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6<sup>th</sup> April 2015

To

DEWA Customer  
Consultants / Contractors  
Dubai

**Temporary Power Supply for Construction Purposes  
Utilizing of DEWA Service Cable**

Dear Customer,

In support of the Smart Government initiative pioneered by H.H. Shaikh Mohammed Bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai, DEWA is constantly endeavoring to improve its services to all Customers.

In order to avoid delays and difficulties experienced by customers for arranging procurement and installation of temporary power supply cables through the limited number of available private contractors approved for the works, DEWA had decided to permit utilizing of DEWA's low voltage cable, installed for permanent supply, for construction purposes. Hence, DEWA cables installed for connecting permanent power supply to projects which requires total connected load of 150 KW and below can be utilized for the connection of power supply for construction purposes.

The objective of the above service enhancement action includes simplification, cost saving, reduction of cable laying works, connection time, etc., for the customers.

Customer assistance/clarification can be obtained by contacting DEWA thru' DP.CS@dewa.gov.ae or telephone + 9714 5066390.

Thanking you for your participation and support in the DEWA services enhancement activities.

Yours faithfully,

For DUBAI ELECTRICITY & WATER AUTHORITY

(Obaid Saif Al Falasi)

Vice President-Connection Services



هيئة كهرباء ومياه دبي Dubai Electricity & Water Authority

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**Our Vision:** A Sustainable World-Class Utility

**Our Mission:** Meeting customer satisfaction and promoting Dubai's vision through delivery of electricity and water services at a world-class level of reliability, efficiency, safety and environment by a competent workforce and effective partnerships; supporting resources sustainability.

**رؤيتنا:** مؤسسة مستدامة على مستوى عالمي.  
**رسالتنا:** الحصول على رضا المتعاملين وتعزيز رؤية دبي من خلال تقديم خدمات الكهرباء والمياه بمستوى عالمي من الاعتمادية والكفاءة والسلامة والبيئة. بـكـدـر مـؤـهـل وشـراـكـات مـتـحـالـة داعمين لديمومة الموارد.