

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2412601231
DATE : 23.07.2026
REQ No : 1172600449
REQ TITLE : Borehole Inspection Camera Sy
DELIVERY LOCATION : 0009 - BMC STORES
CLOSING DATE : 30.07.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1	7000000013		PORTABLE DOWNHOLE BOREHOLE INSPECTION CAMERA SYSTEM (EQUIVALENT OR SUPERIOR TO R-CAM 1000 XLT)1. GENERAL THE SUPPLY, DELIVERY, TESTING, COMMISSIONING, TRAINING, WARRANTY AND AFTER-SALES SUPPORT OF A PORTABLE DOWNHOLE BOREHOLE CAMERA SYSTEM FOR GROUNDWATER WELL INSPECTION AND REHABILITATION PROJECTS UNDER DESERT OPERATING CONDITIONS.2. APPLICABLE STANDARD EQUIPMENT SHALL COMPLY WITH RELEVANT ISO STANDARDS, CE REQUIREMENTS, ELECTRICAL SAFETY REQUIREMENTS AND MANUFACTURER QUALITY ASSURANCE PROCEDURES.3. ENVIRONMENTAL CONDITIONS SYSTEM SHALL OPERATE IN AMBIENT TEMPERATURES FROM 15°C TO 55°C, RELATIVE HUMIDITY UP TO 95%, AND DUSTY DESERT ENVIRONMENTS COMMON IN THE UAE.4. TECHNICAL REQUIREMENTS CAMERA SYSTEM SHALL INSPECT WELLS UP TO 300 M DEPTH; DUAL-VIEW COLOR CAMERA; 360° ROTATION;	1	EA				

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			STAINLESS STEEL HOUSING; HIGH-INTENSITY LEDLIGHTING; DIGITAL DEPTH ENCODER; DVR RECORDING; 9-INCH OR LARGER MONITOR; RECHARGEABLE BATTERY SYSTEM; KEVLAR REINFORCED CABLE.5. FUNCTIONAL REQUIREMENTS INSPECTION OF CASING, SCREENS, PUMP INSTALLATIONS, CORROSION, ENCRUSTATION, SEDIMENT ACCUMULATION, BLOCKAGES, STRUCTURAL DEFECTS, AND FOREIGN OBJECTS.6. SCOPE OF SUPPLY COMPLETE CAMERA UNIT, REEL, CABLE, CONTROL UNIT, MONITOR, CHARGER, BATTERIES, TRANSPORT TROLLEY, CENTRALIZERS, SOFTWARE, MANUALS, AND SPARE PARTS.7. SITE ACCEPTANCE TEST (SAT) VENDOR SHALL CONDUCT FIELD DEMONSTRATION IN AN OPERATIONAL WELL AND VERIFY ALL FUNCTIONS AFTER INSTALLATION.8. TRAINING MINIMUM ONE-DAY OPERATOR TRAINING AND ONE-DAY MAINTENANCE TRAINING FOR DEWA PERSONNEL.9.						

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			WARRANTY MINIMUM 24 MONTHS COMPREHENSIVE WARRANTY FROM COMMISSIONING DATE. 10. SPARE PARTS RECOMMENDED SPARE PARTS LIST AND AVAILABILITY COMMITMENT FOR 10 YEARS. 11. DOCUMENTATION TECHNICAL DATA SHEETS, MANUALS, CALIBRATION CERTIFICATES, WARRANTY CERTIFICATES, FAT/SAT REPORTS AND AS-SUPPLIED DOCUMENTATION. 12. VENDOR QUALIFICATION VENDOR SHALL HAVE EXPERIENCE SUPPLYING SIMILAR SYSTEMS TO WATER UTILITIES, MUNICIPALITIES, OR GROUNDWATER AUTHORITIES. PARAMETER REQUIREMENT MAXIMUM INSPECTION DEPTH MINIMUM 100 TO 300 M (300 TO 1,000 FT) BOREHOLE DIAMETER SUITABLE FOR 6 #12 INCH CASING WELL CAMERA TYPE D VIEW COLOR CAMERA (SIDE VIEW & DOWN VIEW) CAMERA ROTATION 360° SIDE-VIEW ROTATION CAMERA HOUSING HEAVY-DUTY STAINLESS STEEL, WATER PROOF ILLUMINATION HIGH-INTENSITY LED						

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			LIGHTING WITH ADJUSTABLE BRIGHTNESS CABLE LENGTH 150 M TO 300 M KEVLAR REINFORCED ARMORED CABLED DEPTH MEASUREMENT DIGITAL ON-SCREEN DEPTH COUNTERMONITOR MINIMUM 9-INCH COLOR LCD DISPLAYRECORDING SYSTEM INTEGRATED DVR WITH RECORDI NG AND PLAYBACKSTORAGE MINIMUM 16 GB INTERNAL MEMORY AND USB STORAGEPOWER SUPPLY RECHARGEABLE 12 VDC BATTERYBATTERY RUNTIME MINIMUM 4 HOURSOPERATING TEMPERATURE 15°C TO +50°C						

TOTAL AMOUNT IN WORDS:

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SPECIAL NOTES / INSTRUCTIONS:

Borehole Inspection Camera System

STANDARD TERMS & CONDITIONS

1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.

2) Prices should be 'DDP' delivery duty paid at DEWA stores.

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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3) Quotation to be submitted only in local currency U.A.E Dirhams

4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.

5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.

6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.

7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8)Data Privacy, Security and Sharing:

a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.

b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.

c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.

d) DEWA reserves the right to withhold data from third parties if deemed sensitive.

e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.

f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.

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g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

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15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP