



DP/025/2018

7<sup>th</sup> February 2018

To  
Consultants / Contractors  
Dubai

**ENHANCEMENT OF AL NAMOOS**  
**Getting Electricity in 7 Days through a single Procedure**  
**Without any payment (for commercial and industrial projects up to 150 KW)**

Dear Customer,

In line with the Smart Government initiative pioneered by H.H. Sheikh Mohammed Bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai, and DEWA's commitment of continuously offering better and faster services to our customers, the Al Namooos-Getting Electricity initiative has been implemented in 2014 and further enhanced in 2017.

We appreciate your participation for the successful implementation of DEWA's 'Al Namooos' initiative, which was 'Getting Electricity by following just two procedures and receive connection within 10 Days'.

Now, DEWA had enhanced the 'Al Namooos' and further simplified the same, to 'Getting Electricity through a single procedure to receive connection within 7 Days. Moreover, NO payment of connection cost is required for commercial and industrial projects up to 150 KW.

The consultants shall follow the requirements of newly developed centralized Dubai BPS (Dubai Building Permit System), for obtaining the building permits for their projects.

The Electrical contractor who undertakes the electrical works for the customer, will be able to submit the on-line application for Getting Electricity to the Al Namooos projects only upon readiness of the internal wiring installation for inspection.

Assuring our best services all the times.

Yours faithfully,  
For **DUBAI ELECTRICITY & WATER AUTHORITY**

  
(Rashid Bin Humaidan)

**Executive Vice President-Distribution Power**

