

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2412601257
DATE : 28.07.2026
REQ No : 1032603076
REQ TITLE : 1032603076:Remote Desktop
DELIVERY LOCATION
CLOSING DATE : 31.07.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	TENDER TECHNICAL SPECIFICATIONREMOTE DESKTOP PROTOCOL (RDP) CONNECTIVITY ASSESSMENT, DESIGN, SECURITYVALIDATION AND IMPLEMENTATION . SCOPE OF WORKTHE OBJECTIVE OF THIS PROJECT IS TO ASSESS, REVIEW, DESIGN, VALIDATESECURITY, AND PLAN THE IMPLEMENTATION OF SECURE REM OTE DESKTOP PROTOCOL(RDP) CONNECTIVITY FROM THE AL QOUZ SUSTAINABLE BUILDING GROUND FLOOR TOTHE BMC BUILDING- AL RUWAYYAH SECURITY O PERATIONS CENTRE (SOC). THE WORKENCOMPASSES THE EVALUATION AND CONFIGURATION OF NETWORK INFRASTRUCTURE,INCLUDING SWITCHES AND FIREWA LLS, TO ENSURE SECURE AND RELIABLECONNECTIVITY.SYSTEMS IN SCOPE.#CMS SERVER AND WORKSTATIONS.#REMOTE MAINTENANCE SYSTEM FOR THE AL Y ASAT RO PLANT1. INFRASTRUCTURE AND SECURITY REVIEW.#REVIEW THE EXISTING	1	LS				

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			NETWORK, FIREWALL, AND SECURITY POLICIES TO IDENTIFY ANY GAPS OR IMPROVEMENTS REQUIRED FOR SECURE RDP CONNECTIVITY. #ASSESS THE CONNECTIVITY REQUIREMENTS BETWEEN ENDPOINTS, THE CORE NETWORK, AND RACK INFRASTRUCTURE TO ENSURE SEAMLESS COMMUNICATION. #REVIEW VLAN CONFIGURATION AND THE ASSOCIATED NETWORK SEGMENTATION TO MAINTAIN SECURITY AND EFFICIENCY. #VALIDATE THE SWITCH CONFIGURATIONS THAT ARE RELEVANT TO THE PROPOSED IMPLEMENTATION, ENSURING COMPATIBILITY WITH THE PROJECT OBJECTIVES. 2. NETWORK AND ROUTING ASSESSMENT #REVIEW IP ADDRESSING REQUIREMENTS TO FACILITATE PROPER NETWORK COMMUNICATION AND MANAGEMENT. #VALIDATE GATEWAY AND ROUTING CONFIGURATIONS TO GUARANTEE CORRECT DATA FLOW WITHIN THE NETWORK. #ASSESS THE CONNECTIVITY PATHS NECESSARY FOR SECURE						

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			RDP ACCESS,ENSURING ALL LINKS ARE ROBUST AND SECURE.#VERIFY NETWORK ADDRESS TRANSLATION (NAT) AND ROUTING DEPENDENCIESWHERE APPLICABLE TO SUPPORT SEAMLESS REMOTE ACCESS.3. FIREWALL REVIEW AND CONFIGURATION PLANNING.#REVIEW FIREWALL POLICIES FOR BOTH CHECK POINT AND FORTINET FIREWALLSTO CONFIRM THEY MEET THE SECURITY REQUIREMENTS FOR RDP CONNECTIVITY.#VALIDATE TRAFFIC FLOW AND REQUIRED ACCESS RULES TO ENSURE SECURE ANDUNINTERRUPTED REMOTE DESKTOP SESSIONS.#REVIEW AUTHENTICATION REQUIREMENTS ACROSS ALL SECURITY LAYERS TOMAINTAIN A STRONG SECURITY POSTURE.#IDENTIFY SECURITY DEPENDENCIES THAT MAY IMPACT REMOTE ACCESS ANDADDRESS THEM AS PART OF THE IMPLEMENTATION.4. SECURITY INTEGRATION ASSESSMENT.#REVIEW EXISTING AUTHENTICATION AND AUTHORIZATION						

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			ION MECHANISMS TO ENSURE THEY ARE ROBUST AND SUITABLE FOR THE PLANNED RDP DEPLOYMENT. #VALIDATE INTEGRATION REQUIREMENTS FOR CRITICAL SECURITY CONTROLS, INCLUDING: #MULTI-FACTOR AUTHENTICATION (MFA) #PRIVILEGED ACCESS MANAGEMENT (PAM) #ACTIVE DIRECTORY / LDAP AUTHENTICATION #OTHER APPLICABLE SECURITY CONTROLS5. ONSITE ASSESSMENT AND VALIDATION #CONDUCT AN ONSITE REVIEW AND VALIDATION OF THE ENVIRONMENT TO VERIFY THE EXISTING SETUP AND IDENTIFY ANY GAPS. #CONFIRM THAT ALL PREREQUISITES FOR IMPLEMENTATION ARE MET BEFORE PROCEEDING WITH THE DEPLOYMENT. #IDENTIFY ANY ADDITIONAL TECHNICAL REQUIREMENTS OR CONSTRAINTS THAT MAY AFFECT THE PROJECT. #PROVIDE RECOMMENDATIONS AND IMPLEMENTATION GUIDANCE TO ENSURE A SUCCESSFUL ROLLOUT.6.						

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			DOCUMENTATION AND IMPLEMENTATION PLAN.#DELIVER DETAILED IMPEMENTATION RECOMMENDATIONS BASED ON THEASSESSMENT FINDINGS.#PROVIDE COMPREHENSIVE CONFIGURATION AND CONNECTIVITY REQUIREMENTS FORTHE SECURE RDP SOLUTION.#SUBMIT A DEPLOYMENT APPROACH AND AN ACTIONABLE IMPLEMENTATION PLANFOR THE PROJECT.DELIVERABLES.#NETWORK AND SECURITY ASSESSMENT FINDINGS REPORT.#FIREWALL AND CONNECTIVITY REVIEW REPORT.#CHECKLIST OF RDP IMPLEMENTATION PREREQUISITES.#DEPLOYMENT AND IMPLEMENTATION RECOMMENDATIONS.#TECHNICAL CONSULTATION SUPPORT DURING PLANNING ACTIVITIES						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

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Remote Desktop Protocol (RDP) Connectivity Assessment, Design, Security
Validation and Implementation

STANDARD TERMS & CONDITIONS

- 1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.
- 2) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8)Data Privacy, Security and Sharing:

- a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
- b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
- c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
- d) DEWA reserves the right to withhold data from third parties if deemed sensitive.
- e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
- f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
- g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

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12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP