

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2412601424
DATE : 24.08.2026
REQ No : 1032603381
REQ TITLE : 1 AMC for Calibration Service
DELIVERY LOCATION
CLOSING DATE : 27.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	CALIBRATION FOR DRAGER REGARD GAS DETECTION SYSTEM AT DEWA HYDROGEN BUILDING AMC FOR CALIBRATION SERVICES FOR DRAGER REGARD GAS DETECTION SYSTEM DEWA HYDROGEN BUILDING1. GENERAL REQUIREMENTS1.1 SITE ASSESSMENT AND SYSTEM EVALUATION PRIOR TO COMMENCEMENT OF THE CONTRACT, THE CONTRACTOR SHALL CARRY OUT A COMPREHENSIVE ASSESSMENT OF THE INSTALLED DRAGER REGARD GAS DETECTION SYSTEM AT THE DEWA HYDROGEN BUILDING. THE ASSESSMENT SHALL INCLUDE: # VERIFICATION OF OPERATIONAL STATUS AND FUNCTIONALITY OF THE COMPLETE GAS DETECTION SYSTEM. # INSPECTION OF GAS DETECTORS, CONTROLLERS, ALARM INTERFACES, POWER SUPPLIES, DISPLAY UNITS AND COMMUNICATION MODULES. # EVALUATION OF SENSOR CONDITION, CALIBRATION STATUS AND PERFORMANCE. # INSPECTION OF FIELD WIRING, CABLE TERMINATIONS AND	1	NO				

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			ASSOCIATED ACCESSORIES.# ID ENTIFICATION OF ANY ABNORMAL CONDITIONS, DETERIORATION, OR COMPONENTS APPROACHING END OF SERVICE LIFE.THE CONTRACTOR SHALL SUBMIT A T ECHNICAL ASSESSMENT REPORT HIGHLIGHTING THE SYSTEM CONDITION AND ANY RECOMMENDATIONS REQUIRING DEWA'S REVIEW AND APPROVAL.1.2 CONTRACT OR QUALIFICATION REQUIREMENTS THE CONTRACTOR SHALL:# HAVE A MINIMUM OF FIVE YEARS PROVEN EXPERIENCE IN MAINTENANCE AND CALIBRATION OF INDUSTRIAL GAS DETECTION SYSTEMS.# DEMONSTRATE PREVIOUS EXPERIENCE WITH DRAGER REGARD GAS DETECTION SYSTEMS OR EQUIVALENT SYSTEMS.# E MPLOY QUALIFIED AND CERTIFIED CALIBRATION ENGINEERS AND TECHNICIANS.# PROVIDE EVIDENCE OF OEM TRAINING, AUTHORIZATION, OR TECHNICAL C OMPETENCY.# SUBMIT VALID TRADE LICENSE AND RELEVANT						

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			CERTIFICATIONS.DEWA-CONFIDENTIAL1.3 CONTRACT DURATIONTHE CONTRACT SHALL BE VALID FOR A PERIOD OF TWELVE MONTHS FROM THE DATEOF AWARD.1.4 STANDARDS AND COMPLIANCEALL CALIBRATION SERVICES SHALL COMPLY WITH:# DRAGER MANUFACTURER'S RECOMMENDATIONS.# APPLICABLE IEC STANDARDS AND INDUSTRIAL BEST PRACTICES.# UAE FIRE AND LIFE SAFETY CODE OF PRACTICE .# DUBAI CIVIL DEFENSE REQUIREMENTS.# DEWA ENGINEERING AND HSE REQUIREMENTS.ALL CALIBRATION EQUIPMENT AND CALIBRATION GASES USED SHA LL POSSESS VALIDTRACEABLE CALIBRATION CERTIFICATES FROM APPROVED AND ACCREDITED SOURCES.2. SCOPE OF WORK2.1 SEMI-ANNUAL CALIBRATION SERVICESTHE CONTRACTOR SHALL PERFORM TWO (2) CALIBRATION VISITS PER YEAR AT SIXMONTH INTERVALS FOR THE COMPLETE DRAGER REGARD GAS DE						

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			TECTION SYSTEM.EACH CALIBRATION VISIT SHALL INCLUDE, BUT NOT BE LIMITED TO, THEFOLLOWING ACTIVITIES:INSPECTION AND FUNCTIONAL VERIFICATION# VISUAL INSPECTION OF ALL GAS DETECTORS, CONTROLLERS, MODULES ANDASSOCIATED EQUIPMENT.# VERIFICATION OF DETECTOR STATUS INDICATIONS AND FAULT CONDITIONS.# INSPECTION OF DETECTOR HOUSINGS, MOUNTING ARRANGEMENTS AND CABLECONNECTIONS.# VERIFICATION OF COMMUNICATION BETWEEN DETECTORS AND CONTROL PANELS.DEWA-CONFIDENTIAL# VERIFICATION OF ALARM OUTPUTS, RELAY FUNCTIONS AND SYSTEM RESPONSES.# VERIFICATION OF SIGNAL TRANSMISSION TO BMS/SCADA SYSTEMS, WHEREAPPLICABLE.CALIBRATION ACTIVITIES# ZERO CALIBRATION AND SPAN CALIBRATION OF ALL INSTALLED GAS DETECTORS.# CALIBRATION USING CERTIFIED AND TRACEABLE CALIBRATION GAS CYLINDERSAPPROVED BY THE OEM.# VERIFI						

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			CATION OF ALARM SET POINTS AND OPERATING PARAMETERS.# VERIFICATION OF DETECTOR RESPONSE TIMES AND MEASUREMENT ACCURACY.# FUNCTIONAL TESTING OF AUDIBLE AND VISUAL ALARM DEVICES.# VERIFICATION OF FAULT MONITORING AND EVENT LOGGING FUNCTIONS.CLEANING AND GENERAL INSP ECTION# CLEANING OF DETECTOR SENSOR HEADS AND EXTERNAL SURFACES.# CLEANING OF CONTROL PANEL SURFACES AND DISPLAY UNITS.# INSPECTION OF CABLE TERMINATIONS AND ELECTRICAL CONNECTIONS.# INSPECTION OF DETECTOR MOUNTING HARDWARE AND PROTECTION ACCESSORIES.ALL CALIBRATI ON WORKS SHALL BE CARRIED OUT IN THE PRESENCE OF ANAUTHORIZED DEWA REPRESENTATIVE AND DOCUMENTED THROUGH SIGNED SERVICEREPORTS.2.2 S YSTEM HEALTH ASSESSMENTDURING EACH CALIBRATION VISIT, THE CONTRACTOR SHALL ASSESS THE OVERALLCONDITION AND						

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			PERFORMANCE OF THE GAS DETECTION SYSTEM AND IDENTIFY ANY ABNORMALITIES OR DETERIORATION AFFECTING SYSTEM RELIABILITY. THE ASSESSMENT SHALL INCLUDE: # SENSOR HEALTH EVALUATION. # PERFORMANCE VERIFICATION OF GAS DETECTORS. # REVIEW OF ALARM AND FAULT HISTORY. # IDENTIFICATION OF DEVICES APPROACHING END-OF-LIFE. # IDENTIFICATION OF ANY RECOMMENDATIONS TO IMPROVE SYSTEM RELIABILITY AND SAFETY. DEWA-CONFIDENTIAL A DETAILED SYSTEM HEALTH ASSESSMENT REPORT SHALL BE SUBMITTED AFTER EACH CALIBRATION VISIT. 2.3 EXCLUSION: THIS CONTRACT IS STRICTLY FOR CALIBRATION SERVICES ONLY. IF ANY DEFECTS, MALFUNCTIONS OR EQUIPMENT FAILURES ARE IDENTIFIED DURING CALIBRATION ACTIVITIES, THE CONTRACTOR SHALL SUBMIT A DETAILED TECHNICAL REPORT AND SEPARATE QUOTATION FOR DEWA REVIEW AND						

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			APPROVAL.NO REPAIR, REPLACEMENT OR MODIFICATION SHALL BE PERFORMED WITHOUT PRIORWRITTEN APPROVAL FROM DEWA.2.4 CALIBRATION CERTIFICATES AND DOCUMENTATIONTHE CONTRACTOR SHALL PROVIDE THE FOLLOWING DOCUMENTATION AFTER EACHCALIBRATION VISIT:# INDIVIDUAL CALIBRATION CERTIFICATES FOR ALL GAS DETECTORS.# CALIBRATION GAS TRACEABILITY CERTIFICATES.# CALIBRATION SERVICE REPORT.# FUNCTIONAL TEST REPORT.# DETECTOR PERFORMANCE RECORDS.# SYSTEM HEALTH ASSESSMENT REPORT.# RECOMMENDATIONS FOR ANY OBSERVED DEFICIENCIES.ALL REPORTS AND CERTIFICATES SHALL BE SUBMITTED WITHIN FIVE (5) WORKINGDAYS FOLLOWING COMPLETION OF THE CALIBRATION SERVICES.3. DOCUMENTATION AND REPORTINGTHE CONTRACTOR SHALL MAINTAIN COMPLETE DIGITAL RECORDS OF ALLCALIBRATION ACTIVITIES, INCLUDING:#						

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			CALIBRATION SCHEDULES.# SERVICE REPORTS.DEWA-CONFIDENTIAL# CALIBRATION CERTIFICATES.# CALIBRATION GAS CERTIFICATES.# FUNCTIONAL TEST RECORDS.# SYSTEM HEALTH ASSESSMENT REPORTS.# EQUIPMENT PERFORMANCE RECORDS.# RECOMMENDATIONS AND OBSERVATIONS.AT THE END OF THE CONTRACT PERIOD, THE CONTRACTOR SHALL SUBMIT AN ANNUALSUMMARY REPORT DETAILING THE OVERALL CONDITION, PERFORMANCE ANDRELIABILITY OF THE GAS DETECTION SYSTEM.4. SERVICE LEVEL REQUIREMENTS NON-COMPLIANCE EVENT #PENALTY #FAILURE TO ATTEND SCHEDULED CALIBRATION VISIT #10% DEDUCTION FROMAPPLICABLE INVOICE #DELAY IN SUBMISSION OF CALIBRATION CERTIFICATES #3% DEDUC TION PEROCURRENCE #FAILURE TO PROVIDE REQUIRED REPORTS AND DOCUMENTATION #3% DEDUCTION PEROCURRENCE #USE OF NON-CERTIFIED CALIBRAT						

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			ION EQUIPMENT OR GASES #10% DEDUCTION ANDRE-CALIBRATION AT CONTRACTOR'S COST #REPEATED NON-COMPLIANCE EXCEEDING THREE INCIDENTS #CON TRACT REVIEW ANDPOSSIBLE TERMINATION #						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

1 AMC for Calibration Services for Drager Regard Gas Detection System.

STANDARD TERMS & CONDITIONS

- RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.
- Prices should be 'DDP' delivery duty paid at DEWA stores.
- Quotation to be submitted only in local currency U.A.E Dirhams
- DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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perceived Conflict of Interest.

6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.

7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8)Data Privacy, Security and Sharing:

- a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
- b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
- c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
- d) DEWA reserves the right to withhold data from third parties if deemed sensitive.
- e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
- f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
- g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If

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the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP