

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2412600661  
**DATE** : 23.04.2026  
**REQ No** : 1032601011  
**REQ TITLE** : 1-Servicing & maintenance UPS  
**DELIVERY LOCATION**  
**CLOSING DATE** : 28.04.2026  
**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	SERVICE & MAINTENANCE OF BORRI 10KVA 220V AC UPS SYSTEM IN NEW JAFZA DFOSYSTEM.1.#THE VENDOR SHALL DO THE GENERAL MAINTENANCE OF BORRI 220V AC UPSSYSTEMS.2.#DURING MAINTENANCE EXISTING ALARM SHOULD BE RECTIFIED BY VENDOR.ALARM DETAIL AS BELOW IN BOTH UPS.(UPS -A) MANUAL BYPASS IS FEEDING THE LOAD & EPROM ERROR ALARM(UPS -B) THE EMERGENCY BYPASS IS FEEDING THE LOAD, A12: UPSSTATUS COMMON ALARM & A16- BYPASS ALARM3.#THE SYSTEM#S DEFECTIVE COMPONENTS ARE TO BE REPLACED DURING THEMANTENANCE OF UPS; MATERIAL WILL BE PROVIDED BY DEWA.4.#ALL THE REQUIRED TOOLS & CONSUMABLES SHALL BE PROVIDED BY VENDOR FORCARRYING OUT THE MAINTENANCE ACTIVITIES.5.#THE VENDOR SHALL FOLLOW ALL THE DEWA SAFETY PROCEDURES.6.#THE VENDOR SHALL PROVIDE A DETAILED REPORT ON MAINTENANCE ACTIVITY.FOR ANY	3	DAY				

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TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

**SPECIAL NOTES / INSTRUCTIONS:**

Servicing & maintenance of 10kVA 220V AC UPS System in NEW JAFZA station DFO system.

The BORRI makes 220V UPS installed in NEW JAFZA.

For any technical clarification please contact Mr. Khalid 04-8024552

Mob. 0553972853 E Mail: khalid.hussain@dewa.gov.ae or Mr. Ernan Nuqui

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8) Data Privacy, Security and Sharing:

- Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
- DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
- DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
- DEWA reserves the right to withhold data from third parties if deemed sensitive.
- Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
- Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
- Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

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13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

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in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2412600661  
**DATE** : 23.04.2026  
**REQ No** : 1032601011  
**REQ TITLE** : 1-Servicing & maintenance UPS  
**DELIVERY LOCATION**  
**CLOSING DATE** : 28.04.2026  
**CLOSING TIME** : 10:00:00

**SUPPLIER'S REMARKS :**

**SUPPLIER'S SIGNATURE AND STAMP**