

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2492500899
DATE : 29.12.2025
REQ No : 1172501430
REQ TITLE : AIR-COOLED CHILLER
DELIVERY LOCATION
CLOSING DATE : 05.01.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1	7000000011		13. HEALTH, SAFETY & ENVIRONMENTAL COMPLIANCE#ALL WORKS SHALL COMPLY WITH DEWA#S HSE REGULATIONS.#CONTRACTOR SHALL PREPARE A METHOD STATEMENT AND RISK ASSESSMENT PRIOR TO COMMENCEMENT.#ALL PERSONNEL SHALL USE APPROPRIATE PPE DURING INSTALLATION AND TESTING.#WORK AREA SHALL BE MAINTAINED CLEAN AND SAFE AT ALL TIMES.14. SLA CONDITION1. BASED ON CRITICALITYI. P 1 - EMERGENCY: LIFE, PROPERTY, ENVIRONMENT AND / OR BUSINESS CONTINUITY AT RISK.A.ITEM: PRIORITY P1 SLA RESPONSE DETAILSB.PRIORITY: P1- EMERGENCYC.TIME TO RESPOND: 30 MINUTESD.TIME TO RESOLVE: 4 HOURS#TYPICAL (P1- EMERGENCY PROBLEMS)1.SIGNIFICANT IMPACT HAS OCCURRED OR HAS THE POTENTIAL TO OCCUR TO THE CLIENT / BUSINESS OPERATION.2.HEALTH AND SAFETY ISSUES. AN INJURY HAS OCCURRED, OR AN IMMEDIATE THREAT OF INJURY IS	1	EA				

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			<p>PRESENT.3.SIGNIFICANT DAMAGE TO PROPERTY HAS OCCURRED.4.ANY ENVIRONMENTAL PROBLEM THAT PRESENTS AN IMMEDIATE RISK OF SIGNIFICANTCONTAMINATION OF THE RESIDENCE, WORKPLACE OR ENVIRONMENT.5.ANY RISK THAT WOULD ENDANGER SECURITY OF THE PROPERTY AND OCCUPIERS.II. P2 - NON-EMERGENCY; CANNOT WAIT UNTIL THE NEXT SCHEDULED VISITWITHOUT HAVING A NEGATIVE IMPACT TO THE CLIENT / BUSINESS OPERATION.A.ITEM: PRIORITY P2 SL</p> <p>A RESPONSE DETAILSB.PRIORITY: P2-URGENTC.TIME TO RESPOND: 30 MINUTESD.TIME TO RESOLVE: 8 HOURS#TYPICAL (P2- URGENT PROBLEMS)1.MINOR IMPACT HAS OCCURRED OR HAS POTENTIAL OF OCCURRING TO THE CLIENT /BUSINESS OPERATION.2.POTENTIAL OCCUPATIONAL HEALTH AND SAFETY ISSUE PRESENTING POSSIBLETHREAT OF INJURY.DEWA-CONFIDENTIAL3.ENVIRONMENTAL</p>						

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			<p>ISSUE PRESENTING POTENTIAL RISK OF MINOR CONTAMINATION OF RESIDENCE, WORKPLACE OR ENVIRONMENT.III. P3-ROUTINE: SERVICE THAT CAN WAIT UNTIL A REGULAR VISIT WITHOUT HAVING A NEGATIVE IMPACT TO THE CLIENT / BUSINESS OPERATION.A.ITEM: PRIORITY P3 SLA RESPONSE DETAILSB.PRIORITY: P3-ROUTINEC.TIME TO RESPOND: 1 DAYD.TIME TO RESOLVE: 2 DAYS#TYPICAL (P3-ROUTINE PROBLEMS)1.MINOR PRESENTATION ISSUE.2.POTENTIAL OCCUPATIONAL HEALTH AND SAFETY ISSUE.3.NO THREAT OF INJURY IS PRESENT.15. GENERAL CONDITION & MOBILIZATION AT SITE OF THE CONTRACT1. THE CONTRACTOR SHALL OBTAIN ALL NECESSARY APPROVALS/CLEARANCE FROM CONCERNED DEWA ENGINEER/SUPERVISOR BEFORE COMMENCING ANY MAINTENANCE ACTIVITIES.2. SUPERVISOR SHALL BE RESPONSIBLE FOR THE SAFETY OF MEN/ EQUIPMENT DURING THE</p>						

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			<p>MAINTENANCE ACTIVITIES AND ALSO MUST ENSURE THAT WORKEXECUTED IS OF HIGHEST STANDARD.3. THE CONTRACTOR SHALL TAKE CARE OF ALL RELATED FORMALITIES LIKE MOBILIZATION OF STAFF, ENSURING TOOLS & TEST EQUIPMENT#S ARE AVAILABLE AT SITE FOR CARRYING OUT THE CORRECTIVE MAINTENANCE ACTIVITIES.4. TRANSPORTATION OF STAFF FROM & TO THE SITE SHALL BE ARRANGED BY THE CONTRACTOR.5. AFTER AWARDED THE LPO CONTRACTOR MUST APPLY FOR FULL TEAM ENTRY PERMIT FOR DURATION OF 6 MONTHS FOR VARIOUS ADMIN BUILDINGS AND FOR JEBEL ALI ACCOMMODATION THE CONTRACTOR MUST APPLY FOR 3 MONTHS WITH ALL THE SUPPORTING DOCUMENTS (PASSPORT, VISA, EID COPY, VEHICLE DETAILS).6. DEWA WILL NOT ACCEPT ANY CLAIM FOR EXTRAS BEYOND THE ORDER PRICE DURING AND AFTER THE EXECUTION OF WORK, UNLESS THE C</p>						

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			<p>LAIM WITH PROPERJUSTIFICATION IS APPROVED BY DEWA MANAGEMENT.7. THE CONTRACTOR SHALL BE RESPONSIBLE FOR ANY DISCREPANCIES OR DAMAGEO</p> <p>F THE EXISTING SYSTEM DURING EXECUTION OF THE WORK.8. THE CONTRACTOR MUST EXECUTE ALL RELATED WORK REQUIRED, FOR THE SAFEEXECUTION O</p> <p>F MAINTENANCE ACTIVITY, EVEN THOUGH NOT MENTIONED EXPLICITLYIN THE ORDER.DEWA-CONFIDENTIAL9. COVID-19 PRECAUTION MEASURES TO BE FOLL</p> <p>OWED AS PER DEWA HEALTH &SAFETY DEPARTMENT RECOMMENDATION UNTIL FURTHER NOTICE.10. CONTRACTOR STAFF IS REQUIRED TO ALWAYS WEAR PROPE</p> <p>R PERSONALPROTECTIVE EQUIPMENT ON THE SITE.16. SAFTEY PRECAUTION & SITE CLEANLINESS1. THE AREA OF WORK SHOULD BE ALWAYS KEPT CLEAN &</p> <p>CLEAR DURING AND AFTERWORK. IF ANY WASTE IS GENERATED, THEN IT SHOULD BE CLEANED AND DISPOSEDOF IMMEDIATELY.2. THE CONTRACTOR</p>						

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			<p>MUST ENSURE THAT ALL STAFF INSIDE DEWA PREMISES SHALL FOLLOW DEWA'S SAFETY & ENVIRONMENTAL RULES AND REGULATIONS.3. NO WELDING, FLAME HEATING OR CUTTING, GRINDING, PNEUMATIC CHIPPING ETC. SHALL BE CARRIED OUT WITHOUT SPECIFIC CLEARANCE FROM DEWA. ALL SUCH ACTIVITIES WILL BE CARRIED OUT THROUGH "HOT WORK PERMITS". HOT WORK PERMITS, IF REQUIRED, SHALL BE OBTAINED ON A DAILY BASIS.4. THE CONTRACTOR SHALL AT NO TIME KEEP INFLAMMABLE SUBSTANCES IN THE PLANT/WORK AREAS. BUT IN-CASE SUCH ITEMS ARE REQUIRED FOR THE ACTIVITY, THEN ALL REQUIRE D PERMISSION MUST BE OBTAINED FROM THE AUTHORITIES CONCERNED.5. WORKMEN SHALL WEAR ALL NECESSARY PPE'S LIKE UNIFORM, SAFETY SHOES AND HELMET AT WORK SITE.6. ALL ADJOINING PLANT INSTALLATIONS, INSTRUMENTS, ELECTRIC CABLES</p>						

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			<p>AND CUBICLES SHALL BE ADEQUATELY PROTECTED DURING EXECUTION OF ANY MAINTENANCE ACTIVITIES. 7. RIGGING TOOLS & TACKLES WITH VALID TEST/ INSPECTION CERTIFICATES FROM 3RD PARTY SHALL ONLY BE USED BY THE CONTRACTOR. 17. TERMS OF PAYMENT 1. PAYMENTS OF THE CONTRACT WILL BE PAID AFTER CARRYING OUT PREVENTIVE MAINTENANCE SERVICES AND COMPLETION OF 3 MONTHS (QUARTERLY BASIS). 2. THE INVOICE SHALL BE ADDRESSED TO OUR FINANCE DEPARTMENT ALONG WITH THE COMPLETION OF THE SERVICE REPORT. 18. WARRANTY 1. WARRANTY OF 01 (ONE) YEAR AGAINST THE SUPPLIED MATERIAL & WORKMANSHIP IS TO BE PROVIDED. 2. THE WARRANTY WILL TAKE EFFECT FROM THE DATE OF TAKEOVER BY DEWA ON THE JOB CARRIED OUT BY THE CONTRACTOR. 19. PENALTY CLAUSE 1. IN CASE A CONTRACTOR, DUE TO HIS FAULT, FAILS TO</p>						

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			<p>COMPLETE THE JOB INTIME AS PER GIVEN AND AGREED SCHEDULE, THEN CONTRACTOR IS LIABLE TO PA</p> <p>Y1.25% OF THE JOB VALUE AS PENALTY FOR EVERY WEEK OF DELAY WITH A MAXIMUMCEILING OF 10%.DEWA-CONFIDENTIAL2. IN CASE THE CONTRACTOR F</p> <p>AILS TO KEEP THE ACTIVITY SCHEDULE INPROGRESS, THEN DEWA WILL TAKE OVER THE WORK AND EXECUTE IT THE WAY THATMAY FEEL RIGHT TO MEET T</p> <p>HE TIME SCHEDULE. THE EXPENDITURE INCURRED WILLBE BACK CHARGED TO THE CONTRACTOR.K. TERMINATION1. DURING THE ENGAGEMENT, THE CONTRAC</p> <p>TOR TEAM IS OBLIGED TO FULFILL ALLSERVICES AND REQUIREMENTS IN ACCORDANCE TO THE HIGHEST STANDARDS ANDQUALITY OF RESOURCE AND WORK.2</p> <p>. IF ANY CONTRACTOR FAILS TO FOLLOW THE ABOVE PROCEDURE, A WARNINGLETTER WILL BE ISSUED, AND IT WILL MEASURE AND EVALUATE FOR FUTURE</p>						

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			<p>CONTRACTS. AFTER THE WARNING AGAIN NOT FOLLOWED THE PROCEDURE, ACTION WILL BE TAKEN AS PER DEWA POLICY.3. DURING THE AGREEMENT, CONTR</p> <p>ACTOR RESERVES THE RIGHT TO MONITOR THE QUALITY AND SPEED OF THE PERFORMANCE. IN THE EVENT OF ANY SHORTFALLS BY THE CONTRACTOR TEAM, D</p> <p>EWA RESERVES THE RIGHT TO ISSUE A ONE-TIME OFFICIAL FOLLOWING UNSATISFACTORY PERFORMANCE OR MISCONDUCT AT WORK. FAILURE TO IMPROVE ON THIS WARNING SHALL RESULT IN TERMINATION OF THE AGREEMENT AND IN THIS EVENT CONTRACTOR TEAM SHALL BE ENTITLED TO PERFORM SMOOTH AND PR</p> <p>OPER HANDOVER WITHOUT ANY DELAY.20. DOCUMENTS1. ON SATISFACTORY COMPLETION OF EACH ACTIVITY, A DETAILED FACT-FINDING REPORT (IN ENGLISH) SHALL BE SUBMITTED WHICH WILL COVER ROOT CAUSE ANALYSIS, OBSERVATIONS, RECOMMENDATIONS AND CONFIRMATION OF</p>						

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			EQUIPMENTFITNESS BASED ON THE TEST RESULTS.21. CONTACT EINGINEERS IN DEWA CIVIL TEAM FOR DOCUMENTS SUBMISSION ONSITE VISIT:#MR. MOHIDEEN ESMAIL (EMAIL: MO HIDEEN.ESMAIL@DEWA.GOV.AE / TEL.04-3227879/MOB: 055-3810513)#MR. RASHED KHAMIS (EMAIL: RASHED.MANA@DEWA.GOV.AE/ MOB: 050-5158400)*** *****						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

AIR-COOLED CHILLER

SUPPLY, REPLACEMENT, TESTING <(>&<)> COMMISSIONING OF AIR-COOLED CHILLER

AT JEBAL ALI FAMILY BUILDING-2

for more information contact Mohideen - Phone : 553810513

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Site Visit Date <(>&<)> Time :31.12.2025

Payment Terms : 30% upon delivery of materials, 65% upon project handover -Retention Condition 5%

STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
 - 2) Quotation to be submitted only in local currency U.A.E Dirhams
 - 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
 - 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
 - 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
 - 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.
- If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements
- The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP