONS, AND EXPERIENCE TO PERFORM THE SERVICESOUTLINED IN THIS SCOPE OF WORK.4. MANPOWER AND MATERIALS THE MAINTENANCE PROGRAM SHALL BE DEVELOPED TOEXECUTE THE WORK WITH THE FOLLOWING MANPOWER:# ONE PLUMBER AND</p>						

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			<p>HELPER FOR THE BUILDING ROUTINE MAINTENANCE AND PPMAND CM ACTIVITY. (DAE / ITI OR EQUIVALENT WITH 5 YEARS EXPERIENCE INRELEVANT FIELD) (SELECTION WILL BE MA DE AFTER BEING INTERVIEWED BYDEWA).# DUTY HOURS EACH SHIFT WILL CONSIST OF 10 HOURS PER DAY, 7 DAYS PERWEEK. (06:30 AM TO 05:30 PM)# REQUIRED MATERIALS FOR REACTIVE/PREDICTIVE MAINTENANCE SHALL BEPROVIDED BY DEWA EXCEPT FOR CONSUMABLE ITEMS. THE CONTRACTOR IS TO B EPROVIDED WITH A CONSUMABLE ITEMS LIST FOR AED 20,000.# THE CONTRACTOR WILL BEAR CONSUMABLES ITEMS UP TO AED 20,000 OREMERGENCY ITEM S (INCLUDED).# TRANSPORTATION (INCLUDED).A. PLANNED PREVENTIVE MAINTENANCE CARRY OUT MAINTENANCE ACTIVITIES ATPREDETERMINED INTERVAL S OR ACCORDING TO THE CRITERIA OR MEASURES TOREDUCE THE PROBABILITY OF FAILURE IN THE</p>						

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			<p>OPERATION OF THE SYSTEM. THE CONTRACTOR MAINTENANCE TEAM WILL PROVIDE A DETAILED SCOPE OF PREVENTIVE MAINTENANCE ACTIVITIES RELATED TO THE FULL SCOPE.# PERFORM MAINTENANCE ACTIVITIES AT PREDETERMINED INTERVALS OR ACCORDING TO STANDARDS OR MEASURES TO REDUCE THE PROBABILITY OF FAILURE OF SYSTEM OPERATION.# THE CONTRACTOR MAINTENANCE TEAM WILL RECOMMEND ACTIVITIES FOR EACH SYSTEM AFTER THEIR ANALYSIS. RECOMMENDATIONS FOR THESE MAINTENANCE ACTIVITIES WILL BE BASED ON OPERATING CONDITIONS DURING THE TARGETED SERVICE LIFE AND SHOULD BE PERFORMED AT REGULAR INTERVALS.# THE CONTRACTOR MAINTENANCE TEAM WILL VISIT THE BUILDING ACCORDING TO THE DEDICATED DEWA PLAN AND THE OVERALL CONDITION OF PLUMBING EQUIPMENT AND ACCESSORIES.# THE CONTRACTOR</p>						

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			<p>MAINTENANCE TEAM SHALL ALSO BE RESPONSIBLE FORESTABLISHING AND IMPLEMENTING THE FOLLOWING PROGRAMS, STANDARDS ANDPROCEDURES, CHECKLIST, AND EMERGENCY ESCALATION, WHICH REQUIRE THEAPPROVAL OF DEWA AND ARE INCLUDED IN THE "SERVICES" PROVIDED BY THECONTRACTOR.# THE PREVENTIVE MAINTENANCE SHALL BE CARRIED OUT AS PER THE DEWA#SPLAN).# PLANNED MAINTENANCE SERVICE TO BE CARRIED OUT IN THE PRESENCE OF DEWACIVIL DEPARTMENT STAFF ONLY.EXECUTION AND OVERSIGHT OF PREVENTIVE MAINTENANCE ("PM") ACTIVITIES IN ACCORDANCE WITH DEWA STANDARD PRACTICE, INCLUDING, WITHOUT LIMITATION:1. WATER SUPPLY SYSTEM:2. PLUMBING FIXTURES:3. DRAINAGE SYSTEM :4. HOT WATER SYSTEM:5. WATER TREATMENT EQUIPMENT:6. WATER METERS AND MONITORING SYSTEMS:7. PLUMBING CONTROL SYSTEMS:8. CONTROL PANE</p>						

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			<p>LS (BOOSTER AND TRANSFER PUMPS).9. BACKFLOW PREVENTION DEVICES:DEWA-CONFIDENTIAL# PREDICTIVE MAINTENANCE / DAILY CHECKLIST (BY DEDIC ATED DEPLOYEDMANPOWER) DAILY PATROLLING OR VISUAL INSPECTION METHOD HAS BEEN ADOPTEDAND APPLIED HERE TO DETECT SURFACE-LEVEL DEFECTS IN THE BUILDINGEQUIPMENT. ON THE EVIDENCE OF DAILY VISUAL INSPECTION AS DETERMINED BYDEWA, IF ANY DEFECTS ARE IDENTIFIED IN THE PLU MBING EQUIPMENT, REACTIVEMAINTENANCE FOR RECTIFICATION SHOULD BE PLANNED AND RECORDED IN THE LOGREGISTER. THE CONTRACTOR MAINTENANCE TEAM SHALL ALSO BE RESPONSIBLE FORA PROBLEM DIAGNOSIS PROGRAM THAT PROVIDES PROCEDURES TO DETERMINE THECAUSE OF OPERATIONAL OR EQUI PMENT FAILURES AND TO PREVENT FUTUREFAILURES THROUGH RECOMMENDED CORRECTIONS, INCLUDING RECOMMENDATIONS</p>						

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			FORJUSTIFICATION.# CHECKING FOR ALL MAJOR AND MINOR SIGNS OF ELECTRICAL MALFUNCTION SUCHAS SHORT CIRCUITS, LOOSE CONNECTIONS, VISIBLE BURNING AND ARCING, ANDSMA LL (SERIAL) EXPLOSIONS.# PLUMBING INSPECTION CHECKLIST: BUT NOT LIMITED TO# INSPECTION OF WALLS AND CEILINGS FOR STAINS.# INSPECTION OF WATER PRESSURE.# INSPECTION AND ENSURE THE WATER SYSTEM IS WATERTIGHT.# INSPECTION OF FAUCETS FOR DAMAGES AND LEAKS.# INSPECTION OF WATER DRAINS FOR CLOGS.# INSPECTION OF TOILETS FOR LOOSE FITTINGS.# INSPECTION OF THE DIRECTIONS FOR HOT AND COLD WATER (HOT TO THE LEFTAND COLD TO THE RIGHT)# INSPECTION OF MOST COMMON PLUMBING PROBLEMS ARE CLOGGED DRAINS ANDTOILETS, LEAKY FAUCETS AND PIPES, WATER HEATER ISSUES, LOW WATERPRESSURE, AND A RUNNING TOILET.B. CONDITIONAL						

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			MAINTENANCE THE CONTRACTOR MAINTENANCE TEAM SHALL ALSO BE RESPONSIBLE FOR CONDITIONAL MAINTENANCE WHEN PROGRAMMED ALARMS INDICATE THAT A PREDETERMINED THRESHOLD HAS BEEN REACHED AND MAY REQUIRE SHUTDOWN TO PERFORM ACTIVITIES. OR WHEN DEWA REQUIRED A CONTRACTOR MAINTENANCE TEAM FOR ANY SPECIAL EVENTS						
2		ITEM-00001	OTHERS (PLUMBING EMERGENCY ITEMS)#	1	JOB				

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

AMC PLUMBING MAINTENANCE

AT DEWA BMC BUILDING

for more information contact Thomaskutty - Phone : 503014789

Site Visit Date <(>&<)> Time : 25.12.2025

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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Payment Terms : Payments shall be quarterly on completion

STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
 - 2) Quotation to be submitted only in local currency U.A.E Dirhams
 - 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
 - 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
 - 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
 - 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.
- If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements
- The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP