



SMCS/GEN/079/2013 - (Cir-35)

15.04.2013

DEWA Customers
Consultants/Contractors
Dubai

Dear Customer,

'Getting Electricity' Enhancement of Services

The Authority is constantly endeavoring to improve its services to all Customers. We thank you for your valuable cooperation and coordination with us to provide you the best services within minimum time limit.

Please be informed that an enhancement has been made in the Getting Electricity application system to ensure that projects which requires only DEWA LV cable laying works (without substation requirement), the external LV cable laying works can be completed within 7 calendar days from the date of readiness of your site, for the same.

In order to achieve this target, necessary changes has been made in the Getting Electricity application processing system for specifying the date of readiness of your site for the LV cable laying works by DEWA and also the date for carrying out DEWA inspection of internal LV installations.

The service NOCs from other utilities will be processed upon receiving your Getting Electricity application to enable DEWA to obtain the necessary documents readily available to start the works as soon as your site is ready.

Both DEWA cable laying and internal LV inspection can be executed simultaneously, for connecting the power supply to your project immediately.

This enhancement will be effective from 1st May 2013.

Thanking you in anticipation of your continued support on our enhancement activities.

Yours faithfully,

For **DUBAI ELECTRICITY & WATER AUTHORITY**

(Obaid Saif Al Falasi)

Senior Manager – Connection Services

