REQUEST FOR QUOTATION
LOCAL PURCHASE SECTION

RFQ NUMBER : 2492600796

DATE : 13.11.2026
REQ No : 1172601173
REQ TITLE : Acid Double-Distillation Syst
DELIVERY LOCATION : 0022 - M STORES, JAPS
CLOSING DATE : 19.11.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1	7000000013		TERMS AND CONDITIONS FOR SUPPLY, INSTALLATION, COMMISSIONING ANDTRAINING OF ACID DISTILLATION SYSTEM AT DCL FOR TRACE LEVEL METALANA LYSIS IN ICPOES AND ICPMS ARE LISTED BELOW:THE SCOPE OF SUPPLY SHALL INCLUDE, BUT NOT BE LIMITED TO, AN ACIDDISTILLATION SYSTEM FOR TRACE-LEVEL METAL ANALYSIS OF POTABLE WATERSAMPLES USING ICP-OES AND ICP-MS.1. THE PROPOSED EQUIPMENT SHALL BE OF THE LATEST MODEL W ITH ALLNECESSARY ACCESSORIES AND TWO SAMPLE TROLLY (APPROX. SIZE40CMX80CMX80CM) FOR CARRYING ACID BOTTLES.2. THE OFFER SHALL BE INCL USIVE OF DELIVERY OF EQUIPMENT AND ACCESSORIESAT JEBEL ALI POWER STATION COMPLEX.3. THE OFFER SHALL BE INCLUSIVE OF INSTALLATION, CO MMISSIONING ANDTRAINING FOR CONCERNED DEWA STAFF FOR OPERATION AND MAINTENANCE OF THEINSTRUMENT.4. THE TRAINING SHALL BE	1	EA				

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			CONDUCTED B Y AN APPLICATION SPECIALIST WHOSHALL COVER OPERATION, METHOD DEVELOPMENT AND CALIBRATION ALONG WITH ANYMINOR MAINTENANCE AND TROUBLE SHOOTING.5. THE PRESENCE OF TRACE METALS FOLLOWING DISTILLATION MUST BE CLEARLYSTATED IN THE TECHNICAL OFFER AND DEMONSTRATED BY TH E SUPPLIER DURINGCOMMISSIONING, WITH CONSISTENT RESULTS. THE SUPPLIED INSTRUMENT WILL BEREJECTED IF THE SUPPLIER FAILS TO DEMONSTRAT E THE PERFORMANCE SPECIFIEDIN THE OFFER.6. SUPPLIER SHALL PROVIDE NECESSARY OPERATION AND MAINTENANCE MANUAL OFTHE EQUIPMENT AND ACC ESSORIES IN ENGLISH LANGUAGE IN SOFT FORMS.7. ALL SPARES AND CONSUMABLES REQUIRED FOR OPERATION AND MAINTENANCE OFTHE EQUIPMENT FOR 2 YEARS SHALL BE LISTED IN THE OFFER AND SUPPLIED.8. THE WARRANTY OF THE EQUIPMENT						

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			SHALL BE FOR 2 YEARS, AND IT SHALLSTART AFTER SUC CESSFUL COMMISSIONING, TRAINING AND HANDING OVER OF THEEQUIPMENT.9. THE WARRANTY OF THE INSTRUMENT WILL BE AUTOMATICALLY EXTENDED FO R THENUMBER OF DAYS THE INSTRUMENT IS OUT OF SERVICE DURING THE WARRANTYPERIOD. THE NUMBER OF DAYS WILL BE CALCULATED FROM THE DATE OFREPORTING OF THE FAULT TO THE DATE OF CLOSING THE DEFECT AT SATISFACTORYLEVEL TO THE END USER. THE SUPPLIER SHALL PROVIDE THE EX TENDED WARRANTYCERTIFICATE AT THE END OF THE ORIGINAL WARRANTY EXPIRY DATE.10. IF THE INSTRUMENT IS NOT AVAILABLE FOR OPERATION FOR A TOTAL OF 60DAYS (CUMULATIVE OF ALL FAULTS) IN A YEAR DUE TO FAULT/S BY THE SUPPLIERDURING WARRANTY PERIOD, IT WILL BE CONSIDERED A S UNRELIABLE AND WILL BEREJECTED AND THE						

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			SUPPLIER IS LIABLE TO GIVE A REPLACEMENT INSTRUMENT OFTHE SAME MODEL OR AN ADVANCED MODEL W HICHEVER IS AVAILABLE. THE NUMBEROF NON-AVAILABLE DAYS WILL BE CALCULATED FROM THE DATE OF REPORTING OFTHE FAULT TO THE DATE OF CLOS ING THE DEFECT AT SATISFACTORY LEVEL TO THEEND USER.						

TOTAL AMOUNT IN WORDS: TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

Acid Double-Distillation System for Trace-Metal Analysis by ICP-OES and
ICP-MS

STANDARD TERMS & CONDITIONS

1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.

2) Prices should be 'DDP' delivery duty paid at DEWA stores.

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3) Quotation to be submitted only in local currency U.A.E Dirhams

4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.

5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.

6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.

7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8)Data Privacy, Security and Sharing:
a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
d) DEWA reserves the right to withhold data from third parties if deemed sensitive.
e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA#s authorized data owner written approval.

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g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA#s data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:
If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

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15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP

DISCLAIMER : THIS IS A SYSTEM GENERATED DOCUMENT , DOSEN'T NEED SIGNATURE.