



DP/0054/2013 - (Cir-37)

23.05.2013

DEWA Customers
Consultants/Contractors
Dubai

Dear Customer,

Enhancement of Getting Electricity Process 2013

The Authority is constantly endeavoring to improve its services to all Customers. We thank you for your valuable cooperation and coordination with us for this years' implementation of the enhancement activities of 'Getting Electricity' procedures and time.

In continuation to the above improvement and simplification actions on the 'Getting Electricity Application System', the following enhancement in the processing of estimation is being implemented:-

As an initial phase of the enhancement for new connection projects which require a total connected load of 400 kW and below, the present system estimation based on the actual cost basis is being discontinued. Instead, a fixed rate, as 'Getting Electricity Connection Charge' is being implemented as below:-

- o For Projects with Connected Load requirement of 1 kW to 170 kW :- AED 250/- per kW
- o For Projects with Connected Load requirement of 171 kW to 400 kW :- AED 290/- per kW

We are conducting interactive meeting, training & workshops for the Consultants, in batches to explain the above in details and also to familiarize with the enhancements implemented this year.

Separate invitation is being sent to all the Consultants who are utilizing the DEWA 'One Window System Application' for Getting Electricity.

Thanking you in anticipation of your continued support.

Yours faithfully,
For DUBAI ELECTRICITY & WATER AUTHORITY

(Marwan Sultan Al Sabbagh)
Actg. Executive Vice President – Distribution Power



Sword of Honour
BRITISH SAFETY COUNCIL